

Submitted to:

Egyptian Natural Gas Holding Company EGAS

Prepared by: ENVIRONMENTAL SOLUTIONS

UPDATED ENVIRONMENTAL AND SOCIAL IMPACT ASSESSMENT FRAMEWORK

NATURAL GAS CONNECTION PROJECT IN 20 GOVERNORATES IN EGYPT (January 2017)

List of acronyms and abbreviations

AFD Agence Française de Développement (French Agency for Development)

AP Affected Persons

ARP Abbreviated Resettlement Plan
ALARP As Low As Reasonably Practical
AST Above-ground Storage Tank

BUTAGASCO The Egyptian Company for LPG distribution

CAA Competent Administrative Authority

CULTNAT Center for Documentation Of Cultural and Natural Heritage

CAPMAS Central Agency for Public Mobilization and Statistics

CDA Community Development Association

CRN Customer Reference Number

EDHS Egyptian Demographic and Health Survey
EHDR Egyptian Human Development Report 2010
EEAA Egyptian Environmental Affairs Agency
EGAS Egyptian Natural Gas Holding Company
EIA Environmental Impact Assessment
EMU Environmental Management Unit
ENIB Egyptian National Investment Bank

ES Environmental and Social ESDV Emergency Shut Down Valve

ESIAF Environmental and Social Impact Assessment Framework

ESMF Environmental and Social Management Framework

ESMMF Environmental and Social Management and Monitoring Framework

ESMP Environmental and Social Management Plan

FGD Focus Group Discussion

HH Households

GASCO Egyptian Natural Gas Company

GCR Greater Cairo Region

GIS Global Information Systems

GOPP General Organization for Physical Planning

GPS Global Positioning System
HHH Head of the Household
HDR Human Development Report

HP High Pressure

HSE Health Safety and Environment

IDSC Information and Decision Support Center

IFC International Finance Corporation

IGEM Institute of Gas Engineers and Managers

IR Involuntary Resettlement

JICA Japan International Cooperation Agency

LDC Local Distribution Companies (Egypt Gas, Town Gas, Regas, Sinai Gas,

Cairo Gas, Nat Gas, Taqa group, ElFayoum Gas)

LDU Local Development Unit LPG Liquefied Petroleum Gas LFL Lower Flammable Limit

LP Low Pressure

Updated ESIAF

mBar milliBar

MSEA Ministry of State for Environmental Affairs

MSDS Material Safety Data Sheet

NG Natural Gas

NGO Non-Governmental Organizations P&A Property and Appliance Survey

PAF Project Affected Family
PAP Project Affected Persons

PE Poly Ethylene PPM Parts Per Million

PRS Pressure Reduction Station PSV Pressure Safety Valve

QRA Quantitative Risk Assessment
RAP Resettlement Action Plan
RPF Resettlement Policy Framework
S HP Steel High Pressure pipelines
SDO Social Development Officer
SFD Social Fund for Development
SIA Social Impact Assessment

SRO Social and Resettlement Officer

SSIAF Supplementary Social Impact Assessment Framework

SYB Statistical Year Book 2010
T/E Gas Town Gas/Egypt Gas
TOR Terms of Reference

Town Gas The Egyptian Company for Natural Gas Distribution for Cities

UNDP United Nations Development Program

UFL Upper Flammable Limit

UNDP United Nations Development Program

UST Underground Storage Tank

WB The World Bank

WHO World Health Organization
\$ United States Dollars

€ Euros

Exchange Rate: US\$ = L.E 16 as of November 2016

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1 Introduction

The Government of Egypt (GoE) has immediate priorities to increase household use of natural gas by connecting 800,000 to 1 million households per year to the gas distribution network to

replace the highly subsidized, largely imported Liquefied Petroleum Gas (LPG). The GoE is implementing an expansion program for Domestic Natural Gas connections to an additional 3-5 million households over the next 3 to 6 years. As part of the program, the project presented in this framework study involves extending the network and accompanying infrastructure to connect 2.2 million households in 20 Governorates between 2016 and 2021 with the assistance of a World Bank Loan of up to USD 500 million and the Agence Française de Développement (French Agency for Development) financing of up to EUR 70 million. The total program for connecting the prospective 2.2 million customers is estimated to cost USD 1 billion and 247 million.

The World Bank (WB), the Agence Française de Développement (AFD) and the European Union (EU) are jointly providing financing to support the implementation of this project, amounting to approximately EUR 1.2 billion (including the USD 800 million contribution of the Egyptian Government and customer fees) named as component 1. Two additional components, components 2 and 3, were added and financed by the EU grant and managed by AFD. Component 2 for Targeted Financial Support and Component 3 for Institutional Strengthening in (i) the implementation of an Enterprise Resource Planning (ERP) system to enhance the quality of reporting and financial management of the implementing agency – EGAS – and (ii) technical assistance to support the establishment of a Gas Regulator as part of the gas sector reforms that are being implemented.

Implementation of Component 2 is expected to maximize the number of beneficiaries amongst poor and disadvantaged households and consists of a subsidy to the poorest households, helping them overcome the financial barrier of paying the gas connection fee.

Table 21: Project Costs and Financing Schedule

	WB	AFD	EU
Component 1 - NG network Extension	USD 500 M	EUR 70 M	EUR 10 M
Component 2 - Targeted Financial Support			EUR 45 M
Component 3 - Institutional Strengthening			EUR 13 M

The EU grant financing is delegated to and managed by AFD, according to AFD procurement and financial management procedures.

An Environmental and Social Impact Assessment Framework Study has been prepared for phase 1 based on the Terms of Reference prepared by EGAS and cleared by the Bank in 2014, aiming at providing an overview of the anticipated environmental and social safeguards issues related to natural gas distribution and connections to households. Since the project is very dynamic, it was found that the loan can cover many more connections than what was originally planned for (1.1 million household) and thus, in August 2016 it was agreed by all parties to extend the project to connect a total of 2.2 million households and cover 9 new governorates (Al Fayoum, Beni Swief, Menia, Assiout, Luxor, Dammieta, Behira, Kafr El Sheikh and Cairo) as phase II of the project.

This major change in the original scope of work mandates the preparation of this document which is an updated version of the original ESIAF.

For phase I project implementation, **Town gas** has been commissioned to work in Giza, Alexandria and some areas in Ismailia; **Sinai Gas** in the rest of Ismailia; **Regas** in Matrouh and Sohag governorates while **Egypt Gas** will be implementing the project in the remainder of the governorates (Gharbia, Menufia, Dakahlia, Qaliobia, Qena, Aswan). Phase II of the project will be implemented by **Town Gas** in Cairo governorate, **Egypt Gas** in Luxor governorate, **Natgas** in Behira governorate, **Taqa** in Beni Sweif, Menia, Assiout and Kafr El Sheikh governorates and **Fayum Gas** in Al Fayoum governorate.

Component 1: Gas Distribution Network and Household Connections. This includes expansion of the intermediate and low pressure gas distribution networks, installation of control units and conversion of customer appliances to allow connection of, and supply of, gas to the proposed new 2.2 million households.
Component 2: Pressure Reduction Stations (PRSs) for reduction of NG pressure from 70 Bar to 7 Bar and odorant addition for residential users. The construction of PRSs is also to connect the distribution networks in the project areas to the high pressure gas transmission networks. Currently, around 36 new PRSs are being considered for financing by the proposed project.

□ Component 3: Gas Transmission Connection. This component includes extending the gas high pressure transmission network to supply gas to the new PRSs in the project areas.

To encourage household participation, EGAS continues to apply the connection policy that sets the household connection fee of a new connection to the network at LE 2,850 nationwide, of which the household pays LE 1,850 and EGAS contributes LE 1,000 paid to the relevant distribution companies. The household connection fee is assumed to cover the cost of installation by the distribution companies while EGAS also shares the cost of network expansion and Pressure Reduction Stations.

The total cost of household gas connection is L.E. 5,400 with a breakdown of L.E. 2,400: cost share of steel pipeline network and Pressure Reduction Stations, L.E. 1200: cost share of ground network inside cities, L.E. 960: cost share of building external networks and L.E. 840: cost share of internal networks and conversions.

To enable the connections, significant upfront network investment is required. As such, network development and connections in household premises happen simultaneously across the targeted project areas. Therefore, although the main features of the project have been identified, details of pipeline routings, locations of Pressure Reducing Stations, and exact households to be connected have not been confirmed at this stage. Such details will be completed during the course of implementation of the project.

World Bank Environmental and Social Safeguard policies require an Environmental & Social Impact Assessment (ESIA) of the proposed project. Given that the final selection of the exact paths of the gas pipelines, pressure reduction stations, and distribution networks will be made during the course of implementation of the project, the current study will develop an Environmental and Social Impact Assessment Framework (ESIAF). In addition to assessing environmental and social impacts based on the project details currently available, the framework

sets the road map for addressing the requirements of the Egyptian Environmental Affairs Agency (EEAA) and the relevant World Bank Environmental and Social Safeguard Policies in site-specific ESIAs/ESMPs which are to be prepared upon finalization of project details.

Due to the expansion of the project to include another 9 new Governorates as phase II of the project, in addition to the 11 Governorates in phase I, the project will cover a total of 20 Governorates. Two methodologies have been applied to set the basis for describing the project's physical, biological, and socioeconomic environment baselines: for phase I Governorates (Giza, Alexandria, Qalyubia, Gharbia, Dakahlia, Menufia, Ismailia, Sohag, Aswan, Qena and Matruh), a thorough desktop review and analysis of primary data was carried out. Special attention was paid to potential Project Affected People as well as vulnerable groups who were investigated using multi-levels of data collection tools. In addition to deliverables required by the initial ToRs (ESIAF and Resettlement Policy Framework), it was recommended by the WB to deliver a stand-alone Supplementary Social Impact Assessment Framework (SSIAF). The SSIAF should be referred to for detailed social data and assessments. While for phase II, secondary data sources such as published reports, governorate information centers, and environmental profiles have been obtained to cover the basis for describing the project's physical, biological, and socioeconomic environment baselines. More detailed socioeconomic environment baselines will be covered during the preparation of the SSESIA/ESMPs after finalization of the design and other project details.

No major environmental or social risks could be foreseen to prevent reaching the 2.2 million customers targeted over the proposed 5-year timeframe. The extensive experience gained, by EGAS and affiliates, through implementation of the previous WB- and GoE-funded Natural Gas Connection project in Greater Cairo (and all over Egypt) will play a critical role in minimizing environmental and social risks and maximizing public ownership and acceptance.

1.1 Project Objectives

The proposed project represents an integral component of the National Energy Strategy which calls for greater use of natural gas for domestic users and reduction of government subsidies in the energy sector (LPG). The project will contribute to achieving the governmental plan for extending domestic natural gas connections in the country and is planned for completion within 5 years (2016-2021). The following results are envisaged from the project:

- Wider NG coverage and stable household energy supply
- Reduced leakage and fire risk compared to LPG
- Reduced LPG cylinder prices due to lower demand
- Reduced hardships to the physically challenged, women, and the elderly
- Reduced costs compared to butane gas (LPG) and electricity in Egypt
- Reduced strategic dependence on imported fuel (LPG)
- Rationalization of subsidies for LPG cylinders.

1.2 Objectives of the ESIA Framework Study

The scope of the ESIAF is to assess the environmental and social impacts of extensions of new high-pressure steel pipes to the project areas (or installation of new pipelines), pressure reduction stations, and distribution networks serving the various project areas. Impacts of NG exploration, extraction, refining, and transmission are outside the scope of the ESIAF.

In addition to assessment of environmental and social impacts based on the available level of project details, the specific objective of the study is to develop an ESIA Framework as a "road map" for addressing the following key modules once the final detailing of the project components is complete:

- Describing project components and activities of relevance to the environmental and social impacts assessments
- Identifying and addressing relevant national and international legal and technical requirements and guidelines pertaining to project-related environmental, social, and occupational health & safety issues;
- Performing stakeholder meetings, scoping sessions, and public consultations to maximize public ownership and stakeholder engagement
- Describing baseline environmental and social conditions, obtaining key data relevant to the NG connection project, and identifying relevant governmental, administrative, and civil society institutions
- Assessing the potential environmental and social impacts of the project in the project areas:
- Developing an environmental and social management and monitoring plan for the mitigation of negative impacts and for monitoring compliance with the relevant environmental laws

Overall, a key objective of each of the sections of this study is to provide a framework for addressing the various components of the specific ESIAs/ESMPs which will be prepared upon final detailing of the project. Governorate-level ESIAs/ESMPs covering the final project components to be implemented will be prepared, cleared, and disclosed prior to commencement of mobilization and construction. Please see Annex 4 that outlines proposed ToRs for the governorate-level site-specific ESIAs/ESMPs.

1.3 Contributors

The ESIAF for phase I has been prepared in 2014 by EcoConServ Environmental Solutions (Cairo, Egypt) with valuable collaboration and assistance from EGAS, Egypt Gas, and Town Gas HSE and Engineering Departments and was updated to include phase II of the project in 2016 by EGAS Environment Department. The names of the EcoConServ experts who have participated in the preparation of the ESIAF study are listed in Annex 1 of this report.

2 Project Description

2.1 Background

The national natural gas grid was established 1975 with 75 km total piping length. Current total piping length is over 35,000 km with a daily capacity of 205 m³. National consumption of natural gas in 2012/2013 is estimated at 52 billion cubic meters, while 6.7 billion cubic meters (11%) were exported. As shown below, annual national consumption of natural gas is dominated by the electricity sector (power plants) and various industrial sectors. Current domestic/residential users (households) consume a mere 4.5% of the total annual NG production

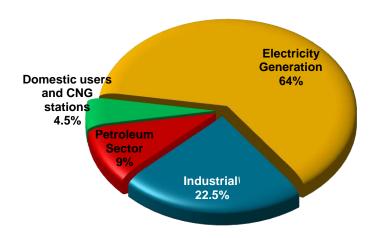


Figure 2-1: Annual consumption of natural gas by the various sectors in Egypt (EGAS Annual Report 2015-2016)

The natural gas grid in Egypt is fed by numerous gas production fields and treatment facilities for transmission to industrial, commercial and domestic users as well as power plants. Main gas production fields are Ras Shokeir, Ras Gharib, Abu Madi and Abu El Gharadik.

To date, the natural gas network is planned to reach 26 out of 27 Egyptian governorates excluding ElWadi El Gideed Governorate that is too distant from the existing network to fulfill the minimum levels of economic and technical feasibility. Domestic user coverage (households) varies to great degree from one governorate to the other. As of September 2016, connections in Cairo, Giza, and Alexandria totaled 3.5 million households out of the nationwide total of 7.7 million households connected. As mentioned above, the proposed project aims to add 2.2 million households in the 20 governorates to the existing 7.7 million households already connected.

The NG is processed and injected into the high pressure lines of the national grid (70 Bar) for transmission. Upon branching from the main lines to the regional distribution networks, the pressure of the NG is lowered to 7 Bar at the Pressure Reduction Stations (PRS). An odorant is

added to the NG at the PRSs feeding distribution networks to residential areas¹ in order to facilitate detection. Regulators are then used to further lower the pressure to 100 mbar in the local networks, before finally lowering the pressure to 20 mbar for domestic use within the households. In addition to excavation and pipe laying, key activities of the construction phase also include installation of pipes on buildings, internal connections in households, and conversion of appliance nozzles to accommodate the switch from LPG to NG.

2.2 Framework Coverage

Preliminary project planning has applied social, economic, safety, and technical criteria to identify 96 districts and villages in phase I of the project in addition to 128 new districts in phase II as targets for connecting the 2.2 million customers (households). The project shall introduce the service in new areas, which have not been connected before, and shall further extend the network in areas which are partially covered.

The Egyptian Natural Gas Holding Company (EGAS) is mandated to oversee the planning and implementation of the project. This project will be implemented by the **Egyptian Natural Gas Holding Company (EGAS)** and its affiliate local distribution companies: **Egypt Gas, Town Gas, Regas, Sini Gas, Natgas, Taqa group, Fayoum Gas and Cairo Gas** with loan assistance from the World Bank (WB) and the Agence Française de Développement (AFD).

For phase I project implementation, **Town Gas** has been commissioned to work in Giza, Alexandria and some areas in Ismailia, **Sinai Gas** in the rest of Ismailia, **Regas** in Matrouh and Sohag Governorates, while **Egypt Gas** will be implementing the project in the remainder of the governorates (Gharbia, Menufia, Dakahlia, Qaliobia, Qena, Aswan). Phase II of the project will be implemented by **Town Gas** in Cairo governorate, **Egypt Gas** in Luxor governorate, **Natgas** in Behira governorate, **Taqa** in Beni sweif, Menia, Assiout and Kafr El Sheikh governorates and **Fayoum** in Al Fayoum governorate.²

Methods for estimating the number of households to be served

The approach to generating a preliminary estimate of the households that would be served in phase II of the project is based on the same procedures and methods used in the previous estimation of phase I connections. The many projects implemented by EGAS and its local distribution companies (LDCs), including a very similar WB-funded project to connect 300,000 households in the Greater Cairo area (2006-2007), have all helped in the accurate estimation of the households to be served.

A preliminary estimate is generated through a general survey (outlined below) followed by a Property & Appliance (P&A) survey. The outcome of the P&A survey is a detailed listing of individual households to be connected after passing safety and technical evaluations. The detailed listing is then used to finalize pipeline sizing and routing, as well as the final siting and sizing of the Pressure Reduction Stations (PRSs).

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¹ Because natural gas is odorless, odorants facilitate leak detection for inhabitants of residential areas.

² Website of all LDCs will be shown in Annex (5)

Initial survey

- Data collection on potential households to be connected from all relevant authorities
- Field visits to record road and building conditions
- Approximation of the number of customers not meeting safety and technical criteria
- Identifying the availability of utilities in the area and their conditions (electricity, water, telephone lines, and sewage) through data and maps from the relevant authorities
- Identifying the location of the nearest PRSs or gas networks, if available

Property & Appliance (P&A) survey

- Obtain the latest aerial maps of the project areas from the Egyptian Survey Authority
- Identifying Global Positioning System (GPS) coordinates of the sites
- Locating each road and building and inserting them on the corresponding map
- GPS team then develops a land survey map to be used by the P&A survey team to generate a unique customer reference number (C.R.N) based on building, block, and sector
- The final (C.R.N) will be associated to the customer name, address, appliances and data.
- An isometric drawing for each building, location of service, and riser routes is created, reviewed by the surveyors, and delivered to the *Installations department*
- Data is entered into a central database and G.I.S system for review by a design team
- Design team finalizes pipe sizing, type, regulator capacity & locations, routing and number of appliances to be converted

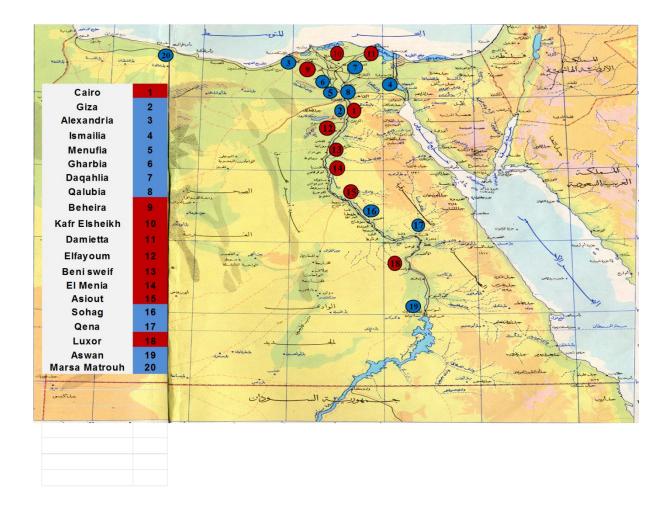
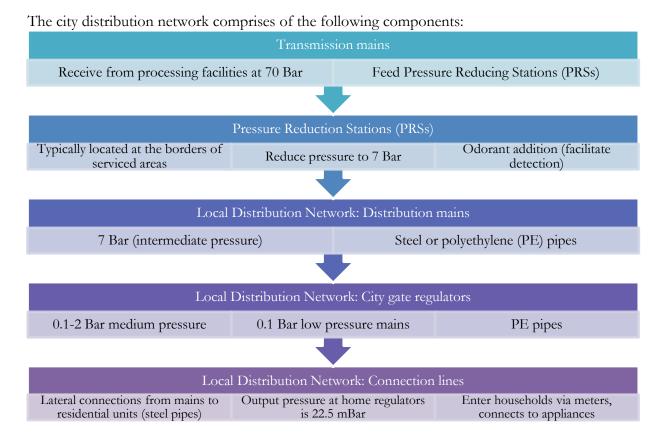


Figure 2-2: Locations of the 20 governorates of the proposed natural gas connections project

Governorates of Phase I

Governorates of Phase II

2.3 Project Components



2.3.1 Design and material take-off (MTO) including procurement

Once the final number and location of project components and households is finalized, a final design of the transmission and distribution pipelines is utilized to estimate the materials needed to implement the project. Procurement of the materials includes local and international components. Local purchases typically include PE piping for the distribution networks, transformers for protections for impressed current protection of the S-HP 70-Bar pipelines. While the main international purchases may include critical components and PRSs, S-HP pipelines, regulators, and metering stations.

2.3.2 Piping and connections

With the exception of Matrouh, 19 of the 20 governorates covered by the project are already connected to the national NG network. Matrouh, being one of the only two governorates not connected to the network, will have its own local loop (separate from the national network) for feeding 30,000 households. The Matrouh loop will be fed by a gas field which has been dedicated to industrial applications. A 15,000 m³/day PRS is planned for Matrouh.

Existing transmission mains (steel-HP) shall be extended with new pipelines) to access project areas and cover additional loads with stable supply. Diameters of the steel-HP pipelines are typically between 6 and 24 inch, and are usually 1.2m deep inside the ground.

The distribution system shall consist of 7-Bar mains extending from the PRSs and 100-mBar system through city gate regulators, which in turn feeds low pressure networks via district regulators. Distribution mains are typically Polyethylene (PE) pipes connected to regulators.

Regulators are fed by 7-Bar piping which is orange in color (referred to as PE100) with diameters between 16mm to 3°5mm and release 100 mbar NG in yellow piping (referred to as PE 80) with diameters starting from 250mm to 32 mm in home branches.

Connections work will connect the distribution network to the households.

Gas will be fed into the property at 100 mbar maximum, through risers and laterals for flats and an external meter box service termination for singly occupied premises.

Sizes of risers depends on the number of dwellings in the block of flats but laterals will be normally 1 inch or 3/4 inch.

Gas meters will be installed with a suitable regulator (governor) at internal pressures of 20 mbar.

Internal piping inside the household will be steel pipes of 1 inch, 3/4 inch and 1/2 inch diameter and will generally supply a cooker and a water heater. Connections from steel pipes to appliances are typically flexible rubber tubing in the case of stoves and copper tubing for water heaters

Conversion of home appliances shall be carried out on an expected 2,000,000 appliances (assuming each household contains 2 appliances- stove and water heater. The majority of appliances will be converted by drilling out existing injector nozzles to accommodate the targeted gas flow. Burner drilling is necessary to increase the flow of low-pressure NG in order to maintain the calorific value that was previously available from high-pressure LPG. Typically, injector nozzles are drilled to become 1.25 to 1.5 times larger in diameter.

The network and PRSs shall be designed and commissioned according to the standards of the Institute of Gas Engineers and Managers (IGEM) of the UK, which includes compliance with high safety standards required for the transmission and distribution networks as well as the PRSs.

2.3.3 Pressure Reduction Stations

Prior to the construction phase, securing land for the PRSs is essential. It is a priority for EGAS to to have the PRSs located on state owned land. In cases where state owned land is unavailable, EGAS examines a number of other land alternatives including privately owned land to be purchased through a willing buyer-willing seller approach where land alternatives are chosen to ensure that the selected land is technically, economically and socially acceptable. Even in state owned lands it has to be ensured that there are no tenants occupying the land and in case there are, appropriate compensatory measures should be applied.

2.3.3.1 Criteria for site selection

PRS siting is guided by minimizing the possible negative impacts on its surroundings: the safety of neighboring areas from possible gas release accidents and noise associated with reducers operations. The following buffer zones are recommended between certain parts of the PRSs and neighboring buildings and inhabited areas:

- Minimum distance between high pressure line (70 bar) and buildings outside the PRS should be at least 90 meters from the center line
- PRSs should have free areas on either side to allow for emergency vehicles

• 20 meters minimum between reducers and the nearest buildings to minimize noise impacts

The exact locations of the new PRSs are not yet finalized, however it is anticipated to have them installed at the areas shown in Table 2-1 below. As part of the procurement process, each LDC will submit an official request to the local authorities to identify and allocate candidate suitable state-owned land plots in each of the areas below. The PRSs are typically located in low-population-density areas on land plots of about 40-50m x 40-50m for each PRS. The PRSs should be accessible by road to ensure quick response in the case of repairs or emergencies.

Table 2-1: Required locations/capacities of PRSs with associated steel 70-Bar pipeline lengths³

	Governorate	Governorate PRS location 70-bar stellines (Kr		LDC	
		Giza North	0.5		
	Giza	Giza South	17	Town Gas	
		Atfih	0.05		
		ElQantara Sharq	0.05	Sinai Gas	
	Ismailia	ElQantara Gharb	5		
	_	Fayed		Town Gas	
	Matrouh	Matrouh	0.05	Regas	
D1	Qaliobia	Qaha			
Phase	_	El Khossous			
I	Gharbia	Qotoor		_	
		Belkass		Egypt Gas	
	Dakahlia	Dekernes			
		Aga			
	Menufia		Ashmoon		
		Qena 0.05			
	Qena	ElWaqf			
		Farshout		Regas	
		Tema	0.05	regas	
	Sohag	Sohag	0.05		
		Gerga	0.05		
	Gharbia	Kafr El Zayat			
	Giiaibia	Zefta			
		Al Luxor city		Egypt Gas	
	Luxor	Esna			
Phase		Armant			
II	Ismailia	Ismailia el Gedida		Sinai Gas	
1	Benisweif	El fashn			
		El wasta			
	El Menia	Malawy		Taqa group	
		Beni Mazar			
	Asiout	Manflot			

-

³ Exact locations of the rest of the PRS's are currently not identified and will be determined at later stages and thus the length of the high pressure pipelines cannot be determined

		Abou Teeg	
		Dayrout	
	Kafr el Sheikh	Balteem	
	El Egyoum	El Tamya	El Favoum Cas
	El Fayoum	El Fayoum	El Fayoum Gas

Activities of the Construction Phase

2.3.4 Mobilization of equipment⁴, materials and workers

According to an approved implementation plan, the contractor mobilizes construction equipment and materials. The LDC will be responsible for securing lands for storing materials and equipment in the active sector. These storage locations shall include:

- Excavation machinery: trenchers, backhoe, jack hammers, loaders, cranes, manual tools;
- Mobile electrical equipment: generators;
- Piping materials, such as pipes, valves, elbows, coating materials;
- Stockpiles of sand and filling materials;
- Repair machinery, such as compaction machinery, asphalt laying machinery, concrete mixers;
- Management caravan for the site engineers and staff; and
- Worker camps, if needed

2.3.5 Excavation and pipe laying

In general, the least expensive and most commonly used excavation technique is the Open Cut technique. Alternatively, borings may be excavated using hydraulic drive, and finally the Horizontal Directional Drilling (HDD) technique.

Horizontal directional drilling (HDD), HDD is only utilized in the case of railway crossings, waterways, and major streets where traffic cannot be interrupted. In the case of HDD under railway crossings steel or reinforced concrete sleeves will be installed to further protect the piping from fatigue. HDD is a steerable trenchless method of installing underground pipes in a shallow arc along a prescribed bore path by using a surface-launched drilling rig, with minimal impact on the surrounding area. Directional boring is used when trenching or excavating is not practical or may cause major traffic or environmental disruptions. It is suitable for a variety of soil conditions and jobs including roads, landscapes and waterway crossings..

The process starts with a receiving hole and entrance pits. These pits will allow the drilling fluid to be collected and reclaimed to reduce costs and prevent waste. The first stage drills a pilot hole on the designed path and the second stage (reaming) enlarges the hole by passing a larger cutting tool known as the back reamer. The reamer's diameter depends on the size of the pipe to be pulled back through the bore hole. The driller increases the diameter according to the outer diameter or the conduit and to achieve optimal production. The third stage places the product or

⁴ Updated manufacturer catalogues including specifications and environmental parameters should be included as an annex to the site-specific ESIA report. Emphasis should be placed on high noise and air emitters such as the paving breaker and excavators.

casing pipe in the enlarged hole by way of the drill stem; it is pulled behind the reamer to allow centering of the pipe in the newly reamed path. Horizontal directional drilling is done with the help of a viscous fluid known as drilling fluid. It is a mixture of water and, usually, bentonite or polymer continuously pumped to the cutting head or drill bit to facilitate the removal of cuttings, stabilize the bore hole, cool the cutting head, and lubricate the passage of the product pipe. The drilling fluid is sent into a machine called a reclaimer which removes the drill cuttings and maintains the proper viscosity of the fluid. Drilling fluids hold the cuttings in suspension to prevent them from clogging the bore. A clogged bore creates back pressure on the cutting head, slowing production.

Important Note: intersections with waterways of the Nile or its major branches are not anticipated in this project. Therefore, no HDD techniques will be used to cross waterways.

Prior to excavation works, pipeline routes shall be identified and marked in the field. Excavation works start by removing the asphalt layer using either a mechanical trencher or a jack hammer. The mechanical trencher also removes broken asphalt and the base stone layer. In case the jack hammer is used, road layers are then removed by excavator. The road base soil, underneath asphalt and stones, is then excavated either by a backhoe excavator or by manual excavation. The advantage of manual excavation is that it reduces the risks of breaking water, sewerage, electric or telecommunication lines which are unmapped. Typically the trench for PE pipes is 0.4-0.6 meter wide, and about 1.5 meter deep, depending on pipe diameter⁵. For steel pipes the trench width is 0.6-0.8 meters with the same depth, also depending on diameter. Excavated soils, broken asphalt and other waste materials during excavation are loaded onto trucks, which transfer it to disposal areas. Because of the limited available space on most Egyptian streets, loading waste trucks shall be done upon excavation, whenever possible, in order to avoid stockpiling waste on site.In some cases, where groundwater table is shallow, the trench should be dewatered before pipe laying. Dewatering pumps discharge into a drain or sewer manhole, according to the conditions of the area and arrangements with local authorities.

Welding works

During the excavation works, welding works may take place above-ground. Once the trench is excavated, the pipe stretch shall be laid down. Welding may involve a built-in coil electrical fusion weld (fittings with heating coils installed inside) or butt welds (hot plate softening the tips of the PE pipes before joining). In both cases, adequate electrical units are needed onsite (diesel generators, cables).

Arc welding is used with HP steel pipes. Steel pipes are protected from corrosion by isolating coats, and by fixing an anode for cathodic protection. For long segments of the steel-HP pipelines, the impressed current protection system is employed with the aid of electrical components such as transformers.

Backfill and road repair

Natural gas PE pipes should be surrounded by sand in order to absorb loads from the road. After laying and welding works, the trench is then filled with sand either by a front loader or manually. The sand should be effectively compacted in the trench in order to avoid road settlements, and subsequent cracks. A yellow warning tape marked "Natural Gas" is placed on top of the sand

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⁵ There should be 1 meter soft sand cover and a yellow warning tape marked "Gas" above the pipe

layer. In some cases, an inverted U-shaped reinforced concrete slab is constructed around the pipeline after laying in order to improve shock resistance.

Typical schedule for construction

Because of heavy traffic conditions normally occurring in most Egyptian cities, natural gas line construction should be expedited in order to avoid traffic blockings. Before excavation, the Traffic Department grants a conditional time-limited permission (documented in a legal report). In normal cases, the construction schedule for a pipe stretch of 350-400 meters is:

- 07:00 – 11:00 Excavation and above-ground welding

- 11:00 – 12:00 Pipe laying and tie-in welding

- 13:00 – 16:00 Filling and compaction

- 16:00 - 17:00 Base stone filling

- Pending arrangement with local authorities Asphalt laying/street restoration

In many cases across the proposed project areas, underground utilities have been installed long ago, without accurate documentation of routes and depths. The contractor performs careful manual excavation to avoid paying for possible damage.

If a utility line break occurs, the site manager notifies the Police Department and the respective authority (according to type of utility pipe). The authority then starts repairing the line as soon as possible and later claims the repair costs back from the contractor.

High Pressure Steel Piping

General features of the construction activities are also applicable to excavation and installation of the 70-bar high-pressure piping. However, HP piping is usually installed outside cities and urban centers. Within the context of the 20 governorates, construction arrangements may vary greatly as the HP may traverse a variety of physical, geological, and biological environments. For example, installation of the HP piping in Matrouh, Aswan, Qena, and Sohag, Menia, Beni Sweif, Assiout, Fayoum and Luxor will most likely take place in the desert component which is uninhabited and exhibits minimal flora/fauna. HP installation in the Delta governorates may require arrangements to minimize impacts on the ultra-high population density areas and the crowded plots of agricultural land. Temporary land acquisition might be needed incase high pressure pipelines are crossing privately owned agricultural lands, in such cases a RAP/ARAP shall be prepared and submitted to the World Bank before any construction begins.

In some of the project areas, significant environmental and social issues may be triggered according to the exact alignment of the high pressure lines. The alignment and its impacts will be addressed comprehensively in the specific ESIAs/ESMPs and the preparation of RAPs (if needed). TORs for the SSESIA, ESMP and RAPs are included in Annex 4.

2.3.6 Leakage testing

Following construction activities, the piping should be tested to locate possible leaks using either hydrostatic testing or pneumatic air-gas testing. In the former, the pipe is filled with water and then pressurized to the desired level, along with pressure testing at different locations to detect leaks after which water is then drained. In the second process, air, or an inert gas, is used instead of water. In both cases, pressure is increased to 1.5x the operating pressure. A pressure drop indicates leakage.

Hydrostatic testing is more complicated than the pneumatic, as it requires highly efficient water drainage. This drainage takes place by the "pigging process", which includes forcing an object, the "pig", through the pipe by liquid or air pressure to totally drain the line before NG is fed. In the case of pneumatic testing, Nitrogen gas purge to remove air after the test.

In order to prevent deformation, dislocation, or rupture of the pipes, leakage testing through pressurization must be performed AFTER backfilling the excavation under (10 cm), around (10 cm), and above the pipes (20 cm, at least).

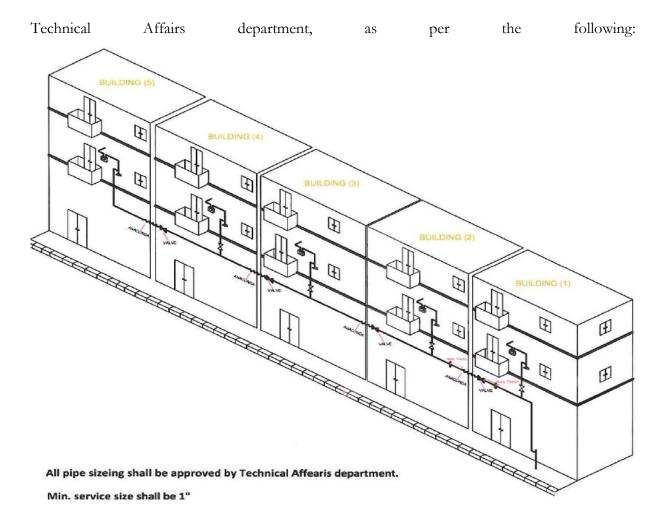
2.3.7 Connections to households

After testing the piping for leakage, connections to the buildings commence. The connection starts from the main line (PE) and crosses the road to the buildings on both sides. At the edge of the building, a riser (steel) feeds different laterals which ends at the customer gas meter then to different appliances. Traffic may be affected by the connection works.

The underground portion of the riser is sleeve-protected, while above-ground pipes are painted. Risers and laterals are fixed on walls by steel clips. This involves drilling the walls to attach the necessary bolts and rivets. The laterals enter the household through the wall.

2.3.8 Extending gas networks to informal areas:

During the Public Consultation session one of the implementing LDCs representatives, TAQA, determined that they are able to extend gas networks in an informal area given certain conditions that secure the connections. This methodology was implemented after the approval of EGAS'



- Stretch steel pipe lines shall be as high as possible to avoid any risk of car accidents or any other type of risk. Stretch steel size, path and the whole design should be approved by the technical department of the LDC
- The minimum allowed cross section area of pipe used in this type of installation shall not be less than 1 inch in diameter
- Expansion below, Valve & Union shall be used between each two buildings to overcome the phenomenon of expansion and contraction
- Establishing supports for lifting the installation service pipe (using pipe clips for 1" pipeline with interval of 2m and pipe rollers for 2" pipeline with the same interval of 2m)
- Main valves shall be installed at the beginning of the stretch steel path in order to shut off the whole line in case of an emergency

Furthermore, there are certain conditions for buildings to be connected and beneficiary approvals that have to be confirmed prior to connection as follows:

- Good construction status of the buildings and new buildings are preferable
- Receiving confirmation that the building or group of buildings to be connected are not scheduled for demolition or renovation

- A written confirmation from the building's owner(s) which indicates that the owner(s) agree to the connection of a pipeline to their building to avoid potential conflicts in the future
- Complying with the standards and regulations and obtaining the approval of the Fire Department before starting the installations
- Connections are tested for leakage by increasing pressure to 2 bar and monitoring pressure drops

2.3.8 Conversion of appliances

The installation contract between the household owners and the implementing company includes the cost of converting 2 appliances. Conversion involves increasing the diameter of the gas injectors of the stove and water heater to accommodate the difference in operating pressures and calorific value of natural gas in comparison with LPG. Conversion works are practiced at the client's home, by changing the injector properties of the appliance. Typical drill-bit sizes used for conversions are either 35 or 70mm.

Conversion also involves flue gas outlet/stack installation for bathroom heaters. The stack must lead to external/ambient atmosphere outside the HH. In order to allow the installation of the conversion of the heater and installation of the stack, the bathroom volume must exceed 5.6 cubic meters. Installation of the stack may require scaffolding and breaking of the wall or ceiling.

Construction works for PRSs and regulators

Once the locations and capacities of the PRSs are finalized, relevant authorities are contacted to identify and acquire areas with the required dimensions and specifications.

Constructing Pressure Reduction Stations and City Gate Regulators are regular construction works in addition to connections between transmission mains and distribution mains. The PRS comprises two types of pressures: the first is the upstream pressure, which is a high pressure ranging from 30 to 70 Bar, while the second pressure is the downstream pressure, which is a low pressure of 7 Bar. Construction involves civil works: electrical, fire-fighting, fire alarm and mechanical works: various PRS components.

2.4 Activities of the Operations Phase

2.4.1 Operation of the PRS

Inlet stage

The inlet components of the PRS should be completely isolated from the cathodic system applied to the feeding steel pipes. This is achieved by installing isolating joint with protection.

Filtration stage

The aim of the filtration stage is to remove dust, rust, solid contaminants and liquid traces. Two filters and two separators are installed in parallel; each filter-separator operates with the full capacity of the PRS. During the operation of the filter-separator line, the other line is kept on standby. Filter-separator lines are equipped with safety devices such as differential pressure gauges, relief valves, liquid indicators, etc.

Heating stage

Because the difference between the inlet and outlet pressure is relatively high, icing normally occurs around outlet pipes. This may cause blockings and accordingly reduce or stop the gas flow. To avoid such circumstances, a heater is installed to keep the temperature of outlet pipes over 7°C. Each PRS is equipped with two heaters in parallel in order to allow for a standby heater in emergencies.

Reduction stage

Each PRS includes two reduction lines in parallel, allowing for a standby line. The lines are equipped with safety gauges, indicators and transmitters to maintain safe operation conditions. According to the IGEM standards, the reduction unit should be installed in a well-ventilated closed area or, alternatively, in an open protected area.

Measuring stage

After adjusting the outlet pressure, gas flow and cumulative consumption are then measured to monitor NG consumption from the PRS and to adjust the dosing of the odorant as indicated below. Measuring devices should be sensitive to low gas flow, which normally occurs during the first stages after connecting a small portion of targeted clients.

Odorizing stage

The objective of the odorant is to enable the detection of gas leaks in residential units at low concentration, before gas concentrations becomes hazardous. The normally used odorant is composed of Tertiobutylmercaptin (80%) and Methylsulphide (20%). The normal dosing rate of the odorant is 12-24 mg/cm³. The system consists of a stainless steel storage tank, which receives the odorant from 200-liter drums, injection pumps and associated safety devices. Operation of the odorant unit is controlled automatically and could be switched to manual operation if needed.

Outlet stage

The outlet stage includes an outlet valve gauge, temperature indicators, pressure and temperature transmitters and non-return valves. The outlet pipes are also, like inlet pipes, isolated from the cathodic protection by an isolating joint.

2.4.2 Operation of the network

The operation of the system is undertaken by LDCs. Normal operation will include routine audits on pressures and condition of the network. Normal maintenance and monitoring works for the network include:

- Monitoring valves at selected points on the pipeline. Gas leaks are routinely monitored using gas detection sensors; and
- Checking cathodic protection on "Flange Adaptors" by taking voltage readings and changing anodes whenever needed.

In case of a leak detection, or damage to part of the network, the damaged pipe is replaced. The following procedures are usually followed:

- Stopping leaking line by valves when available or by squeezing the lines before and after the damaged part;
- Excavating above the effected part (in case of distribution main or underground line);
- Venting the line; and

- Removing affected pipe, replacing affected part and welding it on either end, filling and road repair.

2.4.3 Repairs in households

Repairs in residential units include appliance adjustments or piping/metering replacement.

2.5 Closing note

The variation of physical/geological/biological/socioeconomic features or of institutional capabilities across the 20 governorates of the project may dictate modifications of the project components. The scope of the possible modifications is not expected to be wide. It may be limited to fine-tuning to adapt to local contexts and realities in the various project areas.

Over the years of implementing natural gas connection projects across Egypt, protocols to deal with national and local administrative requirements have been institutionalized between companies of the Natural Gas sector and the various government/administration entities. Such protocols comply with national legislation and administrative procedures and have become familiar and standard.

As an example, established protocols for street restoration (where the Local Governmental Unit issues the permit for excavation) involve the following:

- 1. A preliminary meeting is held in the presence of :
 - Representative of the LDC executing the excavation works
 - Representative of the contractor executing the excavation work (in case a contractor is executing the works on behalf of the LDC)
 - Representative of the Local Governmental Unit (LGU) that determines the start date of the excavation permit and an estimate of the restoration fees that the LDC pays
- 2. The meeting is minuted and signed by the above participating parties and stamped. The minutes are considered as the permit for excavation
- 3. The permit is maintained by the LDC Engineer responsible for the excavation works as evidence during any checks done by the Traffic Department or the LGU
- 4. A copy of the permit is also sent to the Governorate, LU and the Utilities Department at the LU
- 5. The permit states that coordination should take place with the General Utilities before starting work especially the Traffic Department, sewage, water, telephones and electricity departments. The permit also states the restoration fees to be paid in advance before starting works
- 6. The permit contains the address, district number, start date and the duration of the permit (which is usually a month and subject to renewal)
- 7. Restoration fees are paid at the LGU, a copy of the receipt is maintained at the financial department of the LDC

- 8. When the exact fees are determined the difference from the estimated price is paid before excavation works
- 9. There are two categories of restoration fees according to the layers of asphalting: main roads are category 2, where two layers are done (a rough layer followed by a smooth one). The fees are higher for category 2 than for the one-layer category 1 restoration which is done in side streets

Overall, none of the administrative requirements are foreseen to hinder timely project implementation as administrative protocols have become quite efficient and familiar to government officials over the years.

In addition describing the project based on the level of detail available, this chapter of the study outlines the framework of the project description chapter in the site-specific ESIAs/ESMPs which will be prepared once final project detailing is complete. Project description should include, as applicable:

- Existing HP lines, PRSs, connected zones within the project area, if any
- Routes/alignments of new HP lines and installations (eg. electric corrosion protection), if any
- Locations and specifications of PRSs, if any
- Assigned temporary storage areas for materials and equipment
- Description of the activities of the construction phase
- Work plan for excavations and restoration (re-pavement)
- Typical daily work schedules during the construction phase
- Local socioeconomic considerations

3 Legislative and Regulatory Framework

3.1 Preface

The World Bank has defined 10 environmental and social safeguards policies that must be considered for its financed projects (for both framework and specific assessments, if applicable). Applicability of such policies to this project is overviewed and discussed in subsequent sections

There are no specific Egyptian legal or regulatory requirements for preparing framework documents such as this one. However, this chapter of the ESIAF is meant to outline the legal and regulatory guidelines to be addressed in preparation of the specific ESIAs/ESMP upon finalization of project detailing.

It is important to note that, in the case of ESIA FRAMEWORK studies such as this one, the EEAA issues a "No Objection" rather than an approval. The conditions of the "No Objection" verdict are expected to stipulate that detailed ESIA studies must be carried out upon finalization of project detailing (final pipeline routes, exact locations of PRSs, etc.).

Following loan approval by the World Bank and the Agence Française de Développement, design and alignment details will be finalized. Once final project designs, alignments, components, and activities are determined, site-specific ESIAs /ESMP should be prepared and presented to the Egyptian Environmental Affairs Agency for approval and environmental permitting as well as clearance of the World Bank followed by disclosure on EGAS web site and the World Bank inf-shop

3.2 ESIA NATIONAL ADMINISTRATIVE AND LEGAL FRAMEWORK

The following is a brief description of the different national authorities and institutions of relevance to the site-specific ESIAs/ESMP to be prepared once this project is detailed. The proposed Natural Gas connection project is classified as "C-project" under the Egyptian requirements. Class C projects require full ESIAs including public consultation sessions. It will be the responsibility of the site-specific ESIAs/ESMP to investigate and update Egyptian legal/institutional requirements beyond those outlined in this framework.

The main legal instrument dealing with environmental issues in Egypt is Law 4/1994, amended by Law 9/2009 and Executive Regulation 1095/2011 modified by 710/2012, commonly known as the Law on Protection of the Environment. The law deals mostly with the protection of the environment against pollution. Prime Ministerial Decree 631 of 1982 established the EEAA as the competent body for environmental matters in Egypt. Law 4 also stipulates the role of the EEAA as the main regulatory agency for environmental matters. Law 4/1994 stipulates that applications for a license from an individual, company, organization or authority, subject to certain conditions, require an assessment of the likely environmental impacts.

According to Article 1 of Law 4, the legal entity responsible for a given project is required to carry out an assessment of the project's potential impact on the natural and socio-cultural environment before implementing that project. The findings of the assessment are submitted to the EEAA for review and approval before other relevant governmental authorities can issue their permits for implementing the project.

An ESIA is required to be viewed as an integrated part of the project planning process, according to EEAA requirements. The ESIA will help to ensure that environmental and social concerns are taken into account along with technical and economic considerations.

The Egyptian Environmental Affairs Agency (EEAA) is an authorized state body regulating environmental management issues. Egyptian laws identify three main roles of the EEAA:

- It has a regulatory and coordinating role in most activities, as well as an executive role restricted to the management of natural protectorates and pilot projects.
- The agency is responsible for formulating the environmental management (EM) policy framework, setting the required action plans to protect the environment. Following-up their execution in coordination with Competent Administrative Authorities (CAAs).
- In specific to this project, EEAA is responsible for review and approval of the environmental impact assessment studies as for new projects/expansions undertaken.

EMU (Environmental Management Unit at Governorate and District level) is responsible for the environmental performance of all projects/facilities within the governorates premises. The governorate has established environmental management units at both the governorate and city/district level. The EMU is responsible for the protection of the environment within the governorate boundaries and are mandated to undertake both environmental planning and operation-oriented activities. The environmental management unit is mandated to:

- Follow-up on the environmental performance of the projects within the governorate during both construction and operations to ensure the project abides by laws and regulations as well as mitigation measures included in its ESIA approval. Investigate any environmental complaint filed against projects within the governorate
- The EMU are affiliated administratively to the governorate.
- The governorate has a solid waste management unit at the governorate and district level. The units are responsible for the supervision of solid waste management contracts.

The CAA for the Domestic Natural Gas Connections (DNGC) project is the Egyptian Natural Gas Holding Company (EGAS).

The CAAs are the entities responsible for issuing licenses for project construction and operation. The ESIA is considered one of the requirements of licensing. The CAAs are thus responsible for receiving the ESIAs, check the information included in the documents concerning the location, suitability of the location to the project activity and ensure that the activity does not contradict with the surrounding activities and that the location does not contradict with the ministerial decrees related to the activity. The CAA forwards the documents to EEAA for review. They are the main interface with the project proponents in the ESIA system. The CAA is mandated to:

- Provide technical assistance to Project Proponents
- Ensure the approval of the Project Site
- Receive ESIA Documents and forward it to EEAA
- Follow-up the implementation of the ESIA requirements during post construction field investigation (before the operation license)

After submission of an ESIA for review, the EEAA may request revisions in the ESIA report within 30 days, including additional mitigation measures, before issuing the approval of the

report. EGAS will have the right to issue an appeal within 30 days from its receipt of the EEAA's decision. It should be noted that once the ESIA has been approved, the ESMP will be presented in the report and considered an integral part of the project. EGAS is legally responsible to ensure the implementation of the plan, depending on their involvement in construction or operation. It is therefore worth mentioning that the EGAS and its project implementing entities (LDCS) must ensure that all mitigation measures and environmental requirements described in the ESMP have been clearly referred to in the tender documents for the construction works, the construction contracts, and have been respected. LDC will follow-up on the construction contractor to ensure that the ESMP is adequately implemented in the construction phase.

3.3 Applicable Environmental and Social Legislation in Egypt

3.3.1 Law 217/1980 for Natural Gas

Organizes supply and connections of natural gas in residential areas, industrial areas and power plants. The law gives the Egyptian General Petroleum Corporation, together with one of the Petroleum Public Sector companies the responsibility for making the natural gas supply. The Law stipulates the following safeguards, which should be followed, during installation of natural gas in residential areas:

- The entity responsible for natural gas connections should undertake these connections in a manner that should not affect the safety of the connected building, its occupants or other parties. If such connections resulted in any damage to the building owner or occupant he should be subject to compensation (Article 2).
- All natural gas pipelines and structures should be established on state-owned land without payment of any duties (Article 2).
- It is not allowed for the entity in charge of licensing buildings to grant license for buildings, or for amendments of existing buildings, which are connected with natural gas, without approval from the entity responsible for natural gas connections. Violation to this article may lead to a change of the ownership of the violating building to be publicly owned (Article 3 and 4).

It is not allowed to undertake excavation, building, demolition, pavement or any maintenance works in roads, squares and areas planned to be connected with natural gas, except in coordination with the entity responsible for natural gas connections. The entity responsible for natural gas connections is authorized to remove violations and claim associated removal costs from the violator (Article 5).

3.3.2 Law 4/1994 for the Environment (amended by Law 9/2009)

Ambient Air Quality and Gaseous Emissions

Articles 35 and 34 of Law 4 of its Executive Regulations amended by Decree 1741/2005 provide the maximum load of the ambient air and the permissible levels of air pollutants in emissions in Annex 5 and Annex 6 respectively. Annex 5, and Annex 6 of Law 4/1994 have been modified by ministerial decree 1095/2011 modified by 710/2012. Tables 1, 2, 3, and 4 present the maximum load of the ambient air and the permissible levels of air pollutant pertinent to the project accordingly.

Noise Pollution

Article 42 of the Law 4/1994 requires all organizations and individuals to maintain emanating sounds from different operating machinery or other sources below the permissible limits. Licensing authorities are to ensure that in a given area, the overall emanated sounds from fixed sources are within the allowable limits. In addition, licensing authorities are to ensure that machinery and equipment used by establishments fulfill the law's requirements.

Maximum permissible limits of sound intensity according to Annex 7- Table 1 of the Executive Regulations (1095/2011 modified by 710/2012) specify that noise intensity during an eight-hour work shift shall not exceed 85 decibels.

Waste Management

Article 36 of Law 4/1994, articles 38 and 39 of its Executive Regulations, and Law 38 of 1967, amended by Law number 31 of 1976, deal with the collection, transportation, and safe disposal of solid wastes.

Article 39 of Law 4/1994 and Article 41 of its Executive Regulations requires precautions to be taken during any digging, construction, demolition activities, or transport of resulting waste, in order to avoid air pollution.

Articles 29 to 32 of Law 4/1994 provide regulations for the handling and storage of hazardous materials, including hazardous waste. Article 33 of Law 4/1994 specifies that all precautions must be taken when handling or storing hazardous material in any form (i.e.: gaseous, liquid, or solid).

Articles 34 to 36 address the responsibility of companies in ensuring safety of workers against chemical risks.

Articles 26, 31, and Decree 211/2003, specify conditions for the storage of flammable material, fuel, raw material, products and equipment.

Article 36 specifies that the workers should be made aware through written or oral instructions of the hazards related to the chemicals they are handling; they should also be trained on proper handling procedures.

Petroleum and Mineral Resource minister decree number 1352/2007 defines hazardous waste materials generated from petroleum industry. In addition ministerial decree number 1352/2007 prohibits handling of hazardous waste, except for entities authorized by EGPC.

Biodiversity

The main law concerned with natural protectorates is Law 102/1983. The Prime Ministerial Decree 1067/1983 designates the EEAA as the authorized administrative body charged with the implementation of law 102/1983.

At this stage, it is not expected that natural protectorates will come within the area of influence of the project. However, HP pipelines

The protection granted to the animal species listed in Annex 4 of Law 4 extends to:

 Animal species listed by Ministerial Decree 28/1967 for Article 117 of Law 53/1966, amended by Law 116/1983. Other animal species determined by international conventions to be ratified by Egypt.

Any other birds or animals for which a decree shall be issued by the Minister of Agriculture with the agreement of the EEAA.

3.3.3 Law 38/1967 for General Cleanliness

Article 15 of the Executive Regulations stipulates that vehicles hauling construction waste should have a tight cover to prevent dispersion or falling of its contents.

3.3.4 Law 93/1962 for Wastewater

Law 93/1962 regulates the disposal of wastewater, and liquids in general, to the sewerage network. The Executive Regulations (Decree 44/2000) in Article 14 details the physical/chemical standards that should be complied with. The articles of this Law apply to the project in two main aspects:

- In case damage is caused to the sewerage network during excavation; and
- In case dewatered water from excavated trenches is discharged to the sewerage network.

3.3.5 Law 117/1983 for Protection of Antiquities

Law 117 of 1983 concerning the protection of antiquities gives the Supreme Council for Antiquities (SCA) the responsibility of management and protection and management of antiquities and archaeological sites. The law requires prior approval by that authority of plans for construction work on archaeological sites. Any legal person encountering any evidence of archaeological presence is required by law to report his finding to the General Authority for antiquities.

3.3.6 Traffic planning and diversions

Traffic Law 66/1973, amended by Law 121/2008 deals with traffic planning during construction of projects. Law 140/1956 on the utilization and blockage of public roads and Law 84/1968 concerning public roads govern the utilization or temporary obstruction of public roads. The Executive Regulations of Law 140 contain specifications for the management of construction and demolition debris. The law also allows the competent administrative authority to charge a fee for occupation of public ways.

3.3.7 Work environment and operational health and safety

Several laws and decrees tackle occupational health and safety provisions at the work place, in addition to Articles 43 – 45 of Law 4/1994, which address air quality, noise, heat stress, and the provision of protective measures to workers. These laws and decrees apply to the work crew that will be involved in construction activities.

Law 12/2003 on Labor and Workforce Safety and Book V on Occupational Safety and Health (OSH) and assurance of the adequacy of the working environment.

The environmental aspects that have to be taken in consideration for the workplace are noise, ventilation, temperature, and health and safety.

Table 3-1 Limits of heat exposure permissible in the work environment

Type of Work	Low Air Speed (°C)	High Air Speed (°C)
Light Work	30	32.2
Moderate Work	27.8	30.5
Heavy Work	26.1	28.9

Table 3-2 Limit of exposure to temperature permissible in work environment

System of Work and	Light Work	Moderate Work	Heavy Work
Rest per Hour	(°C)	(°C)	(°C)
Continuous Work	30	26.7	25
75% Work, 25%Rest	30.6	28	25.9
50% Work, 50% Rest	31.4	29.4	27.9
25% Work, 75% Rest	32.2	31.1	30

3.3.8 EEAA EIA guidelines related to the Public Consultation

Consultation with the community and concerned parties, where all the stakeholders are invited, should clearly provide attendees with the necessary information about the project. Paragraph 6.4.3 of EEAA EIA guidelines provides detailed information about the scope of public consultation, methodology and documentation thereof

- Paragraph 6.4.3.1 Scope of Public Consultation
- Paragraph 6.4.3.2 Methodology of Public Consultation
- Paragraph 6.4.3.3 Documentation of the Consultation Results
- Paragraph 7 Requirement and Scope of the Public Disclosure

Securing land and Involuntary Resettlement

It's a priority to EGAS to allocate the PRSs on state owned land. In cases of unavailability of state owned land, EGAS examines number of other land alternatives including privately owned land to be purchased through Willing Buyer - Willing Seller approach following its procedure for securing land (annex 2) that has been cleared by the Bank where land alternatives are chosen to ensure that the selected land is technically, economically and socially acceptable. Even in state owned lands it has to be ensured that there are no tenants occupying the land and in case there are, appropriate compensatory measures should be applied

3.3.9.1 Law 4 for the year 1988 and its Executive Regulations

Temporary Land Acquisition

This approach is used in case of gas pipelines routes crossing agricultural lands where compensatory measures will be applied in compliance with Law no.4 of the year 1988 and its executive regulations Decree no.292 for the year 1988 related to gas pipelines article 2. This law identifies the right of way and the limitation to use the lands above the pipeline, as well define the groups who are entitled for compensation.

3.3.9.2 Law 10 of the year 1990 for property expropriation for public interest and its amendments by Law no.1 of the year 2015.

Law No. 10 of year 1990 on Property Expropriation for Public Benefit identifies infrastructure projects as public benefit activities. It describes acquisition procedures as follows:

- 1. The procedures start with declaring the project for public interest pursuant to the presidential decree accompanied with a memorandum on the required project and the complete plan for the project and its structures (Law 59/1979 & Law 3/1982 provided that the Prime Minister issues the decree for Expropriation);
- 2. The decree and the accompanying memorandum must be published in the official newspapers; A copy for the public is placed in the main offices of the concerned local Government unit.

This law has specified, through Article 6, the members of the Compensation Assessment Commission". This Article states that the commission is formulated at the Governorate level and consists of a delegate from the concerned Ministry's Surveying Body (as President), a delegate from the Agricultural Directorate, a delegate from the Housing and Utilities Directorate, and a delegate from the Real Estate Taxes Directorate in the Governorate. The compensation shall be estimated according to the prevailing market prices at the time of the issuance of the Decree for Expropriation.

For the permanent Land Use, Law 10 of the year 1990 does not apply because EGAS normally does not resort to the land expropriation approach and give a priority for the state owned vacant land and then to the land purchase through willing buyer willing seller approach at full replacement maret value.

3.3.9.3 Law no. 217 for the year 1980 related to Natural Gas which is the responsibility of the Ministry of Petroleum and Mineral Resources to declare the expropriation decree, as well the necessity to provide an appropriate compensation to the affected people. The safety odf construction is assured according to this law (article 2)

3.3.9 Relevant international treaties to which Egypt is a signatory

Egypt has signed and ratified a number of international conventions that commit the country to conservation of environmental resources.

- International Plant Protection Convention (Rome 1951)
- African convention on the conservation of nature and natural resources (Algeria 1968)
- UNESCO Convention for the protection of the world cultural and natural heritage (Paris, 16 November 1972)
- Convention on International Trade In Endangered Species Of Wild Fauna And Flora (CITES) (Washington 1973)
- International tropical timber (Geneva 1983)
- Basel Convention on the control of trans-boundary movements of hazardous wastes and their disposal (1989)
- United Nations framework convention on climate change (New York 1992). The convention covers measures to control greenhouse gas emissions from different sources including transportation.

- United Nations Framework Convention on climate change and Kyoto Protocol (Kyoto 1997)
- Convention on biological diversity (Rio de Janeiro 1992), which covers the conservation of habitats, animal and plant species, and intraspecific diversity.
- Convention for the protection of the ozone layer (Vienna 1985)
- Convention for the prevention and control of occupational hazards caused by carcinogenic substances and agents (Geneva 1974)
- Convention for the protection of workers against occupational hazards in the working environment due to air pollution, noise and vibration (Geneva 1977)
- International Labour Organization: core labour standards are to be followed during the project implementation. Egypt has been a member state of the ILO since 1936, and has ratified 64 conventions which regulate the labor standards and work conditions. In 1988, Egypt ratified the Occupational Safety and Health Convention of 1979 (No 152).
- Cultural Heritage: respecting cultural heritage and not financing projects which threaten the integrity of sites that have a high level of protection for reasons of cultural heritage, e.g. UNESCO World Heritage sites
- Consultation, Participation and Public Disclosure: The Aarhus Regulation promotes transparency of environmental information and the inclusion of stakeholders in projects. Consultation serves to identify and manage public concern at an early stage. The regulations include provisions for the public disclosure of key project information such as the Non-Technical Summary and the ESIA.

3.4 World Bank Safeguard Policies

The World Bank (WB) has identified 10 environmental and social safeguard policies that should be considered in its financed projects. The proposed project is classified as Category A according to the World Bank. This mandates a full Environmental and Social Impact Assessment (ESIA).

World Bank Safeguard Operational Policies and their applicability to the proposed project:

Safeguard Policy		Triggered	Justifications
Environmental (OP/BP 4.01)	Assessment	Yes	The project is classified as Category A which requires full environmental assessment.
Natural Habitats (OP/BP 4.04)		No	Location and alignment of project components is mainly along (or close to) previously paved paths. Protected Areas, if encountered, will be avoided
Forests (OP/BP 4.36)		No	Proposed project areas contain No forests.
Pest Management (OP	4.09)	No	The proposed project will not involve purchasing or using Pesticides.
Physical Cultural (OP/BP 4.11)	Resources	Yes	Some of the proposed project activities, mainly pipeline laying, may pass through governorates which are famous for archeological findings. The project will make sure to avoid any declared archeological sites however procedures for chance finds will be included.
Indigenous Peoples (OP/BP 4.10)		No	No indigenous people are identified in the project areas.
Involuntary Resettleme (OP/BP 4.12)	nt	Yes	There might be a need for temporary land acquisition during some of the project activities such as pipe laying in privately owned agriculture lands
Safety of Dams (OP/B)	P 4.36)	No	Not relevant to the proposed project

Safeguard Policy	Triggered	Justifications
Projects on International Waterways (OP/BP 7.50)	IN/O	No crossing of the Nile or its major branches are anticipated in this project.
Projects in Disputed Areas (OP/BP 7.60)	No	Not relevant to the proposed project

3.4.1 OP 4.01 – Environmental Assessment

According to the World Bank Operational Policy OP 4.01, the Natural Gas Connection Project is classified among Category A projects. Projects under this Category are likely to have significant adverse environmental impacts that are sensitive⁶, diverse, or unprecedented.

The environmental impacts that are likely to be caused by the project shall be analyzed in this study. Mitigation measures shall be identified for all expected negative impacts, along with an Environmental Management and Monitoring Framework presenting mechanisms for implementation of these mitigation measures.

3.4.2 OP 4.11 – Physical Cultural Resources

Project areas may include sites, buildings and monuments that fall under the definition of Physical Cultural Resources⁷. Because the project will include significant excavations in many, which may be near sites of cultural value, there has been specific attention in this study to identify the locations of such sites, and to develop mitigation measures for controlling the effects on such sites. These mitigation measures are also reflected in the Environmental Management and Monitoring Framework in section 7.3

3.4.3 OP 4.12 – Involuntary Resettlement

According to the WB's safeguard policy on Involuntary Resettlement, physical and economic dislocation resulting from WB funded developmental projects or sub-projects should be avoided or minimized as much as possible. As the project may require involuntary resettlement, particularly in the cases where the high pressure pipelines will pass through agriculture land, a Resettlement Policy Framework (RPF) will be prepared at this stage of the project given the uncertainity about the exact loctaions and description of the sub projects. The purpose of the RPF is to set forth the principles that EGAS should follow in case involuntary resettlement is encountered and the preparation of Resettlement Action Plans (RAPs) is needed. The RPF includes explanation for the the compensation that will be offered to all project affected persons (PAPs) for the loss of lands, properties, and livelihoods resulting from displacement and resettlement, as well as assisting these people in relocation and rehabilitation. It also includes the organizational arrangements to deliver the compensation,

A Resettlement Policy Framework is prepared in order to outline a proposed approach and workplan to guide the implementation, handover, and monitoring and evaluation of the resettlement process, in case OP 4.12 is triggered at any point.

⁶ A potential impact is considered "sensitive" if it may be irreversible (e.g., lead to loss of a major natural habitat) or raise issues covered by OP 4.10, *Indigenous Peoples*; OP 4.04, *Natural Habitats*; OP 4.11, *Physical Cultural Resources*; or OP 4.12, *Involuntary Resettlement*.

⁷ Physical Cultural Resources are defined as movable or immovable objects, sites, structures, groups of structures, and natural features, and landscapes that have archeological, paleontological, historical, architectural, religious, aesthetic, or other cultural significance.

3.5 Gap analysis for key environmental concerns: Egyptian laws and WB Policies

3.5.1 Air Quality

Requirements of Egyptian legislation	on	Requirements of WB				
Reference	Inflections	Reference	Inflections			
Article 34 of Law 4/1994 amended by law 9/2009 and		OP 4.01	Ensure the environmental sustainability of investment			
Article 34 of its Executive Regulation (ERs), and Decree 710/2012 Annex 5 of the ERs	pollutants	IFC GENERAL EHS GUIDELINES	projects Ambient air quality			
Executive regulation and Decree 1095/2011) Annex 6 Table 12	States that it is not allowed using the Asphalt mixing units at a distance less than 500 m away from a residential building.	-	-			

Table 3-3: Max. Emission allowable limit for Asphalt mix units (mg/m3)

	o	(8/)
Total VOCs	CO	Total particulate matters
50	500	50

Table 3-4: Indicative limits for air quality

	Egyptian	legislatio	ons μg/r	n^3	WB R	equireme	nts µg/1	n^3
		Ambi	ient air	parameter	's			
	Ambien	t air poll	utants 1	threshold	IFC	Ambien	t air	pollutants
					thresh	old (base	ed on W	HO limits)
Exposure period	1 hr	8	24	1	1 hr	8	24	1
		hr	hr	year		hr	Hr	year
Carbon monoxide	30	10	N/A	N/A	N/A	N/A	N/A	N/A
CO μg/m ³								
Sulfur dioxide SO ₂	350	N/A	150	60	N/A	N/A	125	N/A
$\mu g/m^3$								
Nitrogen oxides NO _x	300	N/A	150	60	200	N/A	N/A	40
$\mu g/m^3$								
Particulates PM ₁₀	N/A	N/A	150	70	N/A	N/A	150	70
$\mu g/m^3$								
Particulates PM _{2.5}	N/A	N/A	80	50	N/A	N/A	N/A	N/A
$\mu g/m^3$								
TSP μg/m ³	N/A	N/A	230	125	N/A	N/A	230	80
Ozone	180	120	N/A	N/A	N/A	160	100	N/A

3.5.2 Water Quality (In case of dewatering during excavation)

Requirements of Egypti	an legislations	Requirements of WB			
Reference	Inflections	Reference	Inflections		
Article 60, Executive Regulations of Law 48 for the year 1982	Standards of Ambient water quality of this document	OP 4.01	Ensure the environmental sustainability of investment projects		
Article 61 The Executive Regulations of Law 48 for the year 1982	maximum limits for draining the processed liquid industrial wastes into freshwater bodies and groundwater reservoirs	IFC GENERAL EHS GUIDELINES	Discharges of process wastewater, sanitary wastewater, wastewater from utility operations or storm water to surface water should not result in contaminant concentrations in excess of local ambient water quality criteria		
Ministerial Decree No. 44/2000 Decree 1095/2011) of Law 93/1962	Controlling the discharge of wastewater into the sewage system and public network	IFC GENERAL EHS GUIDELINES (Wastewater and Ambient Water Quality Table 1.3.1)	Effluent pollutants threshold		
law 93/1962 and Ministerial Decree No. 44/2000	It encompasses this statement: it must be to acquire the wastewater discharge licenses from the concerned authorities during the construction and operation phase.	,			
Law 38/1967 and its executive regulations (decree 134/1968)	Concerning cleanliness and sanitation and regulates the collection, transportation, storage and disposal of solid waste.				

Table 3-5: Indicative Limits for discharge of liquid effluent into sewer systems

Parameters/pollutant	Effluent threshold	Effluent pollutants threshold
	(Egyptian 93/1962 Modified	(WB requirements)
	by ER 44/2000)	,
pH	6-9.5	6 – 9 pH
BOD mg/l	600	30
COD mg/l	1100	125
Total nitrogen mg/l	N/A	10
Total phosphorus mg/l	N/A	2
Oil and grease mg/l	100	10
Total suspended solids mg/l	800	50
Total coliform bacteria	N/A	400
(Most Probable Number/100 ml)		

3.5.3 Noise

(Egyptian require	ments)	(WB requirements)	
Article	Inflections	Reference	Inflections
Article 42 of Law 4/1994 amended by law 9/2009 and Article 44 of ERs (amended by Decree 1095/2011 amended by Decree 710/2012).	noise intensity Maximum	OP 4.01	Ensure the environmental sustainability of investment projects
		IFC GENERAL EHS GUIDELINES Table 1.7.1 Table 2.3.1	Maximum increase in background nearest receptor location off-site. Noise limits for different working environments are provided

Table 3-6: Standards and Limits for Ambient Noise

Egyptian Law 4 Requ	Egyptian Law 4 Requirements					WB
	Permissible limit for noise intensity (decibel)			Receptor	Receptor One hour I (dB_A)	
TYPE OF AREA	DAY 7 a.m. to 10 p.m.	NIGHT 10 p.m. to 7 a.m.			Day time From 10 pm to 7 am	night time from 22: 00- 7:00
Sensitive Areas (schools- hospitals- public parks- rural areas)	50	40		Residential	55	45
Residential areas in with limited traffic and public services are available	55	45		Industrial	70	70
Residential areas in the city where commercial activities are available	60	50				
Residential areas located adjacent to roads which width is less than 12m, and workshops or commercial or entertainments activities are found	65	55				
Areas located adjacent to roads which width is 12m or more, or light industrial areas.	70	60				
Industrial areas (heavy industries)	70	70				

Table 3-7: Standards and Limits for Noise Levels in the Work Environment

Egyptian Law	WB Requirements				
TYPE OF PLACE AND ACTIVITY	MAXIMUM PERMISSIBLE NOISE [level equivalent to decibel (A)]	Location /activity	Equivalent level LAeq,8h	Maximum LAmax,fast	
Work place with up to 8 hour shifts and aiming to limit noise hazards on sense of hearing*	85	Heavy Industry (no demand for oral communication)	85 dB(A)	110 dB(A)	
Hospitals, clinics, public offices, etc.	45	Light industry (decreasing demand for oral communication)	50-65 dB(A)	110 dB(A)	
Administrative offices – control rooms	65	Open offices, control rooms, service counters or similar	45-50 dB(A)	N/A	
Work rooms for computers, typewriters or similar equipment	60	Individual offices (no disturbing noise)	40-45 dB(A)	N/A	
Work rooms for activities requiring routine mental concentration	60	Hospitals	30-35 dB(A)	40 dB(A)	
Hotels, bedrooms, and similar residential units	35				

^{*} At the workplace, exposure time (8 hours) is halved for every additional 3 dBA over the maximum allowable limit. Above the maximum limit (85dBA for 8-hour shifts), wearing proper ear muffs is a must.

3.6 Gap analysis for key Social concerns: Egyptian laws and WB Policies

Table 3-8 Comparison of Egyptian Regulations with World Bank policies

Topic	Egyptian	legislative	World	Bank	policy	Measures to bridge the
	requirements	S	requiren	nent		gaps

Noise level at any time at the work place shall not exceed 135 dBA

Noise shall be measured inside working environment in LAeq unit in accordance with ISO 9612/ ISO 1996 or Egyptian standards

Topic	Egyptian legislative requirements	World Bank policy requirement	Measures to bridge the gaps
Calculation of Compensation	According to prevailing prices in the affected area and assessed by a specialized committee for that purpose	Full replacement cost	In most cases, prevailing market price can reflect the replacement cost of affected assets. In case, there is no market price as reference for some affected assets, the compensation rate will be determined based on actual cost in consultation with affected persons
Squatters	Not included in the legislation (Applied cases for resettlements revealed that squatters have been compensated as a result of political sensitivity)	Are to be provided resettlement assistance (but no compensation for land)	This has to be clearly considered in any resettlement action and offered options whether through alternative shelters or fair compensation that enables them to find other shelter.
Resettlement assistance	Not included	Affected people are to be offered support after displacement, for a transition period.	Specific assistance will be designed and included in the Resettlement Action Plan.
Vulnerable Groups	Not Included	Particular attention to be paid to vulnerable groups, especially those below the poverty line, the landless, the elderly, women and children, indigenous peoples, ethnic minorities.	Provisions on assistance to vulnerable groups will be included in the resettlement action plan

Topic	Egyptian legislative requirements	World Bank policy requirement	Measures to bridge the gaps
Information and Consultation	Displaced persons are provided timely and relevant information. Not consulted on resettlement options Not able to participate in planning, implementing and monitoring resettlement	Displaced persons and their communities are provided timely and relevant information, consulted on resettlement options, and offered opportunities to participate in planning, implementing, and monitoring resettlement.	Affected groups should get access to full information about the resettlement process and options for compensation. Participatory planning and decision making will be applied in resettlement options and compensation
Grievances	Specialized committees for that purpose and time One month to object to the decision of resettlement Four months to object to the compensation value	Appropriate and accessible grievance mechanisms to be established.	The affected groups are offered the direct channel for grievance and receive redress in proper time prior to resettlement.

3.7 Closing note

The Legal framework chapter in this ESIAF is meant to shed light on the most relevant environmental and social legislations and regulations which the project should adhere to and take mitigation actions to comply with. These should be revisited and updated in the site-specific ESIAs/ESMPs/RAPs according to the features of the detailed project.

EGAS and the local distribution companies are bound by internal policies which obligate them to comply with national legal requirements. In the case that national requirements are non-existent or less stringent for specific issues or pollutants, WB requirements will be adopted.

4 Description of the Environmental and Social Baseline

4.1 Introduction

The geographical spread of the project over 20 governorates, from the Southern Governorates (Aswan, Luxor, Fayoum, Benisweif, Menia, Assiout, Qena, and Sohag) to the Northern (Alexandria and Beheira) and from Eastern Governorates (Ismailia and Damietta) to the Western (Matrouh), yields a diverse array of baselines for the project areas.

Methodology

Phase I: 11 Governorates

For phase 1, the project covers 11 governorates, from the southern governorates (Aswan, Qena, and Sohag) to the northern (Alexandria) and from eastern governorates (Ismailia) to the western (Matrouh).

The socioeconomic and environment conditions of the target areas were comprehensively covered through a multi-data collection approach that utilizes both primary and secondary data to provide comprehensive level of information related to the NG project. A supplementary Social Assessment Framework to the ESIAF was prepared and submitted in March 2014.

However, the most important source of project-relevant baseline data for phase one included outcomes of the initial survey and the Property & Appliance survey carried out by the local distribution companies (Egypt Gas and Town Gas). As described previously, these surveys yield a wealth of detailed descriptions and maps of the project areas used to finalize the project design, components, and coverage.

In addition to the primary and secondary data collection, various tools were developed in order to highlight the perception of each target group. The study relied upon quantitative and qualitative data that were collected using the following tools:

- Structured questionnaire
- Focus Group Discussions (FGD)
- Group structured discussions
- In-depth interview guidelines with NGOs and community based organizations
- Comparative case analysis
- Maps, Photos and Observation
- Methodology of vulnerability identification
- Public consulations

Phase II: 9 Governorates

Phase II includes nine new Governorates (AL Fayoum, Beni Suef, Mineya, Assiout, Luxor, Damietta, Behira, Kafr el sheikh and Cairo). Secondary data sources such as published reports from CAPMAS, governorate information centers, and environmental profiles have been obtained and examined to cover the basis for describing the project's physical,

ecological, and socioeconomic environment baselines. In the meantime, public consulation session has been conducted with diverse groups of stakeholders representing the nine new Governorates (please refer to Chapter 8 for more details about the public consulation). More and detailed socioeconomic environmental and social baselines will be covered during the preparation of the Site Specific Environmental and Social Impact Assessments (SSESIA) after fulfilling the gaps of information related to phase II of the project and finalization of design and various project details.

No major environmental or social risks could be foreseen to prevent reaching the 2.2 million customer target over the proposed 5-year timeframe. The extensive experience gained by EGAS and affiliates through implementation of the previous WB- and GoE-funded Natural Gas Connection project all over Egypt will play a critical role in minimizing environmental and social risks and maximizing public ownership and acceptance.

As an integral component of the ESIA framework, the two methodologies set the basis for describing the project's physical, ecological, social and socioeconomic environment upon finalization of design and various project details. In the specific ESIAs, the focus of the baseline descriptions of the project areas should be on aspects and components of high relevance to the environmental and social impact assessment of the natural gas connections project.

The following table presents the environmental baseline components of high relevance to the project and a non-exhaustive listing of suggestions on the best sources of relevant data:

Component	Proposed data sources for the site specific ESIAs/ESMPs/RAPs
Traffic	Studies/data by the technical departments of the Ministry of Interior
	Local police and traffic authorities in the project area
	Interviews with dwellers in the project areas
	Studies and maps from the General Organization for Physical Planning (GOPP)
Air quality	Field measurements around equipment and machinery directly prior to commencement of project activities
Noise	Field measurements at source and at sensitive receptors directly prior to commencement of project activities

Component	Proposed data sources for the site specific ESIAs/ESMPs/RAPs
Underground utility lines and piping	Data collection and acquisition of updated documents from the central and regional offices of the Potable Water and Wastewater Authority; the Electricity Holding and Transmission Companies; the Ministry of Telecommunications
	Field surveys and mapping in the presence of representatives of the above entities
	Interviews with locals and residents of the project areas
	Using non-destructive remote sensing technologies
	Using limited/exploratory boreholes
Weak structures	Field surveys and P & A surveys
	Consulting structural specialists in areas with clear signs of vulnerability
	GOPP reports and maps related to conditions of structures
Culturally- valuable sites and antiquities	Coordination with the central and regional offices of the Supreme Council of Antiquities
	Consultations with locals and project areas residents
	Field surveys and mapping
Solid, liquid, and hazardous waste disposal sites	Field investigation
	Acquisition of maps and data from local government units and relevant offices
	Data/maps from the Egyptian Environmental Affairs Agency (EEAA)
	Data and maps from the GOPP
	Interviews with locals and residents
	Interviews with certified waste management companies and local service providers
	Interviews with operators of the Nasreya and UNICO hazardous waste treatment facilities in Alexandria

Component	Proposed data sources for the site specific ESIAs/ESMPs/RAPs
Geological	Field surveys and geotechnical investigations
and	Intermiorary with locals and puricet area residents
geotechnical history of the	Interviews with locals and project area residents
area	Data collection and map acquisition from local government units
	Geotechnical Due Diligence in areas close to water bodies or zone of high underground water tables
Land	Field surveys and land mapping for placement of PRSs
	Obtaining documents and maps from the State Property Authority in the local government or Markaz unit
	Meetings and consulations with the potential land owners and users
	Meetings with other relevant stakeholders (e.g. agriculture associations in case of temporary land acquisition)
	The updated Resttlement Policy Framework (RPF)
	The legislation related to securing land and land acquisition
Protected	EEAA Protected Areas sector
Areas and sensitive ecological systems	Environmental profile of the governorate
Cultural,	Field investigations
social, and political traits	Interviews with locals and project area residents
	Interviews with government officials, NGOs and relevant stakeholders
Restoration	District local authorities
and Repavement plans	Data collection from the Directorate of Roads and Bridges
Growth,	GOPP reports, data, and maps
future land use, and planned development	Urban/physical planning offices of the Governorate
s	

It should be noted that some of the data above may simply be unavailable or incomplete despite having been implemented fully by a government and/or private entity. In such cases, the implementing company must generate the data using the necessary means (field investigations, measurements, stakeholder engagement, etc.).

4.2 Selected background data

4.2.1 Phase I Governorates

Alexandria Governorate

The governorate is bordered to the north by the Mediterranean Sea(marine costal zone), to the east by El Beheira and to the west by Matrouh Governorate. It has mariout lake.

Alexandria's total area comes to 2300.0 km², and is divided into one Markaz, one city, 7 districts, and 3 rural local units.

Alexandria is an industrial governorate where 40% of Egyptian industries are concentrated, especially chemicals, food, spinning and weaving as well as oil industries and fertilizers. Borg Al-Arab city was established to be an industrial, housing and agricultural city to absorb the current and future population increase.

Matrouh Governorate

Matrouh Governorate occupies a unique location on the Mediterranean Sea (marine costal zone) serving as the hub between Egypt and the Arab Maghreb (North Africa)

It hosts natural protected areas such as El Omayed wet land, El Salloum gulf and Siwa oases.

The governorate's total area comes to 166563 km², forming 16.5% of the country's total area. It is divide into 8 Markaz, 8 cities, and 56 rural local units with 1 affiliated village.

Main activities of the population are trade, sheep and camel breeding as well as cultivation of figs and olives.

Dagahlia Governorate

Daqahlia Governorate is located in the Delta Region. The governorate's total area comes to 3538.20 km², forming 0.4% of the country's total area. It is divided into 16 Markaz, 19 cities, 2 districts, and 120 rural local units with 366 affiliated villages. The governorate's population reaches 5.6 million recording a normal increase rate of 22.30 per thousand.

Daqahlia serves as the base of the rich Nile Delta triangle, and is ranked among the main agricultural governorates. It is advantaged by rich water resources and fish wealth. It is also famous for the production of meat, poultry and dairy products. Daqahlia has Eslamic and Christian arechaeological sites

Daqahlia also hosts major industrial facilities spreading all over the governorate, and is famous for large and diversified industries, most important of which are chemicals - spinning and weaving garments - hydrogenated oils - soap - rice milling - grain mills - cotton ginning - milk - and printing and publishing. In addition, small and indigenous industries are common in villages and hamlets.

The governorate won worldwide fame for hosting specialized medical centers and hospitals. Some

of these centers include: urology and nephrology, and ophthalmology.

Qalubia Governorate

Qalubia Governorate is part of the Greater Cairo region. It lies in the east of the Nile at the top point of the Delta. It is bordered to the south by Cairo and Giza Governorates and to the north by Daqahlia and Gharbeia Governorates, to the east by Sharqiah Governorate and Menufia to the west. Shoubra El Khaima city is the starting point of the agricultural highway to Lower Egypt governorates, as such Qalubia is held as liaison connecting between lower Egypt and Upper Egypt governorates

El Qanater el Khayreyya is a city in Qalyubia Governorate, It is the location of the Delta Barrages, the first modern irrigation structure across the Nile, located at the apex of the Nile Delta.

The governorate's total area comes to 1124.30 km², forming 0.1% of the country's total area. It is divided into 7 Markaz, 10 cities, 2 districts, and 50 rural local units with 147 affiliated villages.

Qalyubia is known for its agricultural production of crops, fruits and vegetables. The most important of these crops include maize, cotton, wheat, citrus fruits, bananas, oranges and apricots. It is also the leading Egyptian governorate in the production of chicken and eggsIn addition, Shoubra El Khaima hosts the largest industrial cluster including several factories of: spinning and weaving, electric appliances, plastics, vehicles, oil refining, food packing and processing, metal products, in addition to Abo Za'bal industrial zone which is famous for fertilizers and chemicals industries.

Gharbeia Governorate

Gharbeia is located in the center of Delta region

The governorate's total area comes to 1942.30 km², forming 0.2% of the country's total area. It is divided into 8 Markaz, 8 cities, 4 districts, and 70 rural local units with 251 affiliated villages.

The governorate is renowned for growing traditional crops such as cotton, rice, wheat, beans, maize and fruits, in addition to Jasmine, and medical herbs and plants, of which, extracts and pastes are exported. The governorate is also famous for growing potatoes for exports and local market.

Gharbeia has some archaeological areas, such as the Museum and the Metropolitan Coptic Church located in Tanta city, and Samanoud temple in Samanoud city. Gharbeia is a lead governorate in livestock and poultry breeding. In the industry field, it hosts large industries including spinning and weaving.

Menufia Governorate

Menufia Governorate is part of the Delta Region .The governorate's total area comes to 2499 km2, forming 0.2% of the country's total area. It is divided into 9 Markaz, 10 cities, 2 districts, and 70 rural local units with 245 affiliated villages.

It is known of its fertile soil, agriculture is the main activity in the governorate, it obtains its water needs from Rosetta and Damietta branches of the Nile. It is famous for growing cotton, maize, wheat and vegetable.

The governorate contributes also to the industrial activity as it hosts large industries such as spinning

and weaving. Furthermore, it is famous for the silk carpet industry for exporting purposes. The governorate experienced a huge industrial movement reflected in establishing several industrial facilities and other developmental projects that created job opportunities.

In addition, the governorate hosts many industrial zones which provide great investment potentials and incentives.

Ismailia governorate

Ismailia is Egypt's eastern gateway to the Asian Continent and the Asian Arab and Islamic countries. The governorate lies on Suez Canal banks and is bordered by Port Said to the north and Suez to the south.

The governorate's total area is 5067 km², forming 0.5% of the country's total area. It is divided into 6 Markaz, 7 cities, 3 districts, and 33 rural local units with 5 affiliated villages.

The governorate hosts the Archaeology Museum, Delesibs Museum and Orabi Castle .It also has the Temsah lake, one of the Bitter Lakes linked by the Canal..

Ismailia offers several investment opportunities, most important of which are: industrial investment carried out in the first and second industrial zones. The industrial zones had been connected to roads accessing the Egyptian ports and the duty free zone in Ismailia.

Giza Governorate

Giza is one of Greater Cairo region urban governorates.

The governorate's total area reaches 13184 km², forming 3% of the country's total area. The governorate is divided into 9 Markaz, 11 cities, 8 districts in addition to 48 rural local units with 120 affiliated villages.

Giza is privileged with plenty of ancient Pharoanic monuments, placing it second after Luxor city in this regard. Most Important monuments include Giza pyramids, the Sphinx, Cheops ShipIt also hosts Hassana Dome and El wahaat el Baharya Protected Areas

Sohag Governorate

Sohag Governorate belongs to south Upper Egypt Region which includes Aswan, Sohag, Luxor, Qena, and the Red Sea The governorate's total area comes to 11218.10 km2, forming 1.1% of the country's total area. It is divided into 11 Markaz, 11 cities, 3 districts, and 51 rural local units with 213 affiliated villages. Sohag lies on the western bank of the Nile on a fertile agricultural plain,. Moreover, the city comprises of two islands, Karaman-ez-Zahur Island, which is bigger and uninhabited, and ez-Zahur Island Gazirat az-Zuhur, "Flower Island", which has some homes.

Agriculture serves is the main economic activity of the governorate which is known for growing wheat, cotton, and onions, as well as livestock and poultry production.

The governorate pays great attention to the industrialization and motivation of investors. This trend is reflected in the industrial complex (Nile Company for Oil and Detergents, spinning and weaving, onion dehydration, beverages and sugar in Gerga). Recently, Sohag established four industrial zones in El Kawthar district and 3 other industrial zones: west Tahta, west Gerga, and Ahayiwia Shark.

Qena Governorate

Qena Governorate is part of the south Upper Egypt Region. The governorate's total area comes to 8979.80 km2, forming 0.9% of the country's total area. It is divided into 9 Markaz, 9 cities, and 41 rural local units with 111 affiliated villages. Qena is an agri- industrial governorate. It ranks first in the production of sugar cane, tomatoes, bananas, sesame, and hibiscus.

The River Nile flows through the Governorate in a predominantly northerly direction, Although for the most part devoid of natural habitats or green areas, towns and villages are situated in or adjacent to agricultural, wetland or desert environments. It hosts El-Dababya as a natural Geological protected area.

Several factories operate in the governorate including 3 sugar factories, and one spinning and weaving, in addition to the Aluminum Complex standing as the largest industrial facility in the Middle East.

Qena also hosts two industrial zones; the First Industrial Zone situated in Kalaheen at Qaft Markaz. The Second Industrial Zone is at Yahaw in Nagg`a Hammady. Another small industries cluster is located in Salehia at Qena markaz.

Aswan Governorate

Aswan governorates is part of the southern Upper Egypt region. It serves as Egypt's southern gate and liaison between northern and southern parts of the Nile Valley and concurrently between Egypt and Africa.

The governorate's total area is 62726 km², forming 6.2% of the country's total area. It is divided into 5 Markaz, 10 cities, and 36 rural local units with 90 affiliated villages.

Agriculture is the main activity in the governorate, which is famous for growing sugar-cane, hibiscus, wheat, dates and henna. The governorate contributes as well to industry, most importantly: sugar, chemical fertilizers, phosphate, and fish processing and packing. The industrial zone in El Shalal had been completed including installation of water, and electricity supply, as well as modern roads networks. Accordingly, many job opportunities were created for the people of the governorate

Aswan has many protected areas such as Saluga, Ghazal islands and the Small Islands in between which are considered Wetlands and landscape protected areas , there is also Wadi Al-Alaqi, a desert protected area, After the construction of the High Dam and filling lake Naser with water, the water flowed into Wadi Al -Alaqi and it became part of the Lake

4.3.2 Phase II Governorates

Beni Suef Governorate

Beni Suef is one of the governorates of Egypt. It is situated in the center of the country. This governorate's capital is the city of Beni Suef, located about 120 km south of Cairo on the west bank of the Nile River. The Area is well known in Egypt for its cement factories. The nearby Medium pyramid is the only prominent tourist attraction in the area.

The governorate's total area is 1095 km², and is divided into 7 cities, , 222 villages, 1 city of new communities.

Total population of the governorate is 2856812 which represents 3.2% of the total population in Egypt

It has Wadi Sanor Cave geological Protected Area.

Menya Governorate

Menya is one of the governorates of Upper Egypt. The capital of Menya governorate is the city of Menya. The governorate is one of the most highly populated governorates of Upper Egypt where the population reaches 5156702 which represents 5.9% of the total population of Egypt.

The rural feature dominates the governorate, Most of the population concentrates along the Nile Valley that runs through Menia South-north. 436957 feddans are cultivated in Menia depending on the Nile's water. The rest of the governorate is considered desert the thing the makes the desert feature dominates the governorate.

The governorate's total area is 32279 km², forming 3.2% of the country's total area. It is divided into 9 cities, 361 villages and 1 city of new communities.

Asyut Governorate

Asyut governorate is one of the governorate of Egypt. It stretches for the Nile. The capital of the governorate is the city of Asyut.

The governorate's total area is 2.6% of the country's total area. It is divided into 11 cities, 2 districts, 235 villages and 1 city of new communities.

Total population of the governorate is 4245215 which represents 4.8% of the total population in Egypt.

It has Wadi Al-Asioutty Protected Area.

Luxor Governorate

It is located 635 km south of cairo in the southern part of Upper Egypt. It is currently the smallest governorate in Egypt, spanning approximately 5 km from north to south, and 1.5 km form east to west, and lies in Upper Egypt along the Nile. The city of Luxor is the capital of the Luxor governorate.

The governorate's total area is 55 km², forming 0.24% of the country's total area. It is divided into 7 cities, 56 villages and 1 city of new communities.

Total population of the governorate is 1147058 which represents 1.3% of the total population in Egypt.

It has been estimated that Luxor contains about a third of the most valuable monuments and antiquities in the whole world, which makes it one of this planet's most important tourism sites. Monuments such as The Luxor Temple, Karnak Temple, the Valley of the Kings

Faiyum Governorate

which is the meeting between the three agricultural, coastal and desert environments. Pre-historic civilizations, the Pharonic, Greek, Roman, Coptic and Islamic civilizations emerged there. It contains, Protected Area in Fayoum Governorate

Faiyoum is one of the governorates of Egypt that is located in the middle of the country. Its capital is the city of Faiyoum, located about 130 km south of west Cairo. It has a population of 3170150 which represents 3.6% of the total population in Egypt.

The governorate's total area is 1827 km2. It is divided into 6 cities, 163 villages and 1 city of new communities.

The governorate has natural protectorates such as Qaroun Lake, and Wadi El-Rayan, it also has many touristic sites such as Ein El Seleen.

Cairo Governorate

Cairo governorate is the most populated of the governorates of Egypt and it is the national capital of Egypt and the major part of the greater Cairo metropolitan area

The governorate's total area is 3085 km2, forming 0.3% of the country's total area. It consists of one big city which is divided into 35 districts and 4 Cities of New Communities.

Cairo governorate's population is 9278441 forming 10.5% of total Egypt population with 3.8 as an average size of household

Since Cairo is the biggest city, it offers several investment opportunities, most important of which are: Sale & repairing vehicles, Manufactures, Constructions & Building, Transportation & storage and Education.

It has many historical sites such as the Egyption museum, Salah El Din Castle, it also has natural protected areas including Wadi Degla and petrified forest protected area in Maadi.

Damietta Governorate

Damietta governorate is located in the northeastern part of the country, the Nile meets the Mediterranean sea at one of the oldest summer resorts in Egypt at Ras El Bar which is one of its famous cities

The governorate's total area is 1029 km2, forming 0.1% of the country's total area. It is divided into 10 cities, 85 villages and 1 City of New Communities.

Damietta governorate's population is 1330843 forming 1.5% of total Egypt population with 3.9 as an average size of household

The city of Damietta is famous of its skilled carpenters and furniture. These productions are not only sold in Egypt but also in the Middle East, Europe and the USA. 80% of the governorate's income is related to furniture. Damietta also produces wheat, maize, cotton, rice, potatoes as well as the palm trees that the governorate exports millions of it to many countries every year.

Beheira Governorate

Beheira governorates is a costal governorate located in the northern part of the country in the Nile Delta at west of the Rosetta branch.

Beheira governorate enjoys an important strategical place, west of the Rosetta branch of the Nile. It comprises four important highways, namely the Cairo-Alexandria desert road, the Cairo agricultural road, the international road and the circular road. Beheira governorate is also home to a number of the most important Coptic monasteries in Wadi El Natrun (Scetes). It also has idku and Nabe El Hamraa lakes.

The governorate's total area is 10130 km², forming 1% of the country's total area. It is divided into

15 cities, 497 villages and 1 City of New Communities.

Beheira governorate's population is 5804262 forming 6.6% of total Egypt population with 4.3 as an average size of household

Agriculture is the main activity in the governorate due to its soil fertility, but it has also some activities in Sale & repairing vehicles, Constructions & Building, Transportation & storage

Kafr El Sheikh Governorate

Kafr El Sheikh governorates lies in the northern part of the country along the western branch of the Nile. Lake Burullus is located in the north of the governorate.

The governorate's total area is 3436 km2, forming 0.3% of the country's total area. It is divided into 13 cities, 223 villages.

Kafr El Sheikh governorate's population is 3172753 forming 3.6% of total Egypt population with 4.3 as an average size of household

Agriculture is the main activity in the governorate due to its soil fertility, it has also activities in Education and Sale & repairing vehicles.It has Elburullus lake, a natural wetland protected area.

4.3 General Demographic Characteristics

The ESIAF paid attention to describe the main characteristic of the project areas. However, due to the wide geographical scope of the NG project, the ESIAF report will shed light briefly on the project sites characteristics. Additional detailed information is presented in the Supplementary Social Impact Assessment Framework report which is done only for the 11 governorates (phase I of the project) developed as a stand-alone document related to the NG project. Yet, it will be essential to collect more site oriented data during the preparation of the specific ESIA/ESMP for phase II of the project.

4.3.1 Population Characteristics

The total number of the targeted NG project installation is 2.2 million household connections that will serve around 9 million beneficiaries. The population of the 20 governorates is nearly 80 million people. The highest proportion of people (10.5%) inhabits Cairo Governorate. The least strata of people (0.5%) inhabit Matrouh Governorate.

Age Structure

The age categories of the population in the 20 Governorates showed a dominant growing young community as 49 % of the governorates' population falls under the age category 15-

⁸ The number of beneficiary household in each governorate was multiplied by the average size of household within the Country according to the Statistical year Book 2015.

less than 45 years. Those who are less than 15 years old represent about 31% of the population. While those aged between 45-less than 60 years old represent about 13%.

Rate of Natural Increase

The crude birth rate varies between 28 lives birth per thousand person in Cairo Governorate to about 51 birth in Matrouh Governorate. The mortality rate diversifies between 4.4 deaths per thousand person in Matrouh Governorate and 9 in Cairo Governorate, consequently, the population increase rate varies between 19 per thousand person in Cairo Governorate to 46.2 person in Matrouh Governorate.

4.3.2 Living Conditions

The study team tried to investigate the living conditions in order to obtain clearer view about the household characteristics of the potential beneficiaries. However, more localized socioeconomic investigations should be carried out during the site specific ESIA.

Household Size

The average family size of the sample surveyed in the 11 governorates is about 4.61 persons. However, the dominant value is 4 persons per household. The segregation of sample by the size of household reflected that 64.2% of the sample surveyed constitute of 4-6 persons, while a quarter of the sample surveyed are less than three persons. Slight variation was reported among the governorates as 21.3% of Sohag households reported an average of 7-9 persons, whereas, Daqahlia and Gharbeia household size did not exceed 6 persons.

For the new 9 Governorates, the reviewed secondary data showed that the average family size is 4.4 persons. The average family size varies between 3.8 persons in Cairo Governorate and 4.7 persons in Assuit Governorate.

Dwelling characteristics

The type of dwelling should be highlighted in order to identify the probability to install the NG to those houses. Around two thirds of the sample surveyed (at the level of 11 Governorates (phase I) live in an apartment, while 31.7% live in a house. The governorates varied among each other regarding the type of dwelling. Around 92.0% of the sample surveyed in Qalubia live in an apartment, while 52.9% of the sample in Sohag live in a house. Due to the nature of dwelling, it is anticipated that the apartment buildings beneficiaries will benefit from the project, as well as those who live in a house.

The construction materials of the walls and ceilings are one of the main bases and conditions required to install the NG. It was reported that 42.4% of the total sample surveyed live in housing projects type. Around third of sample surveyed live in newly constructed house. 12.% live in old buildings and the same percentage live in squatter building.

Almost all of the sample surveyed live in buildings constructed of concrete and red bricks. Few percentage of the buildings are constructed of white bricks. Dwellings constructed of wood and mud were limited. Indicating that, the houses are suitable for the installation of the NG.

Regarding the legality of the houses, the group discussions reflected that few percentage of the houses are constructed with no legal documents. Thus, they are not entitled for NG installation. The research team reported back observations from the field indicting that the government authority began to demolish the illegal constructed houses.

Regarding street conditions, the majority of them varies between 3-20 meters width. That was an indication of the high probability to get the NG installed in. As for ceiling construction materials⁹, almost 90.0% of the sample surveyed have a ceiling constructed of concrete. About 10.0% of the sample in Menufia governorate have ceiling constructed of wood, while few percentage of the sample in Sohag have ceilings constructed of palm tree reeds.

For the new 9 Governorattes (phase II) the Statistical Year Book 2015, showed that the total buildings are about 4.3 million. The total number of houses reperesent about 42% of the total buildings, while the apartment blocks represent about 10% and 38% are a country houses. It is anticipated that the apartment blocks beneficiaries will benefit from the project, as well as those who live in a house.

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⁹ The celling materials is one of the modalities required to install the NG

4.3.3 Access to Basic Services

Access to Urban Services

Access to Municipal Water Network

The governorates depend almost entirely on Nile water for all its water needs. Accessibility to potable water is high in the 20 governorates. Access to potable water is about 99.0% in urban areas, while it reaches 96.0% in Upper Egypt governorates. In Sohag, the majority of households have governmental water that was extracted from wells not from the Nile.

The quality of water supplies is still not satisfactory for the majority of community people. The color of water, taste and smell reflect the bad condition of water supply.

Access to Municipal Sewage Network

Human development report 2010 presented limited information about access to sewage systems which is one of the requirements to install the NG. The coverage of sewage in urban governorates (Alexandria) is about 96.8%. While the coverage of Lower Egypt (Delta Region Governorates) is around 64.6%. The coverage of urban areas is about 93.0% while it reaches only 52.6% of rural areas in Lower Egypt. The sanitation coverage in Upper Egypt is limited. 36.2% of the Upper Egypt areas are covered with sewage. 76.5% of the urban areas are covered by sewage while 13.5% of the rural areas only are covered with sanitation. Boarders governorate (Matrouh) have limited access to sewage systems. About 42.8% of the borders governorates are served by sewage.

The sample surveyed reflected the high connectivity to sewage network. However, 14.1% of the sample reported that they have no access to sewage system.

With the exception of Cairo Governorate where the formal sewage connections reaches around 88.1% of the population, the range of sewage connections in the rest of the Governorates ranges between 55.9 % in Damietta Governorate as the highest to 3.9 % in Assuit Governorate as the lowest. Most of the sewage connections are centeralized in urabn areas.

Access to Electricity Network

Access to electricity in Egypt is high at (99.0%) (EHDR 2010). That is primarily due to the care given to improve living conditions for people in Egypt in particular access to electricity. Even squatter areas have access to electricity regardless of their formality and legality. That indicates to the stability of infrastructure in most of areas.

The census showed that the majority of households use electricity as the main source of light represents 99.0% of the population in all Governorate. However, the continuity of electricity current is not satisfactory to the residents of rural areas.

Human Development Profile

Egypt's Human Development Report (2010) ranked the governorates according to their human development index scores. Tracking the level of Human Development achieved in different governorates since 2005, it was found that Alexandria, Behera, and Kafr Elsheikhare among the highest rank Governorate, while the bottom five Governorates included Giza, Beni Suef, Fayoum, Menia, and Assuit.

Education

The review of secondary data showed that the intermediate education is prevailed among all governorates. However, basic education (primary and secondary) was the prevailed type of education in Matrouh governorate (24.4%). Aswan governorate has more strata of intermediate education (31.5%). Illiteracy in Menia governorate was relatively high as (41.3%) of the population were classified among illiterate group. University and Secondary education proportion was high in Cairo and Giza Governorates (51.7% and 50.3% respectively) . Educational status influenced the mentioned above human development index.

Unemployment and Work Status

The total labor force is relatively high in Behera (38.2%), Kafr Elsheikh (35.8%), Menoufia (35.1%) and Dakahlia (34.6%), while the lowest labor force reported was in Qena (26.9%) and Sohag (27.6%). Regardless of the level of education, it was obvious that the unemployment rate is higher among vocational school and university graduates. For example, in Alexandria the unemployment status was up to 51.0% among vocational; secondary school graduates, while it was only (13.5%) among below secondary education groups. Indicating that, vocational and university graduates are not qualified enough to get into the labor market. The unemployment rate varies among the governorates. The Egyptian Human Development Report (2010) shows that the lowest rate of unemployment is in Fayoum Governorate (2.9%), followed by Matrouh and Damietta Governorates (3.6%, 6.7% respectively).

With regards to the human activities in the 20 governorates, the Egyptian Human Development report provided detailed information about the labor force. The highest labor force among age category 15+ years was reported in Behera Governorate (38.2%), whereas it was the lowest in Qena (26.9%).

Regarding the segregation of working population by human activities, it was obvious that services are the most dominant human activity in most of the 20 governorates. It was higher in Matrouh governorate (74.0%), Luxor (70.3%), Alexandria (63.3%) and Cairo (57.9%). However, industrial activities were higher in Cairo (41.7%) and the lowest in Luxor governorate (9.1%). Agricultural activities were more dominant in Behera Governorate (59.3%) However, it was the lowest in Cairo governorate (0.4%). That was anticipated as Cairo is one of the greatest urban areas all over Egypt.

4.3.4 Poverty index

Assuit, Sohag and Qena Governorates are of poorer conditions than the other governorates. The total number of the poor people of the total population in each Governorate, represent 61%, 47.5% and 39% respectively. The GDP per capita in Qena is 6387.3 EGP, while in Sohag is 7329.7 EGP and Asyout is 8019 EGP. The lowest 40.0% of people represented 25.8% in the Quena and Sohag governorates while it is 23.8% In Assuit The ultra-poor represents (31.4.5%) of the poor people in Assuit.

4.3.5 Income and expenditure

For the surveys conducted in phase 1 and when asking about the occupation of breadwinner, a big proportion of the sample surveyed (33.9%) indicted that they work as services and sales person. However, 18.1% of the total sample work as skilled laborers. (16.2%) of the total sample work as administrative staff, as well as, (11.2%) work as specialists.

Gaining information about the income of the potential beneficiaries shed light on the potential affordability to pay for the NG connections, either in cash or by installment. Thus, the ESIAF collected data about the monthly income and expenditure. The following is the analysis of the income and expenditure among the sample surveyed.

The results of the primary data collected during the ESIAF related to the monthly income revealed that (25.9%)of the total sample surveyed earn between 1000-1500 EGP per month. While those who earn less than 1000 EGP are about fifth of the sample. About a quarter of the sample surveyed earn more than 2000 EGP. As it was anticipated, variations among governorates are obvious. The proportion of those who earn less than 1500 EGP per month among the surveyed sample in Sohag is the highest representing about (80.0%). However, those who earn more than 1500 EGP per month in Matrouh is about (84.0%) of the population.

Stability of income is one of the factors that might play for the benefit of the project as paying by installment is one of the payment option. About (20.0%) of the total sample surveyed reported their income decreased during the previous year. However, about third of the sample surveyed reported increasing in their income. In Matrouh Governorate, they justified the increase of income due to the political situation that drove more people to visit Matrouh rather than Alexandria. Stability in income will enable people to pay by installment. However, such information might lead us to predict that people will not be able to pay big amounts of money. Thus, long term installments might be considered.

Although no surveys were conducted as part of the preparation for Phase 2 of the project, the above findings from the survey could be taken as an indictor for the 20 Governroates that will be served by the project, including the 9 Governorates in phase 2.

4.3.6 Fuel currently used in households

LPG stores vary from one Governorate to the other. For instance, Qalubia governorate hosts 31 stores, while Matrouh and Aswan host only 4 stores.

During phase 1, the sample surveyed reported that the main type of fuel used for cooking is the LPG cylinders. The source of aforementioned type is mainly the LPG informal distributors (55.3%). The second source is the LPG cylinder store (31.8%). The distribution system suffers due to the chaotic distribution mechanism. Many groups try participating in the distribution activities. The formal legal ones are those groups working in the LPG distributor stores affiliated to Butagasco and those who received loan from the Social Fund for Development. However, the informal group is the venders, grocers, house guards and NGOs. The Local Governmental Unit participates only during the shortage of LPG (mainly winter time in all governorates and summer time in Matrouh). It is worth noting that the LPG fuel is used also for baking in house backing ovens that can't be operated by the NG.

That was one of the main concerned raised by the community during the consultation activities.

During the course of LPG cylinders shortage, the informal LPG distributors earn about 50 EGP per day (working for 10 days a month). Nevertheless, they earn around 70 EGP per day on average all over the year. Those who receive loan from the SFD in Qena governorate earn between 100 EGP per day during the peak time. They might earn more all over the year. The governmental LPG distributors (formal groups) who work in the LPG store get about 2-3 EGP per each LPG cylinder as so called *tips*. Poor people are obliged to pay for them.

With regards to the fuel used for water heating, it is mainly electricity that operates electric water heating. However, in Sohag governorate the LPG was the main type of fuel. Kerosene was not of the same importance as electricity and LPG. (52.3%) of the sample surveyed in Sohag governorate and (55.3%) of the sample in Menufia reported that they use the LPG fuel for water heating. It was anticipated that the rural areas might have used alternative types of fuel, however, this was not the case. Remote areas in Matrouh city use dry wood for heating and baking. Particularly during the absence of LPG cylinders.

4.3.7 Problems faced with the current household fuel

The data collection process for phase 1, took place during the shortage of LPG cylinders in winter 2014. That shed light on the problems the community members face to get the LPG cylinders. With regards to the current type of fuel used for cooking, (62.5%) of the sample surveyed reported the LPG cylinders are not easy to be obtained. The greedy LPG distributors raise the price of LPG informally. (36.7%) of the sample complained due to the high price of the LPG cylinder. Almost fifth of the sample surveyed complained about the long queues they have to stand in to get an LPG cylinder. (21.4%) of the sample surveyed reported that they suffer due to the high cost of electricity bill. It is worth mentioning that the electricity problems is less than the LPG. (55.6%) of those who have electric water heating reported that they face no problem with the electricity.

4.3.8 Perception towards the project

Throughout the various consultation and engagement activities conducted in phase I, the work teams experienced and recorded remarkable and overwhelming public acceptance, even eagerness, by the community and the governmental stakeholders towards the proposed project. The indignity and financial hardships experienced by scores of Egyptian families (especially women) in obtaining LPG cylinders (the current household fuel) was revealed through testimonies all over the country. Aside from a limited number of concerns regarding street rehabilitation after construction works and options of installation fee payment; the glaring message from governmental and community consultations was to commence implementation ASAP (with repeated requests to expand coverage beyond what is planned for the project).

Community perceptions were investigated in order to gain better understanding for the hosting communities' attitudes towards the project. It is very obvious that over 97% of the sample have positive perception about NG. 52.9% of the sample surveyed reported that NG is available all the time while 43.9% shed a light on the agony they face to get the LPG through long queues they have to stand in for hours. "I had to skip my school today to go to the LPG storeroom in order to get one... that was in vain... Should I skip school

again tomorrow?" reported a young student in Sohag Governorate. The women had to carry their children to go to the LPG storeroom. Other respondents reported that the LPG does not have a fixed and unified price, pointing out that the storeroom sells LPG cylinders for 8 EGP, while mobile distributers sell them for about 15-25 EGP. During winter in most of the governorates the LPG cylinders might be exchanged for up to 50 EGP.

Although the timing of the above survey coincided with shortage in LPG which is not ususally the case, still access to natural gas is highly demaded and widely perceived as a safer, cleaner, continuous and preferable option.

4.3.9 Willingness to pay

As part of phase 1 of the project, a willingness to pay survey was conducted and the key findings from this survey are summarized below. The survey was conducted in the 11 Governroates that included number of the poorest Governroates in Egypt (e.g. Soahg, Qena and Aswan). The survey informed the design of the project and a number of measures are already taken to address any poverty and affordability issues including the ongoing AFD program to target the poor and the Government installment schemes that are made available for all the households that are interested in a facilitated payment method. Although the willingness to pay survey was not replicated for phase 2, the below findings are expected to be valid as indictor for the willingness to pay for the local communities in the new 9 Governorates.

The survey results revealed that the majority of sample surveyed expressed their willingness to be connected to the NG regardless to the amount of money they can afford to pay.

The methods of payments discussed revealed that only third of the sample surveyed are willing to pay in cash. That proportion increased to 45.9% in Gharbeia governorate. The disparities among the 11 governorates was obvious. However, the survey team discussed with the whole samples all options of payments in order to get more detailed information about the exact willingness and affordability to pay among the sample.

The households surveyed reported that the least they can pay on average for the total installation is about 800 EGP in cash. Concerning the highest value they can pay on average was about 1500 EGP.

With regards to paying in installments, the average of the least advance payment is about 200 EGP, while the highest advance payment reported was 500 EGP. Both male and female headed families were willing to pay less than 500 EGP as advance payment. Such amount of money increased to reach less than 1000 EGP

Monthly installment value was investigated among the whole sample. The least average of installment they afford paying monthly is 39.59 EGP. However, the highest value they can pay as an installment per month is about 71.62 EGP. The discussion of paying by installment led us to the patterns of installments proposed by EGAS. (33.6%) of the sample surveyed reported that they can pay 28 EGP for 84 months

4.4 Closing note

The diverse data collection and consultation methods used in both phase 1 and phase 2 for the preparation of the framework, clearly revealed very positive perception about the project and high demand on the service from the targeted Governorates. The willingness to pay survey conducted as part of phase 1 inofrmed the design of the project. Appropriate schemes are adopted by the Government to encourage access to the service.

5 Environmental and Social Impacts

5.1 Introduction

The environmental and social advantages of switching household fuel from LPG cylinders to natural gas pipelines are quite diverse. On the residential level, the proposed project provides improved safety, reduced physical/social/financial hardships, and secure supply. On the national level, it promotes the utilization of Egyptian natural resources and reduces the subsidy and import burden. Even on the global level, the project involves cleaner fuel with reduced carbon footprint.

A thorough analysis of environmental and social impacts is important to detail an effective management and monitoring plan which will minimize negative impacts and maximize positives.

5.2 Positive Impacts

5.2.1 During the construction phase for phase I

Create indirect job opportunities

As part of the construction stage, a lot of indirect benefits are expected to be sensed in the targeted areas due to the need for more supporting services to the workers and contractors who will be working in the various locations. This could include, but will not be limited to accommodation, food supply, transport, trade, security, manufacturing... etc.

During the operation phase

As indicated in the Baseline Chapter, women are key players in the current domestic activities related to handling LPG and managing its shortage. Being the party affected most from the shortfalls of the use of LPG, the NG project is expected to be of special and major benefits to women. This includes, but is not limited to, clean and continuous source of fuel that is safe and does not require any physical effort and is very reasonable in terms of consumption cost. Time saving is among the benefits to women. The use of a reliable source of energy will allow women to accomplish the domestic activities in less time and this will potentially open a space for better utilization of the saved time.

- Constantly available and reliable fuel for home use.
- · Reduced expenditure on LPG importation and subsidies
- Significantly lower leakage and fire risk compared to LPG
- Improved safety due to low pressure (20 mBar) compared to cylinders
- Beneficiaries to benefit from good customer service and emergency response by qualified personnel/technicians
- Eliminate the hardships that special groups like physically challenged, women, and the elderly had to face in handling LPG.
- Limiting possible child labor in LPG cylinder distribution

Detailed discussion of the potential positive socioeconomic impacts for phase I is presented in the Supplementary Social Impact Assessme Framework (SSIAF).

5.3 Potential Negative Impacts during Construction

In addition to international guidelines and best-practice which outline typical negative impacts which may potentially arise from such a gas connections project, monitoring reports from the Greater Cairo gas connections project and the analysis of ESIAF for phase I , the following aspects as key areas of possible concern:

- Traffic congestion and loss of access due to excavation and installation works
- Air emissions from heavy machinery and generators; dust from excavation activities
- Noise levels from heavy machinery and asphalt breaking; as well as other construction/demolition for extending NG piping into households
- Temporary land requirements for mobilization of machinery and other contruction works processes
- Risk of damage/breakage of underground utility lines and piping (drinking water, wastewater, electricity cables, telephone lines) during excavations
- Possible disruption or displacement of ecological systems (especially in excavation and installation of the 70-bar steel pipelines)
- Potential risk to weak structures may arise in areas where building standards are not followed or in areas where high groundwater levels affect integrity of foundations
- Structural and aesthetic effects on culturally-valuable sites and antiquities
- Management of solid, liquid, and hazardous waste from handling and temporary storage to transportation and final disposal
- "Rehabilitation" or "Restoration", that is returning the item to its original state. In the context of the proposed project, it is applied to the responsibility of the implementing LDC detailed in the terms agreed with the local governmental units to provide the necessary resources to re-pave roads and streets to the original state after natural gas excavation and installation works. This issue is of importance as delays in street restoration may lead to varying degrees of damage to vehicles, loss of access and business, traffic congestions with associated delays and emissions, and a potentially significant level of public discontent.
- Potential impacts on the community due to the presence of temporary workers, such as noise, conflicts, child labor,...

5.3.1 Reduction of Traffic Flow and Access Limitation

Mobilization of heavy machinery, asphalt breaking, excavation, placement of piping, and backfill activities are bound to limit traffic and accessibility during construction. This may entail narrowing major roads by longitudinal and/or lateral excavation or totally blocking narrow or side roads. In addition to reducing the lanes/space available for traffic, impacts may also entail limiting or prohibition of parking along the length of the works. Access to buildings and shop entrances may be limited or constricted in cases where excavations form obstacles for persons and cargo.

Traffic and access limitation effects are temporary, local, and range from low to high severity.

5.3.2 Air Emissions

Air emissions (gases and particulates) during construction shall arise from:

- Particulate matter and suspended solids from excavation/backfilling operations
- Possible dispersion from stockpiles of waste or sand used for filling trenches.
- Exhaust from excavation equipment and heavy machinery (excavators, trenchers, loaders, trucks) containing SO_x, NO_x, CO, VOCs, etc.

An indirect potential source of air emissions is traffic congestions resulting from excavation works.

Soil stockpiling is usually minimal at the site, and is normally backfilled within the same day.

Air emissions impacts are expected to be temporary, local, and of low severity.

5.3.3 Noise

Construction activities will likely increase noise levels due to excavation and heavy machinery. Typical construction noise includes noise intensity due to engine operation, and intermittent impacts which may take place during demolition of asphalt, either by a trencher or by a jack hammer. As discussed previously, Law 4/1994-9/2009 has defined standards for noise intensity and exposure periods in the work place, in addition to certain limits for ambient noise levels for different types of urban and rural areas.

Noise impacts on construction workers, technicians and engineers in direct vicinity of the excavation works and heavy machinery are considered more significant than those on residents, because they are exposed to high levels of noise for relatively longer periods. Residents are considered secondary receptors of elevated noise levels, as the noise intensity will be relatively attenuated at their locations. Traffic congestions, which could be caused by excavation works, may increase ambient average noise intensity levels.

Noise impacts are expected to be temporary, local, and of low to medium severity.

5.3.4 Risk on Infrastructure and underground utilities

In many locations across Egypt, underground utilities and infrastructure pipelines (such as water, sewerage and telecommunication) have been installed years ago without accurate documentation and maps for its routes and depths. Therefore, the risk of damage to such utilities during excavations for Natural gas pipeline installation is considerable.

The most significant potential environmental impact will arise in case a sewerage pipe is broken and wastewater potentially accumulating in the trench. There is also the possibility of overflowing to the streets causing significant nuisance to the surrounding environment.

Breaking a water supply pipe may result in cutting the supply to a number of residential units, which may lead residents to use other sources of water which may be either expensive or unsafe.

The effects of cutting telecommunication and electricity cables are mainly socioeconomic.

Once underground utilities are mapped or uncovered, horizontal and vertical clearances between natural gas lines and electricity lines must be respected for safety considerations.

Impacts on underground utilities are expected to be temporary, local, but of medium severity.

5.3.5 Possible effects on structures

Excavation for natural gas pipelines is usually shallow and does not exceed 1.0 meter depth. If groundwater was not encountered during excavation of normal trenches there will be no effects. In case if groundwater is encountered and dewatering is applied, there might be effects if the dewatering was sustained for a long duration. Dewatering in silty and sandy soils can move fine soil particles and wash it away through the surface pump, which creates voids and spaces in the soil surrounding the excavation and the nearby buildings. Weak and old structures are quite sensitive to differential settlements, which may be caused by dewatering.

Another possible impact on structurally-vulnerable buildings is weakening the structural system during drilling holes in the walls for riser connections on the side of the building or for internal connections to the household. Usually, wall drilling in load bearing masonry walls does not have an effect on the structural system. The hole for the pipe usually is small compared to the wall section. Moreover, beams can easily be avoided by carefully selecting the distance of the drilling from the ceiling. For skeleton type buildings, although drilling in columns or beams could have a significant effect on the structure, this risk is well understood among connection workers and could be avoided.

Structural impacts on vulnerable buildings may be permanent and highly severe.

5.3.6 Effect on Culturally Valuable Sites

Egypt contains some of the world's oldest and most valuable antiquities and monuments. Effects on culturally valuable sites (antiquities, monuments, architectural heritage) may involve:

- 1. Structural damage to a monument due to dewatering during excavation.
- 2. impacts on monument's foundations due to excavation works.
- 3. Damage to the monument body by vibration of machinery.
- 4. Reducing the aesthetic appeal of the site or building.
- 5. Improper management of discovered antiquities during excavation (chance finds).

Dewatering may lead to differential settlement of the soil surrounding the monument foundations.

Shallow foundations may be affected by excavation works. This may cause differential settlement and may cause cracks and stability risks to the monument body.

Vibrations caused by machinery such as a trencher and jack hammer may cause cracks and surface damage to the stones of the monument, and risks to its stability.

According to the CULTNAT classification, a site may be classified as architecturally-valuable for its artistic design, its elevation view, artistic balcony, windows, domes or other

components. Fixing gas risers and connections next to such components may reduce their artistic value.

Chance finds during excavation are highly unlikely within the cities as the streets have been previously excavated for installing underground utilities. However, it may occur during the excavations for the HP mains which may traverse uninhabited areas. The likelihood of chance finds may be higher in the Upper Egypt governorates where numerous finds have been reported. The Antiquities Law provides clear guidelines for action in the case of chance finds. It also states that a representative of the antiquities department must be present during excavations in areas adjacent to antiquities sites. Please see Annex 3 that outlines procedures in case of chance finds.

Impacts on culturally valuable sites and buildings may be permanent and highly severe.

5.3.7 Effect on ecological systems

Excavations and pipe laying will take place for both the HP steel lines and the PE distribution lines. The distribution lines will mostly be aligned along routes previously excavated or paved. However, HP steel lines may be aligned under ecological systems requiring reinstatement and/or offsetting during excavation

No official protected areas will be encountered in the alignment of any of the lines, HP or PE.

Impacts on ecological systems are expected to be temporary and low in severity.

5.3.8 Solid and Liquid Waste Disposal

Wastes that are generated during the construction phase include:

- Excavated soil and excess sand;
- Concrete and bricks waste;
- Broken asphalt;
- Containers of chemicals and lubricant oils used for construction machinery;
- Possibly damaged asbestos water pipes during excavation;
- Dewatered product from trenches; and
- Wastewater from workers camps

Excavated soil and concrete/bricks waste are inert materials. Improper disposal of such wastes will only have aesthetic effects on the disposal site. The legal standards of Law 4/1994-9/2009 for the Environment and Law 38/1967 stipulate that these wastes should be disposed of in licensed sites by the local authority, which minimizes any aesthetic effects of such waste.

The asphalt waste may contain hazardous components, such as tar, lubricating oils, some heavy metals, etc. However, its solid nature minimizes the transport risk of such components to the environment. Disposal of asphalt waste to a construction waste disposal site is common practice in Egypt, and is not normally associated with significant environmental risks because of the dry weather nature of the country.

Empty containers of chemicals and lubricating oils, are considered hazardous waste. They should be disposed of in an approved hazardous waste handling facility. This is not a direct result of construction activities, but rather relates to maintenance of equipment.

Asbestos waste is also hazardous waste. Asbestos waste may pose significant health risks to workers, pedestrians and residents of neighboring areas. The probability of generating asbestos waste is relatively low as the damage is usually fixed through hole-repair rather than pipe replacement.

Improper drainage of dewatering water may result in forming stagnant water ponds around the construction site, which can develop, if not drained, infiltrated or evaporated, to form nuisance and an environment for breeding of insects.

Normally dewatered product is relatively clean water, which should be drained to the sewer system. When dewatering is performed from a contaminated trench or near a source of pollution seepage to groundwater, contaminated water is collected for certified treatment/disposal. Discharging contaminated water with significant amounts of chemicals and hydrocarbons is not legally acceptable neither to sewers nor to fresh watercourses according to Laws 93/1962 and 48/1982, respectively.

Wastewater generated from workers camps if not properly disposed of could potentially pollute waterways, groundwater and contribute to the spread of disease.

Overall, waste management impacts are temporary but may range from low to high severity

5.3.9 Street Restoration and Rehabilitation

The implementing LDC is legally responsible for restoring the streets to their original state after completion of excavation and installation works.

The current arrangement is that the implementing entity performs the backfilling of the excavated trenches and agrees a restoration fee with the local government unit (district) to cover the balance of the restoration and pavement cost. The local unit uses the fee to include the restoration and re-pavement of the streets in its "pavements plan". In many cases, the pavement plan is several months away and the streets remain unpaved, causing nuisances and potential damage to vehicles. Another source of delay is that the local unit sometimes do not possess the equipment and materials required for re-pavement. In that case, the local unit commissions the regional "Roads and Bridges directorate" to perform the restoration. This may lead to further delays in re-pavement and prolongs impacts on the public and vehicles.

Although the restoration impact may be temporary, localized, and of low severity, it is perceived by the public as major inconvenience.

In case of PRS Construction, the associated negative impacts or risks are related to handling of construction waste, noise and air pollution from construction machinery which have all been discussed earlier.

5.3.10 Waterbodies

Groundwater removed during dewatering processes could result in a reduction in the water table..

In cases where workers camps are close to water bodies, it is important that wastewater not be released in water bodies and be properly disposed of.

5.3.11 Potential negative Socioeconomic impacts during Construction

1- Impacts on assets (land) and livelihoods of the farmers (crops)

- Penetrating into the cultivated land will result in temporary damage to the crops and consequently on the livelihoods of the farmers. That will trigger the World Bank policy OP. 4.12 which requires developing a Resettlement Action Plan in order to have a unified mechanism to minimize the impacts on the livelihood of the land and crops owners and tenants. The potential cultivated lands for the entire high pressure pipeline lengths are difficult to determine at this stage as the routes had not yet been defined at the time of the submission of this report.
- A total of around 36 pressure reduction stations (usually selected to be on State owned land), measuring approximately 40-50m x 40-50m of land for each PRS., are needed to construct pressure reduction stations. Exact locations and areas are not yet determined until the preparation of this framework.

It's a priority to EGAS to allocate the PRSs on state owned land. In cases of unavailability of sate owned land, EGAS purchases land through Willing Buyer- Willing Seller approach following its procedure for securing land as per Annex (2)

2- Impacts due to lack of restoration or rehabilitation of streets

The main concern reported by the majority of respondents from the community is the inconvenience of not restoring or rehabilitating the streets to its original state. The most important implications are:

- Negative effects on the business of neighboring shopkeepers due to digging close to such shops. The digging activities affect having access to the shops.
- Congestion and traffic disturbance for both pedestrians, cars as well as the livelihoods of taxi, microbus and Tuk Tuk drivers. In coastal governorates traffic congestion might affect tourism.

3- Impacts on labours and community due to lack of awareness of safety measures

Lack of safety awareness among workers that may pose risk of accidents or injurity during construction works. or to the community members, particularly children, especially close to the excavation sites.

Accumulation of waste in the construction areas might become a hub for insects and unfavorable smells which will negatively affect the surrounding communities.

4- Impacts on communities from Temporary project induced labor influx

In some cases, the permanat labor force of the LDCs is not enough to carry out the required connection works, in such cases a contractor is appointed by the LDC to source the required labor force through a contractual agreement named "Contract for the Provision of Technical Services for Natural Gas Connections Works". Connections works include installation, network extension (excavation works and vents) and conversion.

The provisions of this contract obliges the contractor to supply the labor from the surrounding community, all recruited labours should have a good reputation and a clean record. The recruited labor are legally treated in the same way as the permenant staff of the LDC and as per the provisions of Law 12/2003 "Labor and Workforce Safety". The LDC has the right to dismiss any of the supplied labour due to misconduct, inefficiency or careless behaviours and the contractor is responsible to provide a skilled replacement. As per the common practice of all the LDCs, all out-sourced workers are local residents and therefore there is no need to secure additional accommodations or camps. Since all the provided labour is from the same area, it is not expected to encounter any of the social adverse impacts resulting from influx of outside labour and thus this impact is

EGAS will maintain to monitor this dimeonsion related to the risk of labor influx during the upcoming site-specific ESIAs/ESMPs. As case could be, appropriate mitigation measures should be developmed to deal with this aspect.

considered non applicable or of minimal severity.

5- Due to the fact that household connection is selected following certain technical and safety criteria, some of the areas and houses of the project will not satisfy the mentioned criteria, this may raise some concerns among community members that will not benefit from the project.

5.4 Potential Negative Impacts during Operation

5.4.1 User health and safety

In addition to a full array of safety and emergency precautions taken by EGAS and the implementing entities, user safety is prioritized by stating emergency precautions on the household gas meter and by setting up emergency response centers.

Impacts on user health and safety may occur through improper handling of piping and valves by the user. This may be due to a lack of awareness, illiteracy, or failures in piping or sealants.

User safety impacts could be permanent and highly severe.

5.4.2 Improper handling of the Odorant

The odorant containing Tertiobutylmercaptin (80%) and Methylehylsulphide (20%) is classified as a hazardous substance. The MSDS of the odorant identifies the following hazardous properties: Highly flammable, flammable and toxic products upon thermal decomposition, irritant, and toxic to aquatic flora and fauna.

It will also be required to keep a register for management practices followed in PRSs.

Improper handling of the odorant includes:

- Storage in unsafe conditions, in terms of occupational health and safety.
 - Leakage to the environment as:
 - Discharge of remaining odorants in containers, after use, in land or sewers;
 - Disposal of used containers with domestic waste, or by open disposal; and
 - Recycling of used containers for other materials.

Impacts of improper odorant handling may be permanent and highly severe.

5.4.3 Noise of PRS

The pressure reducers normally cause noise generated from the reducers' pipes. The generated noise is constant (not intermittent). Assuming ambient noise levels are complying with Law 4/1994-9/2009 standards for low noise residential areas, a 20-meter buffer distance kept between the reducers and the PRS fences should lead to minimal impact outside the PRS borders.

Impacts of PRS noise may be permanent and severe.

5.4.4 Safety Aspects of PRS Operation

The safety risks associated with PRSs' operation (leakage, fire hazard, explosion, suffocation) should be assessed for the workers and the public at large, using Quantitative Risk Assessment (QRA) modeling and comparing the results with international risk management guidelines as a reference (As performed for Greater Cairo connections project). The conclusion of the Greater Cairo QRAs for the PRS is that the risk is within the acceptable limits, if safety precautions have been considered and strictly followed in the design, operation and maintenance of such facilities.

Impacts of PRS safety may be permanent and may vary from low to highly severe.

5.4.5 Integrity of the pipelines

Low-probability events may impact the integrity and safety of the NG network and components during the years of the operation phase.

- Geological and geotechnical events: earthquakes may result in geotechnical instabilities that lead to network breakage or leakage in multiple locations simultaneously. The geological and geotechnical history of the area may also lead to possible events.
- Breakage of the pipelines while maintaining other existing infrastructures or installation of new ones;

Despite the low probability of both scenarios, impacts are of temporary nature untile the pipelines are fixed and highly severe.

5.4.6 Potential negative Socioeconomic impacts during operation

The analysis of social impacts of any project lies at the core of assessing the relevance of the project based on its benefits versus its drawbacks to communities including the hosting community. In case the potential project's estimated positive impacts on the community overweight the negative impacts, then the project is likely to be beneficial in terms of social outcome. The discussion of positive impacts is presented in details within the Supplementary Social Impact Assessment. As a summary of discussion:

- 1- Under certain technical and safety conditions it is not possible to avoid visually impacting the entrance of the apartment and dwellings with installed pipes.
- 2- For those who will pay in installments, this may be an added financial burden on the poor families or those who do not have secured source of income
- 3- Minor impact on LPG cylinders distributors. (Governmental sector- private sector who have license to distribute LPG cylinders- non official distributors). There could be a negative economic impact on the LPG cylinders distributors. However, this is unlikely to happen because of their high mobility which allow them to go to other areas which are not connected to NG within the neighborhood. Even within the areas that will be connected, demand on LPG will be reduced but will not vanish fully because houses which are not technically compatible, houses with baladi ovens, shops...etc. will still maintain the need for LPG. The survey for phase I of the project showed that 6 LPG cylinder distributors are taking loans from SFD for their small business in Qena Governorate. During the implementation of Greater Cairo project, EGAs used to address SFD to obtain records in order to ensure that beneficiaries of loans for the same purpose are repaying back the loans and are not interrupted. This has been done as a measure from EGAS side to ensure that no negative impacts are affecting this group. EGAS is intending to follow the same measure.
- 4- Safety hazard resulting from the possibility of Leakage. Although of limited probability, such impact should be mitigated through preparing awareness raising campaigns and clear information dissemination system

5.4.7 Proposed criteria for assessment impacts during site-specific ESIAs/ESMP

Each impact is quantified and evaluated according to size, intensity, frequency and exposure time using the point system outlined below. Negative value of severity indicates negative impacts and positive values positive impacts.

Impacts have also been assessed if they are of **short-term or long-term** duration, and whether they are **reversible or irreversible**, in the latter case resulting in a permanent change to baseline environmental conditions.

Severity (S)	Frequency (F)					
-1 Minimal						
	1. Once every year					
-2 Low						
	2. Once every 6 months					
-3 Moderate						
	3. Once per month					
-4 High						
	4. Once per day					
-5 Very High						
	5. Continuous					

Environmental aspects and impacts are identified using Severity and Frequency (SF) where SF= Severity(S) x Frequency (F). Impacts for which -1 > SF > -10 and 1< SF < 10 are considered insignificant. When SF < -10 factors such as reversibility of the impact should be considered, and possible mitigation measures will be described as needed in the site-specific ESIAs/ESMP.

6 Analysis of Alternatives

6.1 No Project Alterative

The Natural Gas Connections Project to 2..2 Million Households in 20 governorates is part of the plan developed by the Ministry of Petroleum to connect 2.5 Million households over the next 5 years. This plan is expected to yield many economic and social benefits in terms of providing a more stable, energy source, achieve savings in LPG consumption and enhance safety in utilizing energy.

The No-Project alternative is not favored as it simply deprives the Egyptian Public and Government of the social, economic, and environmental advantages detailed in positive impacts during operation sections of this report.

- Constantly available and reliable fuel for home use
- Reduced expenditure on LPG importation and subsidies
- Significantly lower leakage and fire risk compared to LPG
- Improved safety due to low pressure (20 mBar) compared to cylinders
- Customer service and emergency response by qualified personnel/technicians
- Eliminate LPG hardships to the physically challenged, women, and the elderly
- Elimination of insects and dirt typically associated with LPG cylinders
- Limiting the LPG cylinder "black market" due to lower demand
- Limiting possible child labor in LPG cylinder distribution

6.2 Energy Alternatives

Three alternative energy sources could be considered as alternatives for supplying stable reliable and low cost energy to 2.2 Million Households: (a) expand LPG usage, or (b) convert to electricity, or (c) use renewable energy sources:

- **LPG:** The majority of LPG in Egypt is imported and subsidized by the Government to ensure that it is affordable by the lower income groups. Introduction of piped natural gas to replace LPG will help to remove those subsidies and reduce imports. The proposed project is also expected to produce very positive improvements in the safety of gas utilization. In the natural gas industry in Egypt, appliance standards, fittings and conversions are strictly controlled and only trained and qualified personnel carry out installations and respond to emergencies. In the case of LPG, this does not apply so the conversion of existing LPG appliances helps to eliminate existing unsafe installations and unsafe use of LPG.
- **Electricity**: The second possible alternative is to convert all homes to use electricity for all energy supply applications. Whilst electricity is more efficient at the point of use, there are considerable inefficiencies in power generation from fossil fuels with about 50% efficiency if combined cycle plants are available. Additional power stations would be needed to cope with the additional demand created by utilization of electricity in homes, which most probably would operate also by natural gas. Power losses in transmission and distribution are also significantly higher than their natural gas equivalents which would add to the overall inefficiency.
- **Renewables**: it is immensely important to expand the utilization of renewables in Egypt. Renewables are needed to diversify the energy basket, reduce pollution and

GHG emissions, and to serve remote/off-grid locations. However, the renewables market does not present feasible, practical, and affordable alternatives to connecting 2.2 Million households at this point in time. Biogas requires large amounts of agricultural and domestic waste, while solar panels and heaters remain in pilot phase. Numerous ongoing efforts aim to promote such renewable energy sources. However, they seem to be facing technoceconomic and institutional barriers to mainstreaming at this stage.

Energy alternatives do not provide favorable options to the proposed NG networking

6.3 Piping material Alternatives

With regards to the materials the piping inside the households, international standards state that either copper or steel may be used. Several considerations support the use of steel piping in Egypt. These include strength, cost, and some aspects of public attitudes (copper is known in Egypt as an attractive target for theft due to its high value). Aside from the aspect of minimizing corrosion (and therefore risk of leakage), selection of one of the piping materials over the other does not seem to offer contrasts in the environmental and social impacts (except a marginally lower pressure loss with copper piping). Therefore, as long as precautions and safety margins are respected steel seems to be the more practical and safer choice.

6.4 Excavation Technique alternatives

For the concerned project activities, Excavation may proceed through using the Open cut technique. Alternatively, borings may be excavated using hydraulic drive, and finally Horizontal Directional Drilling (HDD) technique. HDD is the method that shall be used in crossing the water ways, roads and railways(if any); which is the horizontal directional drilling. An alternative that one may talk about also is the "no action" alternative.

Horizontal Directional Drilling (HDD)

HDD is a trenchless construction technique, which uses guided drilling for creating an arc profile. This technique is used for long distances such as under rivers, lagoons, or highly urbanized areas. The process involves three main stages: drilling of a pilot hole, pilot hole enlargement, and pullback installation of the carrier pipe.

HDD offers several advantages when compared to other trench-less or open-cut construction methods:

- Complicated crossings can be quickly and economically accomplished with a great degree of accuracy since it is possible to monitor and control the drilling operation.
- Sufficient depth can be accomplished to avoid other utilities such as power and telephone cables.
- In river crossing applications, danger of river bed erosion and possible damage from river traffic is eliminated.
- Requires only a small construction footprint.

• The volume of drilled fluids will be estimated only during the starting of HDD by a short time and it can be reviewed with the periodical review performed by EcoConsery.

6.5 The "no action" Alternative

This alternative expresses the environmental gain if not implementing the proposed project construction activities compared with the project existence. In order to effectively protect the current environment of the location, it would be better that no activities would be carried out. But when evaluating the concerned process that would be used, it can be concluded that no severe change would take place in the time or after implementing the project activities. Thus, implementing pipeline project is recommended as long as their impacts are identified, analyzed and the mitigation measures of them are determined and executed.

6.6 Analysis of Alternatives

A simple analysis for the three alternatives; the HDD technique, the traditional 'open cut' method and the "No Project" option is made down here in table (6-1). This analysis aims to build up comparison between the three options in view of their impacts to the environment and the economic income.

The following values were used in this analysis:

Duration of impact - Short-term (temporary)= 1

- Long-term= 2

- Low= 1

Magnitude of impact - Medium= 2

- High= 3

Project site= 1

Extent - Local area (within 5 Km^2)= 2

- Regional area (> 5 Km^2)= 3

The scoring provided above is the product of a adding three values of the above mentioned. These relative values were used as general indicators of the significance of the impact. The option determined to have the highest scores are considered to be that of most significant impacts.

It is worth mentioning that some criteria taken in this table shall not obey the same sequence. Those criteria are marked (+).

Table (6-1). Comparison of the three considered Excavation alternatives

			HI	OD			Oper	n-Cut			No P	roject	
		Duration	Extent	Magnitud e	Scoring	Duration	Extent	Magnitud e	Scoring	Duration	Extent	Magnitud e	Scoring
ATMOSPHER	Air Quality	1	1	1	3	1	1	2	4				
E	Noise	1	1	2	4	1	1	3	5				
	Water Quality	1	1	1	3	2	1	2	5				
AQUATIC ECOSYSTEM	Sediment Quality					1	2	2	5				
ECOSTSTEM	Fauna					1	2	2	5				
	Flora					1	1	1	3				
TERRESTRIA L ECOSYSTEM	Soil	1	1	1	3	1	2	1	4				
	Vegetatio n	1	1	1	3	1	2	1	4				
	Fauna	1	1	1	3	1	1	1	3				
	Fishing	1	1	1	3	2	2	2	6				
	Land Use	1	1	1	3	1	2	1	4				
HUMAN	Public Safety & Health	1	1	1	3	2	1	2	5				
ACTIVITIES	Aesthetics	1	1	1	3	2	1	1	4				
	Road Traffic	1	1	1	3	1	1	1	3				
	Natural Hazards	1	1	1	3	2	3	3	8				
* Economic		3-		3+				2+				1+	
* Technology Use	* Technology Use				3+	- 2+					1+		
* Cost					3+				2+				1+

^{*} values that have the sign (+) indicated that the rating is reversed, which means the rating of higher value is the best indicator and that of lower value is the worst one

6.5 Sequence of work progress (in various areas) Alternatives

As mentioned previously, 8 LDCs will be undertaking the household gas connection activities in the 20 governorates under the concessions of the following:

Progressing with constructing the transmission (HP) and distribution networks in the various project areas could be practiced through two alternatives:

- Alternative 1: Complete the construction of the networks in more than one area simultaneously.
- Alternative 2: Complete networks in sequence area by area.

Advantages of Alternative 1 over Alternative 2 are:

- Shorter implementation schedule
- Utilization of economies of scale in lower cost for the additional equipment and components procured to cover multiple areas simultaneously

Advantages of Alternative 2 over Alternative 1 are:

- Less resources and capital investments required
- Less management and coordination resources required

Overall, the key contrast between the two alternatives is related to CAPEX and OPEX of the available assets and human resources. If sufficiently distant from each other, it may be favorable to expand the work progress over many areas (within the available resources) while paying special attention to coordination of sequential work outputs of the parallel teams. The main advantage of working in parallel would be to minimize project implementation time.

The environmental benefits and negative impacts of the two alternatives are similar if the areas being implemented are distant from each other (in different governorates or areas with large distances between them. However, working in parallel in areas which are close to each other (such as districts) may lead to heavier environmental and social impacts (such as traffic congestions, as well as air and noise emissions).

6.6 Sequence of work progress (within area) Alternatives

Construction of the gas network inside the city comprises two main components, the first is the distribution network in the longitudinal roads direction, and the second is the lateral connection network to the residential units perpendicular to the road direction.

Progressing from constructing the distribution network to constructing the connection network, this could be practiced through two alternatives:

- Alternative 1: Complete the construction of the distribution network and then start the connection network at a later stage.
- Alternative 2: Complete both networks simultaneously in one stage.

Advantages of Alternative 1 over Alternative 2 are:

- Technical problems during line testing could be avoided, as detecting leaks in the main pipe will be much easier if no connections are placed;
- Lower risks for re-excavating parts of the line including leaks; and

• Shorter traffic disturbance time for the first excavation stage because no lateral intersection with the traffic flow.

Advantages of Alternative 2 over Alternative 1 are:

- Amount of excavation/filling works are slightly less, because intersections between mains and connection trenches are excavated only once;
- Makes mobilization of equipment and areas of storage occupied only once; and
- Traffic disturbance occurs only once.

The environmental benefits and negative impacts of the two alternatives are close. The amount of excavations in the two alternatives are approximately equal, however, the second alternative has a clear advantage of causing disturbance only once for the same street, in addition to less air emissions and traffic disturbance caused during equipment mobilizations. Therefore, if all other technical or financial factors are equal then the second alternative may be slightly more advantageous from an environmental perspective. However, because phasing of connection works will depend mainly on developing contracts with new customers, no objections are foreseen in going along with Alternative 1.

6.7 Routing Alternatives

Siting and routing alternatives are guided by technical, environmental, and social considerations. Technically, the foremost factor of selection is the safety of the installations and minimal explosion, leakage, or fire risks. International (British) standards are referred to upon project detailing. Feasibility studies and detailed Property & Appliance surveys assess and recommend connections to areas with adequate environmental conditions (conditions of buildings, and complete utilities networks) as well as to lower income/high population density areas. Environmentally, pipeline routing avoids passing through any ecologically or culturally sensitive areas. In addition the high pressure pipelines will not cross international waterways.

Socially, the routing is usually designed to avoid passing through agriculture land. In case, this option is unavoidable, RAPs should be prepared to regulate the compensation system for the affected persons.

6.8 Land Alternatives

As previously mentioned in paragraph 5.3.11 it's a priority to EGAS to allocate the PRSs on state owned land. In cases of unavailability of state owned land, EGAS examines number of other land alternatives including privately owned land to be purchased through Willing Buyer - Willing Seller approach following its procedure for securing land (annex 2) that has been cleared by the Bank where land alternatives are chosen to ensure that the selected land is technically, economically and socially acceptable. Even in state owned lands it has to be ensured that there are no tenants occupying the land and in case there are, appropriate compensatory measures should be applied

Household payment alternatives

Household have two alternatives for payment. They can either pay in cash or they can pay in installments with a minor simple interest rate.

6.9 Closing note

Once the project components are identified, Site-specific ESIAs/ESMPs to be carried out on the 20 governorates while considering and analyzing additional (site-specific) alternatives, as needed.

7 Environmental and Social Management & Monitoring Framework

7.1 Objectives of the ESM&MF

The objective of this Environmental and Social Management and Monitoring Framework, is to outline a mechanism for minimizing or eliminating potential negative impacts and for monitoring the application and performance of mitigation measures. The ESMMF identifies roles and responsibilities for different stakeholders for implementation and monitoring of mitigations. This section also presents an assessment of the institutional capacity for implementing the ESMMF.

As explained previously, the proposed project is to be implemented in 20 governorates. Naturally, institutional and technical capacities, as well as physical and social environments, may vary between the governorates. Identical mitigation measures for all governorates may not provide the flexibility required for dealing effectively with some of the negative impacts which require taking the local context into account.

Wherever applicable, the ESMMF is designed to accommodate alternative context-specific mitigations and monitoring measures.

This study outlines a framework for environmental and social impact assessment and management (mitigation and monitoring). The measures described herein with are indicative and should be considered non-exhaustive pending final detailing of the project to take the local context into account when designing mitigations and monitoring.

As mentioned previously, EGAS has successfully completed a similar World-Bank-Funded project for household connections in the Greater Cairo area. The main features of the environmental management and monitoring matrices, reporting schemes, and institutional setups in this study reflect those developed through regular monitoring and progress reports for the Environmental & Social Impact Assessment and Management & Monitoring Plans of Greater Cairo connections project which started in 2006/2007.

For the current study, the specific environmental and social impacts arising from the wide geographical, socioeconomic, physical, and developmental variations between the areas of the proposed project (20 governorates) will be addressed in the detailed site-specific ESIA/ESMP which will be prepared once final project detailing is complete.

At the available level of project details, the impact significance (summarized in the table below), is based on two main criteria:

- 1- Duration: of the possible outcome (in case it does take place) of the impact.
 - a. Temporary, Permanent

2- Severity: Difficulty of repair or remedy of the outcome (in case it does take place).a. Low, Medium, High

Table 7-1: Summary of impacts significance

	Potential Impact Significance (Duration, Difficulty to mitigate)									
Activity	Traffic	Air quality	Noise	Underground utilities	Vulnerable structures	Cultural sites	Waste disposal	Ecological systems	Socioeconomic aspects	Health and safety
Construction Phase										
Mobilization	Temporary, low	N/A	Temporary, low	N/A	N/A	N/A	Temporary, low	Temporary, low	Temporary, medium	N/A
Excavation	Temporary, high	Temporary, medium	Temporary, high	Temporary, high	Permanent, high	Permanent, high	Temporary, high	Temporary, low	Temporary, medium	Temporary, low
PE Pipe laying	Temporary, low	Temporary, low	Temporary, low	N/A	N/A	N/A	Temporary, low	N/A	N/A	Temporary, low
HP piping installation	Temporary, low	Temporary, low	Temporary, low	N/A	N/A	N/A	Temporary, low	Temporary, low	N/A	Temporary, low
PRS construction	Temporary, medium	Temporary, medium	Temporary, high	N/A	N/A	N/A	Temporary, medium	N/A	Temporary, medium	Temporary, low
Leakage testing	Temporary, low	Temporary, low	Temporary, low	N/A	N/A	N/A	Temporary, low	N/A	N/A	Temporary, low
Street restoration	Temporary, high	Temporary, low	Temporary, high	N/A	N/A	N/A	Temporary, medium	N/A	Temporary, low	Temporary, low
Connections	Temporary, medium	Temporary, low	Temporary, high	N/A	Temporary, medium	N/A	Temporary, medium	N/A	Temporary, low	Temporary, low
Conversions	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	Temporary, medium	N/A
	Operation Phase									
PRS operation	N/A	N/A	Permanent, low	N/A	N/A	N/A	Permanent, medium	N/A	Permanent, low	Permanent, high
Network operation	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	Permanent, low

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Repairs	Temporary,	Temporary,	Temporary,	Temporary,	Permanent,	Permanent,	Temporary,	Temporary,	Temporary,	Temporary,
Repairs	medium	medium	medium	high	high	high	high	low	medium	low

7.2 Management and Monitoring activities During Construction Phase

7.2.1 Management of Traffic

The mitigation measures proposed to maintain the existing level of service and to minimize disruptions to vehicular movements:

- 1. Construction During Off-peak Periods: Times of construction are identified by the local Traffic Department in a conditional excavation permit issued to the implementing company, based on the Traffic Department operational experience in the area,
- 2. Signage and Markings: Construction works require proper information disseminated to motorists. This can be done by provision of informational and directional signs posted prior to the construction. Pedestrian crossings can be also provided at proper locations.
- 3. Traffic Detour: To maintain traffic in critical streets at a reasonable level of service, the Traffic Department may implement traffic detouring
- 4. Re-structuring the Road Right-of-Way: The arterial road network generally exhibits a wide right-of-way. Normally, it would be possible to re-structure the road's cross section to accommodate the construction works and maintain traffic movements along the road.

All above mitigation measures will be implemented by, or in coordination with, Traffic Departments.

Monitoring will be carried out by the local Traffic Department to make sure that flow reduction is within acceptable levels. Coordination should be established between the Traffic Department and the HSE Departments to ensure following the identified mitigation measures. Town Gas and Egypt Gas HSE should record any comments by the Traffic Department regarding violation of excavation permits by the contractor.

7.2.2 Management of Air Emissions

The following mitigation measures are considered minimum standards:

- 1. Excavated soil stockpiles and stored sand should be located in sheltered areas. Stored fine sand should be covered with appropriate covering material¹⁰, such as polyethylene or textile sheets to avoid soil dispersion.
- 2. Transportation of excavation/construction waste should be through licensed and sufficiently equipped vehicles with a suitable special box or provided with a cover to prevent loose particles of waste and debris from escaping into the air or dropping on the road
- 3. Disposal of excavation/construction waste should be in locations licensed by the local authority.

¹⁰ Monitoring reports from the Greater Cairo project indicate that this may be significant source of air emission. Sufficient sheets should accompany work groups during the construction phase. Cost of sheets should be included in ESMP budget

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4. Air emissions of excavation machinery and diesel-powered electrical units should be within allowable legal limits.

Because dust emissions from construction works are a non-point source pollution, it will not be possible to monitor direct emission levels. On the other hand, monitoring ambient total suspended particles or PM₁₀ could be misleading because of the interference of other pollution sources. Therefore monitoring activities shall focus on making sure that point sources from the exhaust of excavation machinery are within the standards stipulated by the Law, and that mitigation measures are well documented.

7.2.3 Management of Noise

Mitigation measures for avoiding unacceptable, and illegal, noise levels include:

- 1. Prevent exposure of construction workers to different noise levels and noise impacts according to the Egyptian legal standards. This could be achieved through adjusting working hours, breaks, and exposure duration to be within permissible limits.
- 2. Provide construction workers with ear muffs.
- 3. Minimize construction through nighttime whenever possible. Implementing this measure should be balanced with avoiding peak hours of heavy traffic. If construction works are to take place on important traffic roads, avoiding traffic disturbance in day time may outweigh reducing noise levels in afternoon or night times and vice versa.

Monitoring of noise levels during construction shall include:

- 1. Measurements of noise intensity at the locations of construction, where workers are exposed to the noise.
- 2. At locations where mechanical hammers are used, measurements of noise intensity of impacts, and the corresponding number of impacts at the construction location.
- 3. Recording of the reaction and complaints of the neighboring areas regarding the noise levels.

It is worth noting that monitoring ambient noise levels at locations of residential areas may be misleading because of the interference of other factors.

Mitigation of noise impacts during construction of the PRSs should follow the same measures outlined in this section.

7.2.4 Management of Excavation Activities Posing Risk on Utilities

The implementing LDCs follow established procedures to deal with emergency situations related to breaking underground utility and infrastructure lines. The company supervisor calls the Police Department and emergency department in the relevant utilities company for immediate repair of the damage, which the contractor is invoiced for. The mitigation measures below focus on preventive measures and documentation:

Mitigation measures for avoiding breaking underground utilities and infrastructure pipes:

- 1. Collecting most accurate maps for underground utilities and infrastructure routes from Information Centers in the various Governorates and asking them for site markings, whenever available, and making such data available to the contractor prior to commencing the works.
- 2. Excavating manual trial pits in each street to allocate the pipes before using mechanical excavation.
- 3. In case an underground utilities and infrastructure pipe has been damaged, standard procedures should be followed, as described before, in addition to preparing a documentation report for the accident. The documentation report should include:
 - a. Time and place of accident;
 - b. Name of contractor;
 - c. Type of underground utilities and infrastructure line;
 - d. Description of accident circumstances and causes;
 - e. Actions taken and responses of different parties, such as infrastructure company;
 - f. Duration of fixing the damage; and
 - g. Damage caused (description shall be according to observation, expertise judgment, reports of infrastructure company).
- 4. Analysis and statistics should be undertaken periodically for the accidents that have taken place, with recommendations to reduce such risks in consequent excavation activities.

Monitoring activities for such risks, are basically documenting, analyzing reasons that led to the accident and updating procedures to avoid future accidents. Monitoring environmental consequences of such accidents, such as depth of effected soils, volumes of effected groundwater, and other social effects are believed to be unnecessary actions by the implementing company, though it might be recommended for the authority owning the infrastructure line (Water and Sewage Authority or Telecommunication Authority) for their research activities.

7.2.5 Management of Activities Posing Risk on Structures Stability

- 1. Screening of the project areas to identify areas/sectors including buildings with potential structural problems. Areas with potential problems should be excluded from the project to avoid any structural problems on existing buildings. This screening process should be done by a technical committee formed from the Design, Projects and Operations Departments of the LDC
- 2. In areas of high groundwater level a tight excavation/dewatering schedule should be implemented through preplanning and supervision of implementation to avoid lengthy dewatering activities.
- 3. Minimize excavation intensity and vibrations from heavy equipment in the vicinity of vulnerable structures

Monitoring activities will be mainly performed through supervision of the work of LDCs and reviewing site reports by the HSE supervisor.

7.2.6 Management of Culturally Valuable Sites

Law 117/1983 for the Protection of antiquities has set certain standards that should be followed during excavation works near a registered antiquity site. Proposed mitigation measures include:

- 1. Identifying a comprehensive list of all registered antiquities falling within the domain of the project and possibly at risk from construction activities.
- 2. Provide supervision by the Supreme Council of Antiquities on implementation of construction works at identified locations.
- 3. If dewatering activities are to take place, the process should be undertaken under the supervision of foundation engineers who shall perform necessary soil investigations.
- 4. Reduce vibration, in identified locations of antiquities:
 - a. using manual tools whenever possible;
 - b. phasing work to eliminate vibrations from several machinery; and
 - c. Establish cutoff barrier through a vertical trench to absorb vibrations.
- 5. Fixing gas risers on the back of architecturally valuable structures.
- 6. Chance find process, in case an antiquity is found during excavation, includes stopping excavation works, and contacting the Supreme Council of Antiquities to handle the site.

Monitoring activities will be site specific according to the requirements and conditional permits granted by the Supreme Council for Antiquities.

- 1. Monitor vibration levels at the monument location during excavation.
- 2. Undertake geophysical survey for some locations prior to construction, according to the instructions of the Supreme Council of Antiquities.

The LDC HSE site supervisor will be responsible for documenting the monitoring activities in monthly reports delivered to EGAS.

These mitigation measures, if required, shall be implemented by the Council, while the costs will be covered by the LDC

7.2.7 Management of Waste Disposal

Solid Waste

- 1. Allocating certain areas, in each Sector, for stockpiling waste soil and construction waste, in coordination with the local authority.
- 2. No soil stockpiling is allowed on banks of waterways.
- 3. Normally asphalt waste could be disposed of with construction waste according to the previously mentioned procedures.
- 4. Solid waste from unlikely scenarios such as worker camps should be addressed in site-specific ESIAs/ESMPs, as appropriate

Liquid and hazardous waste

- 1. As an important pollution prevention measure, fueling, lubricating or adding chemicals for excavation should not take place at the construction site. Accordingly, no empty chemicals/oils containers will be generated by direct project activities.
- 2. Further to the above measure, in case waste containers of hazardous materials are generated in the construction site due to unusual circumstances, the contractor should collect these containers and transfer it to the hazardous waste landfill in Nasserya or

- UNICO in Alexandria¹¹. This measure should be specified in the construction contract and supervised by the LDC site supervisor.
- 3. In case of damaging of asbestos pipes during excavation, the Water Authority, which will carry out the repairs, will be responsible for handling the waste asbestos according to their procedures.
- 4. Preplanning drainage of dewatering water and taking necessary permits from the sewage authority, or irrigation authority. No land disposal should be accepted for the water
- 5. If dewatering is taking place from a contaminated trench, or contains hydrocarbons that could be observed or smelled, contaminated water should be collected in barrels and transported to a wastewater treatment facility. Alternatively such waste could be transferred to the hazardous waste facility in Nasserya/Alexandria.
- 6. Asphalt waste may contain hazardous components, such as tar, lubricating oils, heavy metals, etc. However, its solid nature minimizes the transport risk of such components to the environment. Disposal of asphalt waste to a construction waste disposal site is common practice in Egypt, which is normally not associated with significant environmental risks because of the dry weather nature of the country.

Monitoring activities shall depend mainly upon observation of waste stockpiles of soil and construction waste to ensure the frequency of removal from site, and whether they contain hazardous components. For contaminated water produced during the dewatering process.

7.2.8 Management of Street Restoration and Rehabilitation

As mentioned in the impacts section of the study, restoration and re-pavement of streets post-construction and excavation is one of the impacts which are highly perceived by the public. The implementing entity agrees a restoration fee with the local administration unit in charge of the area. The fee is used by the local unit to include the restoration in their re-pavement plans. In some cases, the restoration and re-pavement job is delegated by the local unit to the Roads and bridges directorate who, in turn, schedule the re-pavements in their own plans. Alternatives to minimize the impact include:

- Notifying the public of the details and schedule of the local units re-pavement plans
- Requesting the Roads and Bridges directorate to create a contractor register for the implementing company to select from directly without going through the administrative cycle of the local unit
- Maintaining the current arrangement with local units reputed for efficient and rapid actions (as applicable)

7.2.9 Management of grievances (Environmental and Social Grievance Redress Mechanisms)

Establishing a grievance redress mechanism (GRM) is one of the most fundamental procedures that warrantee smooth and amicable implementation for the project activities. The importance

¹¹ The Nasserya hazardous waste facility is currently being operated under supervision of Alexandria Governorate while UNICO (also in Alexandria) is approved by EEAA to treat and dispose of petroleum wastes.

of having a local based GRM is to ensure that complaints are passing through appropriately announced channels and are handled properly and timely. A functioning GRM is considered to be a good feedback mechanism from the customer and one tool of the citizen engagement.

In order to propose practical procedures for the GRM, the Consultant started with analyzing the current grievance mechanism adopted by NG companies. The analysis of current procedures is summarized as follows:

Table 7-2: Current grievance mechanism adopted in the NG companies

Table 7-2: Current grievance mechanism adopted in the NG companies								
Activities	LDCS	EGAS						
During the construction	ction phase							
Tiers of	First tier is applied on the level of LDCs	Second tier on the level of						
grievances		EGAS						
Communication	They receive the complaints through the following	1- Mails						
channels	channels:	2- Visit EGAS						
	1- Hotline 129							
	2- Website and E- mail							
	3- Postal Mail							
	4- On site complaints							
	5- Social Development Officer							
Roles	They receive the complaints as follows:	In case of not solving						
	1- In the construction site where the responsible	the problem on the first						
	person in the site tries to solve the problem	level of grievance the						
	immediately	complainant raise his						
	2- In case of not solving the problem, the	complaint to EGAS						
	complainant goes to the project manager who takes	They contact the client						
	practical procedures to solve the problem	for more details about						
	In case of not solving the problem the complainant	his complaint						
	targets to the third level which is the Central	They transfer the						
	Department	complaint to the						
		implementing company						
		in order to solve the						
		problem. They follow up						
		the complaint until						
		satisfactory solution is						
		attained						
Monitoring	The Internal Monitoring Specialist (IMS) follow up the	They monitor the						
	implementation of corrective procedures	performance of the						
		LDCs						
	After solving the problem, the IMS finalizes the							
	complaint and inform the complainant about the							
	solutions adopted in order to measure his/her							
	satisfaction with the solutions							

Activities	LDCS	EGAS					
Documentation	The person in charge of complaints receives and	No records or					
	analyzes the complaints. S/he proposes some solutions	documentation for all					
	and gets in contact with the implementing department	grievances					
	in order to propose solutions for the complaints.						
	The IMS document a summary of the complaint in a						
	complaint log (CL)						
	An analysis is conducted to identify the main triggers						
	for complaints by the end of each year. Some						
	recommendations are developed in order to enhance						
	the performance of the companies						
	The complaints are documented and kept in the						
	company for three years						
Reporting	Quarterly report is developed to EGAS	Quarterly progress					
		report is developed to					
		Funding Agency					
During the operation phase							

The above mentioned procedures are adopted with the addition of the 'Customer Service Office' in LDCs. Its roles are as follows:

Receive any complaints related to the NG installation during the operation phase.

Provide information about the entity responsible for problem solution

The above mentioned mechanism managed to limit the number of complaints that required judicial intervention, raising only a limited number of cases to courts, which testifies to the functionality of the proposed mechanism. On the other hand, this mechanism lagged behind when it came to information dissemination to members of the community and providing feedback to the complainants.

Since the resettlement work will be carried out with the full participation of the PAP, it is expected that no major grievance issue will arise. However, to ensure that the PAP have avenues for redressing their grievance related to any aspect of land acquisition and resettlement, detailed procedures of redress of grievances have been established in this RPF. The objective is to respond to the complaints of the PAP speedily and in a transparent manner, without resorting to complicated formal channels to the extent possible.

The ESIAF has prepared detailed grievance mechanism that will be shared with the community beneficiaries. Leaflets, posters and brochures will be prepared and distributed to the beneficiaries, NGOs, local governmental units, mosques and churches. Thus, sufficient and appropriate information about the GRM will be shared with the communities prior to the construction phase. Following are the various stages of grievances

First stage of grievances

In order to ensure high level of responsiveness to the local communities, it is essential to ensure that a local grievance mechanism is functioning and that communities are aware of it. LDCs will assign a Social Development Officer (SDO)(can be more than one) who will be working closely with the assigned SDO of EGAS. It is the SDO responsibility to ensure that the GRM system is widely known and well explained on the local level. Moreover, s/he will follow up on the complaint until a solution is reached. The turnaround time for the response/resolution should be 10 days and the complainant should know that he/she should receive response by then

The grievances should be presented to the following:

- The Foreman working on the ground,
- The project manager,
- The central department

It is worth noting that most of the previous experience of EGAS is suggesting that complaints are usually handled efficiently and resolved on the local level. In case the problem is not solved, the complainant may reach out to the second level of grievance.

Second stage of grievances:

If the aggrieved person is not satisfied with the decision of the SDOs of LDCs at Stage 1, He can present the case to EGAS SDO where he should provide resolution within 15 days, Following is the second level of grievances:

- 1. The Social Development Officer in EGAS will handle technical, environmental and land acquisition complaints. He should receive the unsolved problems. Thereafter, he gets in contact with the petitioner for more information and forwards the complaint to the implementing entities for a solution.
- 2. The SDO should follow the complaints and document how they were solved within 15 days.
- 3. The SDO should update the complainant on the outcome of his/her complaint.

Grievance channels

Due to the diversity of the context in different Governorates and the socioeconomic characteristics of the beneficiaries, the communication channels to receive grievances were locally tailored to address all petitioners concerns and complaints. The following are the main channels through which grievances will be received:

- 1. Foremen act as the main channel for complaints. They are always available in the street. However, complaints raised to him/her are mostly verbal. Thus, s/he should document all received grievances in writing form using a fixed serial number that the complainant should be informed about to be able to follow up on the complaint
- 2. Hotline
 - 129 is the hotline in LDCs
- 3. LDC Websites

- 4. Trustworthy people, community leaders and NGOs/CDAs will be an appropriate channel, particularly, in rural areas and Bedouin communities to guide beneficiaries to the appropriate channel.
- 5. Social Development Officers of the LDCs

Response to grievances

Response to grievance will be through the following channels

- 1. The response to grievances should be through an official recognized form to ensure proper delivery to the complainant. It is the responsibility of the SDOs to ensure that complainants were informed about the results of handling their complaints.
- 2. Response to grievances should be handled in timely manner as mentioned above, thereby conveying a genuine interest in and understanding of the worries put forward by the community.
- 3. EGAS and LDCsshould maintain record of complaints and results.

Monitoring of grievances

All grievances activities should be monitored in order to verify the process. The monitoring process should be implemented on the level of EGAS and LDCs. The following indicators will be monitored:

- 1. Number of received grievances monthly (Channel, gender, age, basic economic status of the complainants should be mentioned)
- 2. Type of grievance received (according to the topic of the complaint)
- 3. Number of grievances solved
- 4. Number of unsolved grievances and the reasons behind not solving them
- 5. Satisfaction levels with proposed solutions
- 6. Documentation efficiency
- 7. Time consumed to solve the problem
- 8. Efficiency of response to received grievance
- 9. Dissemination activities undertaken

Institutional Responsibility for the Grievances

The entity responsible for handling grievances, will mainly be the Environmental Affair Department within the implementing agency (EGAS). The Social Development Officer (SDO) working within EGAS in cooperation with the two NG companies will address all grievances raised by community members, particularly the ones related to resettlement activities. The main tasks related to grievances of the SDO are:

- 1. Raise awareness about channels and procedures of grievance redress mechanisms
- 2. Collect the grievances received through different communication channels
- 3. Document all received grievances
- 4. Transfer the grievance to the responsible entity

- 5. Follow up on how the problem was addressed and solved
- 6. Document, report and disseminate the outcome of received grievances
- 7. Ensure that each legitimate complaint and grievance is satisfactorily resolved by the responsible entity
- 8. Identify specific community leaders, organizations and citizen groups required to enhance the dialogue and communication through a public liaison office to avoid or limit friction and respond effectively to general concerns of the community
- 9. Monitoring grievance redress activities

All grievances received verbally or in written shall be documented in a grievance register. The stand-alone SSIAF illustrates the forms needed to document the grievances

7.3 Environmental Management Matrix during CONSTRUCTION

Table 7-3: Environmental Management Matrix during CONSTRUCTION

Impact	Management Matrix during CONST Mitigation measures	Responsibility of mitigation	Responsibility of direct supervision	Means of supervision	Estimated Cost of mitigation / supervision
	Construction during off-peak periods Traffic department to grant excavation license limited to specific hours	: LDCs	LDCs Health, Safety, and Environment (HSE) Department Relevant Traffic Department	LDC has valid conditional permit + Field supervision	Contractor management costs (included in bid price) LDCs management costs
Traffic congestion and diversion	Announcements using local broadcasts Signage indicating location/duration of works prior to commencement of work	Local administration LDCs	LDCs) HSE + Traffic Department	Ensure inclusion in contract + Field supervision	LDCs management costs (included in bid price)
	Consider the feasibility of using the Horizontal Directional Drilling (HDD) technique under critical intersections to avoid heavy traffic delays (and associated noise/air emissions)	LDCs	LDCs Traffic department	Field supervision	LDCs management costs (included in bid price) LDCsmanagement costs
	Traffic detours and diversion	Traffic Department	Traffic Department	Ensure detouring efficiency	Additional budget not required

Impact	Mitigation measures	Responsibility of mitigation	Responsibility of direct supervision	Means of supervision	Estimated Cost of mitigation / supervision
	Road restructuring and closing of lanes	Traffic Department	Traffic Department	Ensure adequate traffic flow	Additional budget not required
	Best practice in controlled wetting and compaction of excavations to minimize dust emission	LDCs	LDCs HSE	Contractual clauses + Field supervision	LDCs management costs
Air emissions	Sound isolation, storage, transportation and disposal of stockpiles	LDCs	LDCs HSE	Contractual clauses + Field supervision	LDCs management costs
	Compliance to legal limits of air emissions from all relevant equipment	LDCs	LDCs HSE	Review manufacturer catalogues and exhaust certificate or request emission measurements) LDCs management costs
	Ear muffs, ear plugs, certified noise PPE	LDCs	LDCsHSE	Contractual clauses + Field supervision	LDCs management costs
Noise	Avoid noisy works at night whenever possible	LDCs	LDCsHSE	Field supervision	Contractor management costs (included in bid price) LDCs management costs

Impact	Mitigation measures	Responsibility of mitigation	Responsibility of direct supervision	Means of supervision	Estimated Cost of mitigation / supervision
	Pre-planning and coordination with central, regional, and local departments of potable water, wastewater, electricity, and telecom authorities to obtain maps/ data on depth and alignment of underground utilities	LDCs	LDCsHSE	Official coordination proceedings signed by representatives of underground utility authorities Examination of site- specific reports and records Field supervision	LDCsmanagement costs
Damage to U/G utilities	Limited trial pits or boreholes to explore and identify underground utility lines Non-intrusive Radio- cable and pipe locator to detect underground utilities	LDCs	LDCsHSE Supervisor	Contractual clauses + Field supervision	LDCsmanagement costs
	Preparation and analysis of accidental damage reports	LDCs	LDCsHSE	Review periodic HSE reports	LDCsmanagement costs
	Repair and rehabilitation of damaged components	LDCs	LDCs HSE Local Government Unit Local Police	Contractual clauses + Field supervision	ncluded in contractor cost but must be evaluated on a case-by-case basis

Impact	Mitigation measures	Responsibility of mitigation	Responsibility of direct supervision	Means of supervision	Estimated Cost of mitigation / supervision
Effects on cultural sites	Identify areas of antiquities, monument repair zones	LDCs& Supreme Council for Antiquities and Local Council	LDCsHSE	Review permitting procedures and ensure review of Council	LDCsmanagement costs
	Supervise intensity and locations of construction activities	Expert from Supreme Council of Antiquities	LDCsHSE	Review field reports + field supervision	Indicative cost to be revised and included in contractor bid \$715 / site for supervision and measurement of vibration for locations identified as "monument-critical" LDCsmanagement costs
	Control dewatering process	LDCs	Supreme Council Expert + LDCsHSE	Field supervision	Indicative cost to be revised and included in contractor bid \$2,850 / site as "monument-critical" LDCsmanagement costs
	Reduce vibrations	LDCs	Supreme council Expert + LDCsHSE	Contractual clauses + Field supervision	Indicative cost to be revised and included in contractor bid \$2,150/site as "monument-critical" LDCsmanagement costs

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Impact	Mitigation measures	Responsibility of mitigation	Responsibility of direct supervision	Means of supervision	Estimated Cost of mitigation / supervision
	Preserve architecturally valuable sites	LDCs	LDCsHSE	Field supervision	Contractor costs (included in bid price) LDCsmanagement costs
	Preserve any found antiquity	LDCs + HSE supervisor	LDCsHSE	Field inspection throughout works and review field reports	Contractor costs (included in bid price) LDCsmanagement costs

Impact	Mitigation measures	Responsibility of mitigation	Responsibility of direct supervision	Means of supervision	Estimated Cost of mitigation / supervision
Waste disposal	dentify distances to disposal sites and facilities nearest to the work area Classify disposal sites and facilities by type of waste accepted by the disposal. Estimate the amounts expected from each type of wastes Identify and contract certified hazardous waste handling and transportation contractors. Estimate handling and disposal fees according to type and amount of waste Estimate size of fleet required to transport wastes. Estimate tipping fees according to specific disposal sites For areas distant from facilities in Alexandria, consider setting up waste transfer stations (possibly with primary treatment) for storage hazardous waste Design a comprehensive handling and transportation plan for all waste types	LDCs	LDCsHSE	Contractual clauses + review of comprehensive waste management plan) LDCsmanagement costs

Impact	Mitigation measures	Responsibility of mitigation	Responsibility of direct supervision	Means of supervision	Estimated Cost of mitigation / supervision
	Management of excavation waste according to the waste management plan	LDCs	LDCs HSE supervisor	Field supervision	LDCs management costs
	Prevent fueling, lubricating and any activity that would entail production of hazardous materials empty containers	LDCs	LDCs HSE supervisor	Field supervision	LDCsmanagement costs
	Transfer empty hazardous waste containers to Alexandria facilities (Nasreya or UNICO) and landfill(s)	LDCs	LDCs HSE supervisor	Field supervision and review of certified waste handling, transportation, and disposal chain of custody	Indicative cost to be revised: Allocate 5 truckloads (2 tons/truck) of hazardous waste per governorate during construction x (\$715 per load for each of the 10 governorates close to Alexandria + \$1,285 per load for each of the 10 distant governorates)= \$53,570
	Adequate management of asbestos and any possible hazardous waste	Water Authority + contractor	LDCsHSE	Field supervision + review of Water Authority manifests	LDCsmanagement costs
Effect on structures from dewatering activities	Screening of areas / sectors	Technical Committee or independent consultant + LDCs	LDCsDesign Manager + T/E GAS HSE	Review committee's reports	LDCsmanagement costs
	Limited dewatering schedule	LDCs	LDCsHSE	Field supervision	LDCsmanagement costs

Impact	Mitigation measures	Responsibility of mitigation	Responsibility of direct supervision	Means of supervision	Estimated Cost of mitigation / supervision
	Arrange effective drainage during dewatering	LDCs	LDCsHSE	Field supervision	LDCsmanagement costs
Dewatering	Transfer any contaminated water resulting from dewatering to an adequate nearest facility	LDCs	LDCs	Field supervision	LDCsmanagement costs
Restoration and rehabilitation of streets	Announce re-pavement plan indicating the responsibility whether it is the LDCs or the Governmental district units.	LDCs/ local administrations	LDCs	Field supervision Coordination with LGU as needed	Included in re-pavement budget agreed by LDCswith district units (
Effect on ecological systems	Survey proposed route or alignment of the steel high-pressure lines from secondary sources or through field investigations, as possible Avoid sensitive or irreplaceable ecological systems, if encountered on alignment of HP steel or PE pipelines Take necessary measures to offset or displace disrupted sensitive ecological systems	LDCs planning unit	LDCs	Review of inclusion of ecological surveys in the routing or alignment of the HP steel pipelines	LDCsmanagement costs
Health and safety	All soil piles will be stored a minimum of (60) cm from the	LDCs	LDCs HSE	Field supervision	LDCsmanagement costs

Updated ESIAF

Impact	Mitigation measures	Responsibility of mitigation	Responsibility of direct supervision	Means of supervision	Estimated Cost of mitigation / supervision
	sides of the excavation.				
	For excavation 122 cm or deeper, stairways, ramps, or ladders will be used. For trenches, the employee must not exceed 750 cm of lateral travel to reach the stairway, ramp, or ladder.				
	No employee will work in an excavation where water is accumulating unless adequate measures are taken.				
	Ensure the provision of the appropriate personal protective Equipment				

7.4 Environmental Monitoring Matrix during CONSTRUCTION

Impact	l Monitoring Matrix during C Monitoring indicators	Responsibility of monitoring	Frequency of monitoring	Location of monitoring	Methods of monitoring	Estimated Cost of monitoring
Reduction of traffic flow	Comments and notifications from Traffic Department	LDCs HSE	During construction. Monthly reports	Construction site	Documentation in HSE monthly reports	LDCsmanagement costs
Air emissions	HC, CO% and opacity	LDCs HSE	Once before construction + once every six months for each vehicle	Vehicles licensing Department	Measuring exhaust emissions of vehicle, electrical unit, or heavy equipment in documented reports	\$100/ project area
Noise	Noise intensity, exposure durations and noise impacts	LDCs HSE	Regularly during site inspections and once during the night in every residential area or near sensitive receptors such as hospitals	Construction site	Noise meter	LDCsmanagement costs
	Complaints from residents	LDCs HSE	During construction. Monthly reports	Construction site	Documentation in HSE monthly reports	LDCsmanagement costs

Impact	Monitoring indicators	Responsibility of monitoring	Frequency of monitoring	Location of monitoring	Methods of monitoring	Estimated Cost of monitoring
Risk of damaging underground utilities and infrastructure	Official coordination reports with relevant authorities Accidents documentation	LDCs HSE	During construction. Monthly reports	Construction site	Documentation in HSE monthly reports	LDCsmanagement costs
Effect on structures by dewatering activities	Specialist assessment reports Duration of dewatering and water level	LDCs HSE	During dewatering activities. Reported in monthly reports	Construction site	Documentation in HSE monthly reports	LDCsmanagement costs
Effects on monuments and vulnerable buildings	Vibration test results	LDCs HSE	During construction near sites identified by the Council	Construction site	Calibrated vibration test meter	(\$750/meter + \$160 maintenance and calibration) x 11 vibration meters = \$10,000
	Investigate possible buried antiquities	LDCs HSE + Supreme Council for Antiquities	Once before construction if required by the council	Streets and areas identified by the Council	Geophysical survey	\$715/km in areas designated as antiquities or monument repair zones (to be covered by LDCs
Waste Management	Observation of accumulated waste piles	LDCs HSE	During construction. Monthly reports	Construction site	Observation and documentation	LDCs management costs

Updated ESIAF

Impact	Monitoring indicators	Responsibility of monitoring	Frequency of monitoring	Location of monitoring	Methods of monitoring	Estimated Cost of monitoring
	Observation of water accumulations resulting from dewatering	LDCs HSE	During construction. Monthly reports	Around construction site	Observation and documentation	LDCs management costs
	Examination of chain- of-custody documents and implementation of waste management plans	LDCs HSE	Zonal reports	Construction site and document examination	Site inspection and document inspection	LDCs management costs

7.5 Social Management Matrix during CONSTRUCTION

Table 7-5: Social Management Matrix during construction

Impact	Mitigation measures	Responsibility of mitigation	Responsibility of direct supervision	Means of supervision	Estimated Cost of mitigation / supervision
1) Impacts on assets (land) and livelihoods of the farmers (crops)	OP 4.12 should be triggered and a resettlement Action Plan should be prepared stipulating all compensation measures	Prior to the construction in each area EGAS, LDCsand the Governorate	LDCs EGAS (SDO)	Ensure the implementati on of RAPs	13000 \$ for RAPs Cost of compensation can't be defined during this stage
2) Raise community people concerns due to not being connected to NG	 Try to connect the defined districts through preparing technical solutions to those who might not be connected within the limits of the approved standards Provide information to community members on the selection criteria for Natural Gas Connections (brochures/leaflets, awareness through NGOs) Follow the procedure of Grievance Redress Mechanism 	Along the life of the project LDCs	LDCs	Ensure the implementati on of GRM	No cost as it is part of the process
3) Impact on businesses due to no street rehabilitation	In compliance with the Environmental management plan concerning timely implementation of the construction schedule to minimize impact on local business • .Follow up the procedure of Grievance Redress Mechanism • Ensure transparent information sharing	During digging process LDCs The sub-contractors	LDCs	 Ensure the implementati on of GRM Supervision on Contractors performance 	No cost

4) Threat to Safety of users and houses (due to limited level of awareness and misconceptions)	Prepare Citizen engagement and stakeholder plan Awareness raising campaigns should be tailored in cooperation with the community-based organizations (distribution of brochures / leaflets)	During the construction LDCs	LDCs EGAS	 List of awareness activities applied Lists of participants Documentat ion with photos Awareness reports 	2250 \$ per awareness raising campaign 2250 \$ for brochure and leaflets to be distributed
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7.6 Social Monitoring Matrix during CONSTRUCTION

Table 7-6: Social Monitoring Matrix during CONSTRUCTION

Impact	Monitoring indicators	Responsibility of monitoring	Monitoring institution (if different from responsible)	Duration/Frequency) of monitoring	Location of monitoring	Methods of monitoring	Estimated Cost of monitoring
1) Impacts on assets (land) and livelihoods of the farmers (crops)	 Number of PAPs compensated Number of PAPs who were not compensated Number of complaints raised Minutes of meetings with PAPs Minutes of meeting with Compensation Committee 	LDCs	EGAS	Prior to the construction in each area	Site visits Desk work	Reports Minutes of meetings Complaints log	No cost
2) Raise community people concerns due to not being connected to NG	Number of complaints raised	LDCs	EGAS	Four times per year, each three months	Site and Desk work	Checklists Photos and complaints log	No cost

Updated ESIAF

Impact		Monitoring indicators	Responsibility of monitoring	Monitoring institution (if different from responsible)	Duration/Frequency) of monitoring	Location of monitoring	Methods of monitoring	Estimated Cost of monitoring
3) Dam street	aging the ts	Streets quality after finishing digging Number of complaints raised due to damaging streets	LDCs	EGAS	Four times per year, each three months	Site and Desk work	Checklists and complaints log	No cost
users (due level and	at to Safety of s and houses to limited of awareness onceptions)	 Number of awareness raising implemented Number of participants in information dissemination 	EGAS, LDCs		Quarterly monitoring	Office	Reports Photos Lists of participants	No cost

7.7 Management and Monitoring activities During Operation Phase

7.7.1 User health and safety

Several measures are suggested to overcome obstacles to full understanding and adoption of safety measures by the clients in the social management plan. Examples include using drawings instead of written instructions to improve communication with illiterate customers, coordinating with women of local NGOs to explain safety precautions to women in the households to be connected, and constantly monitoring the performance of emergency response units.

During all consultation activities conducted, participating NGOs offered to host awareness activities related to the NG project. EGAS has already communicated with 30 NGOs during the implementation of Greater Cairo NG project. Consequently, such activities will not necessitate additional cost. The Social Development Officers should outreach with the NGOs in order to mobilize them

7.7.2 Management of Odorant Handling

The MSDS of the odorant provides information on the required storage conditions and procedures to be followed in emergencies. For the disposal of empty containers, the MSDS indicates that the remaining product could be either destroyed by oxidation using dilute solutions of hydrogen peroxide and sodium hypochlorite, or alternatively through incineration.

LDCs is currently practicing the oxidation of the containers. After evacuation of odorant containers (metal barrels) in the PRS holding stainless steel tank, the PRS staff adds hydrogen peroxide, sodium hypochlorite, sodium hydroxide and detergents to the remaining odorant in the container, with continuous rolling to ensure that all sides of the container have been exposed to the oxidation solution. These treatment procedures are documented in the instructions of the HSE department and followed by PRSs' staff. This process destroys the hazardous properties of the remaining odorant product; however arrangements must be made for disposal of the treatment solution remaining in the containers.

Although the oxidation process is environmentally acceptable, the accumulation of treated containers in PRSs will cause area limitations inside PRSs and could affect their efficient operation.

LDCs should arrange with the supplier of odorant that the vehicle transporting odorant containers should also transfer the empty containers, after evacuation, to the hazardous waste facility in Alexandria. When the truck arrives, all containers should be evacuated in the odorant holding tank, and then the containers should be closed and returned back to the truck. The truck driver should sign haulage register form with number of empty containers being shipped, which should also be signed with Alexandria facility personnel for delivery. LDCs should keep these records with their Environmental Register.

The monitoring and supervision of the oxidation process was taking place by the LDCs HSE department through bi-annual audits for each PRS. However, it is recommended to increase these audits to quarterly for each PRS, so as to include the performance of all PRSs in the Quarterly report. The audits should check waste manifests and compare it with odorant consumption data.

7.7.3 Management of Repairs and Maintenance

The same mitigation and monitoring measures discussed for the construction phase shall also apply to the repair and maintenance works that will require excavation.

7.7.4 Management of PRS noise

It is not expected that noise levels caused by the reducers will affect areas outside the PRS fences if the reducers are located in the middle of the location (at least 20 meters away from all fences). Therefore the following mitigation measures are recommended:

- 1. Location of reducers should be at least 20 meters away from the PRS fences.
- 2. The reducers should be either in a well-ventilated closed area, or in a protected open area according to IGEM standards. If the reducers are in an open area there should be wall barriers to dissipate the noise from the PRS staff offices and the neighboring areas.

LDCsis currently undertaking periodical monitoring of noise levels at each existing PRS bi-annually. It is expected that the noise monitoring of the new PRSs will take the same pattern. For PRSs in residential areas, it is recommended to increase noise monitoring at different locations especially at the southern border on a monthly basis, along with recording complaints from neighboring sites.

7.7.5 Management of PRS Safety Aspects

Recommended risk reduction measures have been proposed as points of improvement in order to enhance the PRS safety standards. These risk reduction measures (recommendations) are summarized as follows:

- 1. Remote actuation of isolation and slam-shut valves by LDCsfor different PRS's as well as the transmission pipelines.
- 2. Produce Hazardous Area Classification drawings for all Pressure Reduction Stations.
- 3. Planned preventive maintenance policy should be in place for the new PRSs. Also there is a need to produce a 'Station Manual' for each PRS, this manual should include formalized procedures, including precautions and a site scenario specific emergency plan, which should take wind direction, stability and interfaces with others, e.g. GASCO as well as the public living nearby, into account.
- 4. Control room inlet door should be located in the upwind direction away from the station (Inlet door should not face the PRS station). Alternatively, the control room should be provided by a secondary means of escape at the back side of the room, which shall be used in case of blockage of the main escape route by jet.
- 5. Self-contained breathing apparatus (2 units at least) to be provided at each PRS for handling odorant releases.
- 6. Jet fire rated passive fire protection system to be applied to all safety critical shutdown valves ESDVs or Solenoid valves in order to maintain small isolatable inventories. (As applicable)
- 7. Pipeline marking signs should be added indicating in Arabic and in English "Do Not. Dig" and "High Pressure Pipeline Underneath" in order to prevent such extreme hazardous situation.
- 8. Install an elevated wind sock in the PRS site, which can be seen from distance and from outside the fence to determine the direction of gas migration in case of major gas leak, in addition to provision of portable gas detectors
- 9. The design should fully comply with IGE TD/3 code requirements.

A QRA report detailing such risks and mitigation measures must be prepared.

7.7.6 Management of network integrity

Rare events may threaten the integrity of the network and cause multiple failures/leaks/fires/explosions simultaneously should be addressed, despite their low occurrence probability. Such events may include the unlikely impacts from earthquakes, unexpected geotechnical settlements, and pipeline sabotage. Mitigation should involves review of geological/geotechnical history and vulnerabilities. Other measures include an emergency action plan and training drills to deal with such events with minimal damage and risk to the public.

7.8 Environmental Management Matrix during OPERATION

Table 7-7: Environmental Management Matrix during OPERATION

Impact	Mitigation measures	Responsibility of mitigation	Responsibility of direct supervision	Means of supervision	Estimated Cost of mitigation / supervision
Management of odorant and its containers	Evacuation of odorant in holding tank and ship empty containers to a certified hazardous waste facility using certified handling and transportation contractors	PRS staff	LDCs	Quarterly auditing for each PRS	Indicative cost to be included in PRS running budget: Estimate tonnage of empty odorant containers and multiply by \$360 per ton for transportation and disposal of waste from the 6 governorates close to Alexandria and \$640 per ton for hazardous waste from the 5 governorates distant from Alexandria
Noise of PRS	Locate noisy pressure reducers away from PRS borders in residential areas	LDCsDesign Department	LDCsHSE	Review of PRS layout	LDCsmanagement costs
operation	Build barrier walls between reducers and sensitive receptors when needed (as required for PRSs in residential areas)	LDCs	LDCsHSE	Field supervision of PRS construction	LDCs costs
Leakage and fire	Mitigations based on Quantitative Risk Assessments	Independent consultant	LDCsHSE	QRA Document review	\$50,000 for QRAs of all the proposed PRSs to be covered by LDCs
Network safety	 Detailed review of the geotechnical and geological history of the project area Development of a full emergency response plan in case of rare events which 	LDCs	LDCsHSE.	 Map and local geotechnical report review Periodical trainings and drills 	LDCsmanagement costs

Impact	Mitigation measures	Responsibility of mitigation	Responsibility of direct supervision	Means of supervision	Estimated Cost of mitigation / supervision
	exhibit multiple simultaneous impacts				
	Remote actuation of isolation and slam-shut valves by T/E GAS for PRS and pipelines.	Designer	LDCsProject Dept.	PRS design Document Review	Additional budget not required
	 Produce Hazardous Area Classification drawings for all PRSs Proper design of control room exit 	Designer	Eng. / Elect. Dept. Projects Dept.	Drawing and design Document Review	Additional budget not required
Potential risks	Preventive maintenance policy and station manual	PRS contractor + LDCs	Engineering Dept.	Policy and manual review	Included in PRS cost
due to PRS Operation	Provision of self- contained breathing apparatus (2 pieces for each station) for handling odorant leaks	LDCs	HSE Dept.	Inspection by operators	Include \$5000 per PRS in project budget
	Apply jet fire rated passive fire protection system to all critical safety shutdown valves ESDVs or Solenoid valves (As applicable)	Designer	LDCsProjects Dept.	Component inspection and design document review	Included in PRS cost
	Place signs in Arabic and English "Do Not Dig" and "High Pressure Pipeline Underneath"	LDCs	Engineering Dept.	Signage inspection and site visits	Additional budget not required

Impact	Mitigation measures	Responsibility of mitigation	Responsibility of direct supervision	Means of supervision	Estimated Cost of mitigation / supervision
	Install an elevated wind sock and provision of portable gas detectors	LDCs	HSE Dept.	Design and implementation review	\$6000 per PRS
	The design should fully comply with IGE TD/3 code requirements	Designer	Project Dept.	Design document review	LDCsmanagement costs
Repairs and maintenance (network and households)	As in construction phase	LDCs	LDCsHSE	As relevant from construction phase	LDCsmanagement costs

7.9 Environmental Monitoring Matrix during OPERATION

Table 7-8: Environmental Monitoring Matrix during OPERATION

Impact	Monitoring indicators	Responsibility of monitoring	Frequency of monitoring	Location of monitoring	Methods of monitoring	Estimated Cost of monitoring
Improper management of odorant during operation	Number of treated containers	LDCsHSE	Quarterly for each PRS	PRSs	Reviewing Environmental Register, compare with odorant delivery forms, observation of site	LDCsmanagement costs
Noise of PRS operation	Noise intensity	LDCsHSE	Quarterly for each PRS	PRSs	Noise meter	LDCsmanagement costs
Network integrity	Occurrence of earthquakes or geotechnical	LDCsHSE	Bi-annual inspections and annual	Along the SS- HP steel pipelines and	Inspection, leakage detection, running	LDCsmanagement costs

Updated ESIAF

settlements	emergency	PE pipelines	the drills	
	response drills			
Emergency	-			
response time and				
corrective actions				
during emergency				
drills				

7.10 Social Management Matrix during OPERATION

Table 7-9: Social Management Matrix during OPERATION

Impact	Mitigation measures	Timing of mitigation	Responsibility of mitigation	Responsibility of direct supervision	Means of supervision	Estimated Cost of mitigation / supervision
1) Visual intrusion	 The entrance of pipes should be selected at the back of the building (if possible) Town Gas and Egypt Gas should develop a plan to log into the house without affecting the building. However, such plan should not affect the safety of building. 	During the installation of pipes	LDCs	LDCs	Modified maps and designs developed to avoid visual intrusion	No cost
2) Financial burden on economically disadvantaged due to the installments	 Petro Trade should collect the installment immediately after the installation of NG The installments should be collected on monthly basis in order not to add burden to the poor, as it will be easier for them to pay on monthly basis The installment should not be high 	During the operation phase	Petro trade (Company responsible for collecting the consumption fees and the installments	EGAS	Banks loans log Complaints raised by poor people due to the frequency of collecting the installments	No cost
3) Impact on the informal LPG distributors	 Lists should be obtained from the Social Fund for Development Provide the informal distributors and the SFD loan borrowers with the needed information about the areas that will not be served by the NG 	During the operation phase	Butagasco	EGAS	Lists from the Social fund for Development	No cost

Updated ESIAF

Impact	Mitigation measures	Timing of mitigation	Responsibility of mitigation	Responsibility of direct supervision	Means of supervision	Estimated Cost of mitigation / supervision
4) Possibility of	Information should be provided to people	During the	LDCsSianco	LDCs	Complaints	No cost
Gas leakage	in order to be fully aware about safety	operation phase	(company		raised due to	
	procedures		responsible for		Gas leakage	
	The hotline should be operating		maintenance of			
	appropriately		appliances			
	 People should be informed of the 		during			
	Emergency Numbers		operation)			

7.11 Social Monitoring Matrix during OPERATION

Table 7-10: Social Monitoring Matrix during OPERATION

Impact	Monitoring indicators	Responsibility of monitoring	Monitoring institution (if different from responsible)	Duration/Frequency) of monitoring	Location of monitoring	Methods of monitoring	Estimated Cost of monitoring
1) Visual intrusion	Number of complaints raised due to VI	LDCs	EGAS	Four times per year, each three months	Site and Desk work	Checklists Photos and complaints log	No cost
2) Financial burden on economically disadvantaged due to the installments	 Number of economically disadvantaged people who complained Number of those who can't pay the installment 	LDCs, Petro Trade	EGAS	Quarterly	Desk work	Complaints log Bank reports Petro trade reports	No cost
3) Impact on the informal LPG distributors	Number of those who could not pay the installments to the Social fund for Development	EGAS, LDCs	EGAS	Quarterly	Desk work	Report from the Social Fund	No cost

Updated ESIAF

Impact	Monitoring indicators	Responsibility of monitoring	Monitoring institution (if different from responsible)	. 1	Location of monitoring	Methods of monitoring	Estimated Cost of monitoring
4) Possibility of Gas leakage	Complaints raised by the community people Number of leakage accidents reported/raised		EGAS	Four times per year, each three months	Site and Desk work	Complaints log LDCsSianco reports	No cost

7.12 Reporting of Mitigation and Monitoring Activities

LDC HSE Departments are to prepare monthly and quarterly reports to be submitted to EGAS Environment Department during the construction phase.

During construction phase monthly reports should include as a minimum:

- Conditional permits and any comments or recommendations by Traffic Department and Supreme Council for Antiquities
- Number and date of paint cans shipped to company depot or returned to supplier
- Evaluation of LDC and contractor's performance on applying his relevant mitigation measures
- Any accidents or breaking of utility pipes
- Monitoring results of excavation machinery exhaust emission, noise and vibrations
- The number of complaints received and how they were dealt with
- Communication and information sharing activities done by the LDC on the field

During Operation phase monthly reports should include as a minimum:

- Evaluation of the adherence of staff to safety measures
- Pipeline leakage or damage incidents
- The number of complaints received and how they were dealt with

7.13 Institutional Framework for ESM&MP Implementation

7.13.1 Environmental and Social Management Structure in EGAS

EGAS was established in 2001 as an entity focusing on developing Natural Gas business including upstream and downstream operations. EGAS has been certified to ISO 14001:2004 and OHSAS 18001:2007 by Det Norske Veritas (DNV) since 2005; certificates were renewed in 2008, 2011 and 2014. The scope of the certification is "Monitoring and Supervisory Services of Safety and Environment Activities within EGAS and EGAS Affiliated Companies".

The project shall be implemented by the Egyptian Natural Gas Holding Company (EGAS) and the LDCs working under its supervision Town GAS, Egypt Gas, Natgas, Regas, Sinai Gas, Taqa group, El Fayoum Gas and Cairo Gas.

The LDCs will be responsible for the implementation of the ESMP under the supervision of EGAS

Social requirements of phase I of the project supported EGAS to dediacate staff to handle the social requirements of the project through establishing a new department "Community Development Department" within the Environment Department and headed by a Chairman Assistant "Head of Social Development Officers". In this respect a Ministerial Decree was issued that strengthens and supports EGAS social Committement. One of the main roles of the Community Development Department is to ensure compliance with the social

safeguards for projects financed by the World Bank and planned to be applied for future gas projects.

EGAS Environment Department organization has been modified assigning 2 Environment General Managers and 2 environmental officers. Within the context of the project, the Environment department is responsible for supervising the LDCs to comply with the Environment requirements stipulated in the ESMP.

Assistant Chairman for Environment is responsible for Environment and Social Departments

Environment General Manager for inspection and auditing and Assistant Chairman (Head of SDOs) are members in the Project Implementation Unit (PMU)

The introduction of new LDCs for phase II is expected to pose extra work load on EGAS Environment and Social staff to ensure the implementation of the ESMP, especially that companies such as Taqa Group, Natgas and Fayum Gas are new to the Environment and Social safeguards of the World Bank. A description of the current Environment and Social structure of the Project implementing LDCs is shown in the following section (7.13.2) of the framework

7.13.2 Current Environmental and Social Management Structure of the project implementing LDCs

With the introduction of phase II to the project makes the HSE staff of 8 LDCs will be responsible for the implementation of the Environmental and Social Management and of the project. An Assessment of the Institutional Capacity was conducted for the implementing LDCs and required resources were identified as shown in Annex (6). The experience and adequacy of the current HSE structure varies from one LDC to the other as follows:

Town Gas

The total number of Town gas HSE staff for phase I implementation is 23 that includes (4) in Alexandria, (13) in Cairo and Giza,(2) in Ismailia and (4) in the Headquarters in Cairo.

Phase II of the project will increase the number of connections in the same Governorates of Phase I in Alexandria, Giza and introduces new Governorate (Cairo Governorate), new areas and project components in phase I and phase II are not yet determined.

Town Gas is familiar with the World Bank safeguards and gained experience during the implementation of the 300,000 HH Gas connections project in 2006-2007 where experience was limited only on the Environmental management of the project without triggering any social policies due to the nature of the project in greater Cairo Governorates that did not entail social mitigation measures. Town Gas HSE staff were involved during the course of preparation works for phase I of the project. Town gas HSE staff were involved and took progressive actions in terms of assigning social Officers in their work sites. Besides the

Environmental and Social teams participated in a number of training sessions and workshops organized by EGAS and the World Bank. Yet in view of the additional areas of the project, more work load is expected to be dedicated to Town Gas current structure.

Egypt Gas

The total number of Egypt Gas HSE staff asgined for phase I of the project is 16, (4) in Upper Egypt, (8) in the Delta Region and (4) in the Headquarters in Cairo

Phase II of the project will increase the number of connections in the same Governorates of Phase I in Gharbia, Dakahleia, Menoufia and Qalubia. Luxor Governorates is a new Governorate. New areas and project components in phase I and phase II are not yet determined.

Egypt gas a sub contractor to Town Gas participated in the implementation of the 300,000 HH Gas connections project in 2006-2007, where experience was limited only on the Environmental management of the project without triggering any social policies due to the nature of the project in greater Cairo Governorates that did not entail social mitigation measures. Egypt Gas HSE staff were involved during the course of preparation works for phase I of the project. Egypt gas HSE staff were involved and took progressive actions in terms of assigning social Officers in their work sites. Besides the Environmental and Social teams participated in a number of training sessioins and workshops organized by EGAS and the World Bank. Yet in view of the additional areas of the project, more work load is expected to be dedicated to Egypt Gas current structure.

ReGas

The total number of Regas HSE/SDO at the headquarters that are assigned for phase I of the project is 2 where 1 HSE specialist acts as a SDO that is assigned at Sohag Governorate.

Phase II of the project will increase the number of connections in the same Governorates of Phase I Sohag and Qena. New areas and project components in phase I are not yet determined.

Regas staff participated in a number of training sessions and workshops organized by EGAS and the World Bank. The current number of Regas staff is not sufficient to implement the ESMP and the additional requirements of phase II of the project.

Sinai Gas

The total number of Regas HSE/SDO assigned for phase I of the project is 1 there is no plan for Sinai gas to connect further HH in phase II of the project

Cairo Gas

The connection plan for Cairo Gas has not yet been identified. Cairo gas as subcontractor to Town Gas participated in the implementation of the 300000 HH connections project in 2006-2007, where experience was limited only on the environmental management of the project without triggering any social policies due to the nature of the project in Greater Cairo Governorates that did not entail social mitigation measures. Cairo Gas is not familiar with the Social safeguards and will require assignment of dedicated staff for the Environmental and Social aspects. Training and capacity development of the dedicated staff will be required in order to be familiar with the World Bank safeguards requirements

TAQA Group

Taqa group will implement the connection project in phase II of the project in the Governorates of Beni suef, Menia, Assuit, Damietta and Kafr El Sheikh

Taqa group HSE officers working has a total number of 12 that includes, 2 in the Headquarters, (4) in the Delta region and (6) in Upper Egypt.

Taqa group is not familiar with the Environmental and Social safeguards of the World Bank and do not have the experience like the above mentioned LDCs that participated in the 300, 000 HH project and phase I of the project

Fayum Gas

Fayoum Gas Company will implement phase II of the projecyt in Fayoum Governorate. A total number of 4 HSE staff are working in El Fayoum Governrate. HSE officers are not familiar with the Environmental and Social safeguards of the World Bank and do not have the experience like the above mentioned LDCs that participated in the 300,000 HH project and phase I of the project

Natgas

Natgas Company will implement phase II of the project in El Beheira Governorate. Natgas HSE officers are not aware of the Environmental and Social safeguards of the World Bank and do not have the experience as the above mentioned LDCs that participated in the 300,000 HH project and phase I of the project

• Environmental Departments in both EGAS, Town Gas, Egypt Gas and Cairo Gas gained experience through the implementation of the Natural Gas Connections Project in Greater Cairo 2006-2012 as they were involved in planning, tendering and construction procedures.

7.13.1 Roles and responsibilities of EGAS and LDCs Social Development Officers

EGAS, its subsidiary Local Distribution Companies (LDCs), and the contractors will be responsible for adopting the following procedures:

Compliance with Bank safeguards

- Preparing internal guidelines for the preparation, implementation, monitoring and reporting of social documents required by various safeguard instruments;
- Reviewing ESMF/ESMP/RPF/RAPs and other social safeguard documents prepared by consultants to ensure compliance with relevant safeguard policies of the government and the World Bank;
- Providing recommendations to EGAS/LDC management and other subsidiary companies accordingly and make necessary changes prior to submission of relevant social documents to the World Bank – ensure consistency in the level of proficiency and presentation of the documentation;
- Carrying out documentation review pertaining to social compliance (including bidding documents, reviews on-site, reports from contractors etc.) throughout project implementation;
- Coordinating and facilitating the work of consultants engaged to carry out environmental
 and social impact assessments and resettlement planning and external monitoring of
 safeguard instruments implementation;
- Organizing the technical aspects of workshops and meetings as required, as outlined in the ESMF/RPF training and capacity building section;
- Preparing training materials, and conducting technical training workshops to EGAS/LDC staff and project implementation agencies on social safeguards requirements;.

Monitoring and reporting

- Conducting internal monitoring of the implementation of the RAP and the social component of the ESMP in matters pertaining to timely payments and the provision of temporary measures to affected persons;
- Contributing to project progress reports pertaining to overall implementation of social requirements of the project;

Communication with and responsiveness to targeted communities

- Design community friendly grievance redress mechanism with clear and timely bound tiers and responsibilities and ensure dissemination on the local level.
- Conducting field visits to ensure that the established grievance redress mechanisms are functioning properly and that the individual projects are implemented in a socially sustainable manner;
- Participate in the process of disbursing compensations and keep track record of the compensation process documentation
- Reach out to local communities, including PAPs, to raise awareness about the project and the implementation schedule.
- Provide guidance to field staff as needed

7.13.2 Required Resources

In view of the responsibility of EGAS as a supervisory body on the implementation of the ESMP by the LDCs, and the current institutional capacity of EGAS and the diversity of the project areas in the 11 Governorates to be further extended to cover additional 9 Governorates, there is an urgent need to reinforce EGAS capacity with additional resources such as manpower, financial resources and additional capacity building to the existing officers.

7-13-3 - EGAS Capacity Development Requirements

There is a need for the recruitment of external environmental and social consultants (individuals/firms) with expertise in dealing with projects financed by the World Bank to follow up the compliance with the World Bank safeguards. The scope of activities will cover the following activities:

- Carrying out documentation review pertaining to environmental and social compliance (including bidding documents, reviews on-site, reports from contractors etc.) throughout project implementation;
- Preparing internal guidelines for the preparation, implementation, monitoring and reporting of environmental and social documents required by various safeguards necessary for EGAS use and the LDCs
- Supervise and follow up on conducting public consultation meetings to present the findings of the site specific Environmental and social assessments and consultation/Engagement of the Project Affected persons whether environmentally affected or socially affected in case of land acquisition and the need to implement mitigation measures, when needed
- Participate in land securing necessary for the construction of the pressure reducing stations and routes for the high pressure pipelines to avoid Involuntary Resettlement
- Ensure documentation and maintaining records for the allocated lands and privately purchased lands and maintain evidence of payment of compensation to land owners
- Coordinating and facilitating the work of consultants engaged to carry out environmental and social impact assessments and resettlement planning and external monitoring of safeguard instruments implementation;
- Reviewing ESMF/ESIA/ ESMP/RPF/RAPs and other social safeguard documents prepared by consultants to ensure compliance with relevant safeguard policies of the government and the World Bank; and obtaining no objection of

- the Bank and ensure the disclosure of the documents in country and on the Bank info-shop
- Review Environmental assessments prepared by the consultant to ensure compliance with the requirements of the National Environmental law/legislation (s) in order to obtain the Environmental permit from EEAA
- Prepare and implement a review/audit plan to review the compliance of the LDCs with the ESMP, reviews/audits will be in the construction sites in each LDC concession areas. For verification purposes, conduct in situ measurements for noise and air quality measurements whenever deemed necessary. Prepare Back to Office review / audit reports with observations and proposed recommendations to forward to the LDC for implementation and its implementation. Maintain records of the review/audit visits
- Establish a data base for the environmental and social performance of the LDCs
- Provide assistance for the LDCs to improve its compliance with the Environmental and social safeguards as relevant to the project.
- Ensure the implementation of the Grievance Redress Mechanism by the LDCs
- Follow up on any legal of institutional changes that may affect the implementation of the ESMP of the project
- Ensure compiling monthly and quarterly reports received from the LDCs according to the requirements of the World Bank in the appropriate time and prepare the quarter progress report to be forward to the Bank
- Follow up on the preparation of the resettlement plans and its implementation, monitoring and evaluation and maintaining relevant records

In addition to human resources, EGAS environmental officers should be able to conduct basic environmental measurments (such as noise levels, air emissions and water quality) as part of their supervision mandates over the LDCs.

7-13-4 Institutional Capacity Building for EGAS

Most of EGAS Environment and social officers have participated in workshops organized by the World Bank. More specialized training sessions/workshops and capacity building events on the Wolrd Bank environmental and social safeguards requirements as well as ESMP mplementation especially in similar large scale projects in other countries are required.

7-13-5 Capcity Building Requirements for LDCs

As per the assessment made to the LDCs (Annex 6) the required capacity development issues are as follows:

Town Gas and Egypt Gas

Training Needs:

- Bank Safeguards Requirements
- ESMP implementation and reporting
- Reporting skills
- RAP preparation
- Analysis of Grievences
- Communication Skills and GRM implementation
- Information about Natural Gas project for SDOs
- Promotion of Awareness Raising Activities
- Egyptian laws related to land acquisition (if needed)
- Community Participation Tools

ReGas and Sinai Gas

Training Needs:

- Bank Safeguards Requirements
- ESMP implementation and reporting
- Reporting skills
- RAP preparation
- Analysis of Grievences
- Communication Skills and GRM implementation
- Treatment of Odorant Containers
- Risk Assessments
- Information about Natural Gas project for SDOs
- Promotion of Awareness Raising Activities
- Egyptian laws related to land acquisition (if needed)
- Community Participation Tools

Human Resources

- Assigning social development officer

TAQA group, Fayum Gas, Natgas and Cairo Gas

Training Needs:

- capacity building on Bank Safeguards Requirements
- ESMP implementation and reporting
- Reporting skills

- RAP preparation
- Analysis of Grievensses
- Communication Skills
- Treatment of Odorant Containers
- Information about Natural Gas project for SDOs
- Promotion of Awareness Raising Activities
- Egyptian laws related to land acquisition (if needed)
- Community Participation Tools

Human Resources

- assigning Social Development Officers

Table 7-12: Recommended Training Courses for EGAS and LDCs

I I raining collree	Type of training	Particpating parties	Proposed Scheduling	Cost in US \$
Tailored training on Environmental and social Management and monitoring plan (ESMP) for the project	Class room + on job training	 Environmental and Social Department new staff of EGAS Environmental and Social staff of LDCs Design, Projects and Operations department staff LDCs 	Before detailed design of the project	20,000
Treatment of odorant containers	On Job training	PRS &HSE staff of ReGas/Sinai Gas/FayumGas/Natgas/C airo Gas	To be part of the oreintation of new PRS staff and HSE staff of LDC during project operation	Included LDC management costs
Quantitative risk assessment for PRSs Classroom + on Job training		PRS & HSE staff of ReGas/Sinai Gas /Fayum Gas /Cairo Gas	Once before start operation of PRS To be part of the oreintation of new PRS staff and HSE staff during project operation	14,500
World bank safeguards requirements	Class room	 Environmental and Social Department new staff of EGAS Environmental and Social 	Before detailed design of the project	750

	Type of training	Particpating parties	Proposed Scheduling	Cost in US \$
		staff of LDCs - Design, Projects and Operations department staff LDCs		
Communication skills+Report Writing	Two days' Workshop + on the job training	- Environmental and Social staff of LDCs	One workshop during the beginning of the project implementation	700

Table 7-13: Recommended Training Courses for Social Development Officers of EGAS and LDCs $\,$

Training course	Type of training	Particpating Parties	Proposed Scheduling	Cost Estimate In US\$
Information about Natural Gas project	Workshop + on the job training	Social Development Officers Community leaders	Prior to the project	2000
Promotion of Awareness Raising Activities	Workshop + on the job training	Social Development Officers	Once before the project implementation Refreshment course during the impelementation of the project	3000
OP 4.12 with emphasis on involuntary actions and grievances(RAP preparation)	One day Workshop + on the job training	Social Development Officers	- One workshop during the beginning of the project implementation	750
Egyptian laws related to land acquisition (if needed)	One day Workshop + on the job	Social Development Officers	- One workshop during the beginning of the project implementation	750

Training course	Type of training	Particpating Parties	Proposed Scheduling	Cost Estimate In US\$
Community Participation Tools	One day Workshop + on the job training	Social Development Officers	- One workshop during the beginning of the project implementation	750

7.14 ESM&MP Budget Summary

A summary of the proposed budget for the Environmental and Social Management & Monitoring Plan (ESM&MP) is presented below.

Cost in \$U	Cost in \$US ESM&MP& Studies component		
Mitigation Components as per costs indicated in the framework of 11 governorates (2014)			
26000	Mitigation of PRS air emissions and gas analyzers for 36PRS		
98000	Hazardous waste management during construction		
100000	Various Environmental training and capacity-building programs		
13000	Emergency fund for repairing damage to underground utilities		
237000	Mitigation Subtotal		
Monitoring (Components as per prices indicated in the framework of 11 governorates (2014)		
18000	Vibration monitoring		
18000	Air emissions monitoring		
180000	Breathing suits for 36 PRS		

130000	Contingency and unexpected costs
346000	Monitoring Subtotal
Studies as po	er the rates of contract(November 2015 of 11 governorates)
910000	Specific ESIAs for each districts[96 districts(phase 1)-128district(phase 2)]
150000	Quantitative Risk Assessments for 36 PRS
38000	Social Management Plan (including RAP)(if needed)
1,098000	Studies Subtotal
1,681,000	Total

Closing note

The ESM&MP& Studies components: impacts, mitigation, monitoring, and reporting must be refined in the site-specific ESIAs upon finalization of project design, components, routes, and work plans. The framework provided for the ESM&MP outlines the key aspects to be addressed from a more general perspective to the 20 governorates. Specifics and uniqueness of the local context of each of the governorates and the project areas within them must be fully addressed in the ensuing ESIAs.

8 Stakeholder Engagement and Public Consultation

8-1 Stakeholder Engagement and Public Consultation for Phase I of the project

The public consultation chapter aims to highlight the key consultation and community engagement activities and their outcomes, in addition to outlining the key aspects to be addressed when holding the consultation activities of the (11) site-specific ESIAs upon final project detailing.

Throughout the various consultation and engagement activities, the work teams experienced and recorded remarkable and overwhelming public acceptance, even eagerness, by the community and the governmental stakeholders towards the proposed project. The indignity and financial hardships experienced by scores of Egyptian families (especially women) in obtaining LPG cylinders (the current household fuel) was revealed through testimonies all over the country. Aside from a limited number of concerns regarding street rehabilitation after construction works and options of installation fee payment; the glaring message from governmental and community consultations was to commence implementation ASAP (with repeated requests to expand coverage beyond what is planned for the project).

Consultation activities (scoping, interviews, focus group discussions, public hearings/consultations) with various stakeholders and community people in the host communities were held for the proposed 1.1 million household NG connections project in compliance with:

- WB policies related to disclosure and public consultation, namely,
 - o World Bank Operational Policy (OP 4.01)
 - o Directive and Procedure on Access to Information
- Egyptian regulations related to the public consultation
 - o Law 4/1994 modified by Law 9/2009

Objectives of various consultation activities are summarized as follows:

- 1- Define potential project stakeholders and suggest their possible project roles
- 2- Disseminate comprehensive information about the project to enable stakeholders to identify their concerns, needs, and recommendations.
- 3- Document stakeholder feedback and enhance the ESIAF accordingly
- 4- Identify the most effective outreach channels that support continuous dialogue with the community
- 5- Discuss potential resettlement plans and impacts of involuntary resettlement

8-1-1 Defining the stakeholder

Given the fact that the project exact routes and project details have not been finalized at this stage, stakeholder identification was based on analysis of geographical, legal, institutional, and operational scope of the project. The following table represents the stakeholders contacted and engaged for the consultation events:

Table 8-1 Main stakeholders identified for the Framework

Stakeholder	Role/ concern
	Local Governmental entities
Governorates	The main role of the governorates is the provision of support to the project through mobilizing people to gain information about the project. Media is known to shed light on activities of the governorate entities
Local Governmental units	- Permissions for the lands needed for PRS should be
(District authorities and	prepared by the governorate and approved by the LGU.
village authorities)	- Rehabilitation of roads, which is one of the major issues
,	raised by the community, will be performed by the LGU.
	Other governmental entities
Information Centers on	Provide NG companies with underground utilities and
the governorate level	infrastructure maps.
Governmental	Various authorities in the governorate will support the project
Authorities	through permissions for excavation works, maintenance, health
	related issues, etc.
The Social Fund for	Offers loans in LPG distribution startups.
Development	_
Egyptian Environmental	Responsible for reviewing and approving ESIAs, and
Affair Agency (HQ and	monitoring implementation of the Environmental Management
RBOs)	Plan
Security Department	Secure the construction sites and prevent people from in-
	flushing into it
Ministry of Health	Providing health facilities to the project workers
Ministry of Tourism	Relevant to project implementation in Touristic Governorates
	such as Aswan, Qena, Matrouh, and Alexandria.
Ministry of Antiquities	Very important to issue permissions for excavations and accompany the working teams, particularly, in Sohag and Aswan which are rich in monuments.
	Media
Television and radio	Inform the community about the project and its impacts and
representatives	support dissemination of ESIA studies
Press people	
Websites editors	
NGOs work	ing on environmental and social related aspects
NGOs on the central	Play an active role in any awareness-raising related to the project
level	May provide financial support to the poorer customers
NGOs on district level	
Specific union of NGOs	
	niversities and Educational institutes
Faculty of Engineering	Review and enrich the ESIA study with feedback
Secondary vocational	Propose needed capacity building for their students to
schools	potentially find employment with the project

Stakeholder	Role/ concern			
Researchers/consultants	Review results of the study and provide feedback			
Other				
Private companies	Mainly potential tenderers for construction works			
Traders	Provide workers with food and amenities.			
Contractors	From the project adjacent areas, may be affected.			
	Community people			
Community leaders	Main cornerstone in mobilizing the communities.			
Heads of tribes	In Marsa Matrouh city, provide security to the pipelines. Their			
	approval to allow the project to cross their lands should be			
	obtained during the early stage of the project.			
Potential beneficiaries	Potentially benefit from the project			
Potential Project Affected	Farmers whose lands may be traversed by project components.			
Persons (PAPs)	LPG distributors(formal and informal), LPG storage workers.			
	Natural Gas companies			
EGAS	Implementing agency overseeing activities of the Environmental			
	and Social Management Plan			
Egypt Gas	Local distribution company (LDC) who will implement,			
	operate, and manage the ESMP			
Town Gas	Local distribution company (LDC) who will implement,			
	operate, and manage the ESMP			
Butagasco	May be affected due to the installation of the NG			
Petro trade	They are the responsible entity for collecting the consumption			
	fees and the bank installment			

The abovementioned stakeholders were consulted using various tools i.e. Individual interviews, group meetings and public consultation. Most of them have attended the public consultation hearings conducted during December 2013 in the 11 governorates. However, some of them were interviewed in their premises in order to enable them to spell out their concerns and worries freely.

8-1-2 Consultation Methodology and Activities

3441 community members were engaged directly. Consultations were conducted on various levels to outreach all levels of stakeholders.

Table 8-2 Summary of Consultation Sessions

Date	location	participants	Number		Methods
			Male	Female	
December		Potential			Focus group
2013		beneficiaries,			discussions,
During data		government			individual
collection		officials,			interviews,
phase		NGO			public

		representatives			meetings
	Aswan	Potential	25	9	FGD
	Alex	beneficiaries	16	8	FGD
	Ismailia	and	16	8	FGD
	Giza	government	18	17	FGD
	Daqahlia	officials	24	8	FGD
	Gharbia		16	8	FGD
	Qalubia		6	8	FGD
	Menufia		31	1	FGD
	Qena		22	10	FGD
	Matrouh		11	1	FGD
	Aswan	governmental	5	1	In-depth
	Alex	and NGOs	4	1	In-depth
	Ismailia		4	0	In-depth
	Giza		11	1	In-depth
	Daqahlia		6	0	In-depth
	Gharbia		4	0	In-depth
	Qalubia		3	2	In-depth
	Menufia		4	0	In-depth
	Qena		2	2	In-depth
	Matrouh		2	0	In-depth
December	Giza	Potential;	257	299	Structured
2013	Matrouh	beneficiaries	24	35	questionnaire
During data	Menufia		52	48	
collection	Aswan		39	55	
phase	Gharbia		25	36	
	Daqahlia		100	102	
	Qalubia		69	206	
	Alexandria		94	56	
	Ismailia		53	71	
	Sohag		78	63	
	Qena		75	67	
26th Nov 2013	Sohag	Potential	71	9	Scoping phase
28th Nov 2013	Menufia	beneficiaries,	59	23	
24 th Nov2013	Giza	government	68	21	
		officials,			
		NGO .			
		representatives			7.11
21st Dec 2013	Aswan	Potential	119	30	Public
21st Dec 2013	Menufia	beneficiaries,	61	13	consultation
23rd Dec	Qena	government	96	57	
2013		officials,			
23rd Dec	Giza	NGO	73	26	

2013		representatives			
25th Dec 2013	Matrouh		47	4	
25th Dec 2013	Sohag		82	22	
26th Dec 2013	Alexandria		26	29	
29th Dec 2013	Daqahlia		45	12	
29th Dec 2013	Gharbia		55	24	
30th Dec 2013	Qalubia		63	8	
30th Dec 2013	Ismailia		31	48	
Total	3441		1992	1449	

8-1-3 Public scoping sessions

- Giza and Qalubia Governorates on November 24th of 2013 in Flamenco Hotel.
- Upper Egypt
 Governorates on
 November 26th 2013 in
 Maraga City Hall, Sohag.
- Delta governorates on November 28th 2013 in Menufia University Hotel.

Participants profile

Participants of the scoping session consultation events represented different categories of stakeholders from the targeted areas. In total, 251 persons attended those sessions, of which 198 were males and 53 were females. The males represented (78.9) % of the total participants, while represented females only (21.1%) This is relatively a high presentation of females comparing to similar projects implemented in the same Governorates.



Photo 1: Advertisement published in El Ahram related to the 3 scoping sessions

Diversity in age and educational backgrounds was reflected in participants' contributions and enriched the session with a wide range of opinions. The visits paid to introduce the project to the community were an appropriate aperitif that drove the community people to be more willing to get information about the project. The diversity between literate and illiterates,

workers and unemployed enriched the discussion to a great extent. A variety of organizations as well as representatives from governmental and community based authorities, institutes, and entities also took part in these scoping session meetings.

- 35.5% from governmental entities
- 17.7% from government environment sector
- NGOs (4.6% in Giza, 15.9% in Menufia and 20.3% in Sohag)
- Five TV, press and Radio reporters attended the 3 scoping meetings.
- Community people (technicians, service sales laborers and teachers)

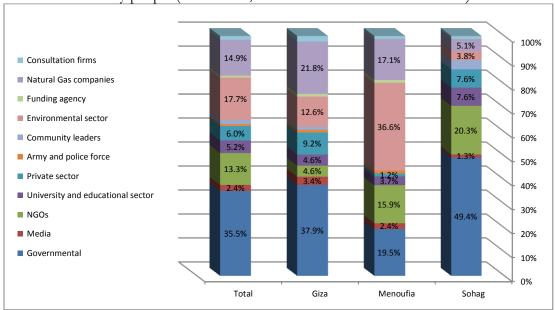


Figure 8-1: Distribution of scoping session participants by sector

Summary of discussions

All participants expressed their eagerness for commencement of project implementation without further delay and many participants demanded the extension of the project to additional areas. Following is a summary of all discussions conducted.

Subject	Questions and comments	Responses
LPG cylinder	Speeding up the environmental and	• EcoConServ is preparing the
problems	social studies and permissions so as	ESIAF study required to obtain
	to launch the construction phase as	EEAA approval.
	soon as possible	• EGAS is working on obtaining
		other required permissions

Subject	Questions and comments	Responses
Recommendation to enhance the project performance	EGAS should obtain detailed information about all project areas and develop a report about each area	• The exact streets will be defined at a later stage. Thereafter, an ESIAF will be prepared for each governorate
	• The installation of NG should be obligatory not optional	• EGAS cannot oblige anyone to have NG installed
	• EGAS should share infrastructure maps developed for the project with the Local Governmental	All available information will be shared with the Local Governmental Units
	 units The selection of project areas should be revisited All towns and cities should be 	 Project areas were selected based on certain criteria as presented This project is one of a series of projects that aim at connecting all
	connected	houses to NG
Scope of social study	It is important to meet with informal LPG distributors and house guards in the project areas	This task is within the scope of ESIAF study
Awareness activities and NGOs roles	Will the project undertake any awareness activities? Local NGOs should be integrated in these activities	Awareness activities are among the recommendations of the ESIAF study
Street rehabilitation	It is crucial to study the impacts on streets and the restoration	All impacts will be fully investigated
	 Street restoration should not be the responsibility of Local Governmental units 	Restoration alternatives are 1.Restoration will be fully undertaken by NG companies (Town Gas – Egypt Gas)or 2.NG companies will pay local
		governmental units to carry out restoration works
Considering alternative sources of energy	In addition to NG, EGAS should consider also making use of solar energy and biogas	This particular project is limited to NG. However, solar and wind energy projects are being implemented by the New and Renewable Energy Authority on the national level
NG installations for houses constructed with no official permits	It is crucial not to install the NG to illegally constructed houses.	• One of the requirements for installing NG is the provision of an electricity bill. Houses constructed without the necessary permits do not have access to 'state electricity' and will not be able to provide the required bills.
NG installation to areas with no sewage system	Areas with no access to a sewage system should not be deprived of NG as well. This is not fair.	NG should be the last facility to be installed. This is mainly due to safety requirements

Subject	Questions and comments	Responses
Vulnerable groups working in LPG distribution	EGAS should consider meeting the poor and marginalized groups working in LPG distribution	Vulnerable groups are an essential component of this study. Due attention will be given to them. They will be investigated during the ESIAF
Poor people	EGAS should provide a subsidy enabling the poor to install NG	• The NG connection is already subsidized by the state. Thus, it is recommended that other entities step in to provide additional support to the poor
Visual intrusion	The pipelines damage the entrance of houses and diminish the aesthetic value of buildings	We try to follow the maximum safety procedures while at the same time minimizing damage to houses. Plans to minimize visual intrusion have been developed

8-1-4 Data collection activities

- 44 mini group meetings were conducted in 29 project areas, attended by 263 members of community and governmental entities.
- 36 individual meetings were conducted in the 11 governorates with governmental stakeholders. In addition, 16 individual meetings were conducted with the LPG distributors.
- 1904 Households were consulted in various project areas.
- Dual meetings were conduct held with 20 persons in Marsa Matrouh city as households will be provided NG for the first time governorate-wide.
- A leaflet about the project was prepared and uploaded to the website. Thereafter, 1000 leaflet were printed and distributed during the site visits¹²:
 - 1- Brief description of the project
 - 2- Potential impacts of the project
 - 3- Total number of installations

Participants profile

In addition to the above mentioned, mini meetings and individual interviews were conducted in the 11 governorates. The community people on the district level were interviewed. As well as, the health centers' service providers, the LPG distributors, NGOs and Governmental entities. Participants were of a variety of age categories. Young people were motivated to attend the meetings held in their own premises. Females were strongly represented at 26.9% of the participants. Consultations with women took place in homes, LPG storerooms, and NGOs. Some consultation activities were conducted informally. A casual ambiance was adopted during consultations to encourage people to spell out their concerns freely.

¹² Details are presented in the SIA document (submitted to WB and EGAS in parallel to this report).





Photo 2: Woman interviewed in the NGO

Photo 3: Consultation on the street

Summary of discussions

The discussion addressed/documented the following:

- 1- Options of poorer customers to receive additional financial support
- 2- Physical and financial burdens of LPG cylinders and dilemmas during shortage
- 3- Corruption related to LPG distributors
- 4- Credible information due to the misconceptions related to NG safety
- 5- Feasibility of connecting NG to rural areas and remote ones
- 6- Importance to integrate community based organizations in awareness activities
- 7- Monitoring and maintenance of the grid
- 8- NG job opportunities for areas adjacent the project
- 9- Cooperation with the LGU throughout the life of the project

8-1-5 Final public consultations

Consultation activities were conducted in the 11 Governorates during the last 10 days of December 2013. Parallel teams implemented the consultation activities.

- Four consultants from EcoConServ (two environmental and two social)
- Eight representatives of EGAS, Town Gas and Egypt Gas
- Four representatives of EEAA accompanied the teams over the 11 governorates
- 2 administrative managers and numerous drivers

Table 8-3: 11 Consultation activities conducted during the final consultation phase

Governorate	Date	Venue
Aswan	21st of December 2013	Governorate Hall (Arous El Neil)
Menufia	21st of December 2013	Governorate Hall
Qena	23rd of December 2013	Girls Club Hall in Qena city
Giza	23rd of December 2013	Army Hotel Hall
Matrouh	25th of December 2013	Nile centre for Media
Sohag	25th of December 2013	Local Popular Council
Alexandria	26th of December 2013	Mercure Hotel
Daqahlia	29th of December 2013	Marshal Hotel
Gharbeia	29th of December 2013	Panorama Hotel
Qalubia	30th of December 2013	Egypt Public Library in Benha

Ismailia 30th of December 2013 Media Compound in El Sheikh Zaid

The list of invitees was developed by EEAA regional branches, environmental offices of the governorates, NGOs, governmental media centers, and various government employees, in cooperation with the Consultant. Invitees were informed of the date and location of the Public Consultation at least two weeks ahead. Participants were invited through:

- 1- Invitations sent by EGAS via mails, Faxes and e-mails.
- 2- Telephone communication by EGAS and the Consultant.
- 3- An advertisement was published in El Ahram El Mesay followed by a second advertisement published in Aswan Newspaper and El Esboua Newspaper.
 - Photo 4: One of the developed posters
- 4- Aswan Newspaper presented a news clip about the project prior to the event.
- 5- A simplified Fact-sheet/brochure in Arabic (500 copies) distributed:: i) Governorates that the project will be implemented in, ii) general description of the project, iii) Potential long and short term impacts of the project.

Hearings/consultations were held in adequately situated and equipped venues affiliated to NGOs, Media centers, Governorate, and hotels. In Sohag, Qena, and Aswan microbuses were rented to move people from the remote areas to the public consultation venues.



Photo 5: Advertisement published in El Ahram el Mesay related to the final 11 public consultations

Participants profile

971 participants attended the 11 final consultation events. Participants reflected different categories of stakeholders from the project targeted areas. Female participation was targeted

throughout advertising and invitation process. The highest representation of women was noted in Ismailia Governorate (60.8%) while the least representation of females were found in Matrouh. Taking the unique cultural traits of Matrouh into account, additional mini meetings were conducted with the females on the governmental employees and residents levels. Matrouh as invitations extended to heads of tribe and the NGOs working on the tribal levels.

Overall, special attention was paid to involving young groups and females as they are most affected by the physical hardships of obtaining the LPG cylinders. The physically-challenged were represented in consultation activities through NGOs working with them.

- NGOs represented 14.9% of the participants among which 70.0% of them work on the solid waste management and street afforestation
- 42.0% of the participants represented governmental entities (Local Governmental Units, Road Authority, the Urban planning, etc.)
- Governmental environmental sector represented 15.8% of the total participants (EEAA regional branches, governorate EMU and local environmental units)
- 38.8% of the total participants held administrative jobs
- 26.5% specialists (Lawyers, professors, businessmen, chemists, etc.)
- 23.8% of the total participants were of top managerial positions (government) and heads of municipalities
- Technicians and specialists represented 6.8%
- 2.0% were students.

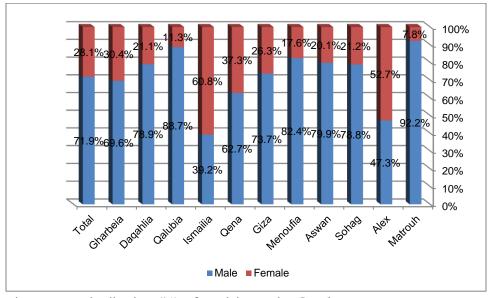


Figure 8-2: Distribution (%) of participants by Gender

Summary of discussions

All consultation events started with a summary of the project and the Natural Gas in Egypt. Using PowerPoint and multimedia, representatives of EGAS, Town Gas and Egypt Gas presented detailed information about all project activities.

Using PowerPoint and multimedia, EcoConServ experts presented the ESIAF to the community people. Simple wording was used whenever possible by the environmental and social expert in order to be comprehended by the members of community. The resettlement policy framework was presented as an important element of the final public consultation.





Photo 6: A tribe leader in Matrouh Gov.

Photo 7: Participants in Daqahlia Governorate



Photo 8: Posters in Sohag Governorate.

Photo 9: Consultation event in Sohag Governorate

During breaks, Media interviewed EGAS representatives, government officials, community members, and the consultants. The main issues raised during these interviews were as follow:

- 1- General information about the Natural Gas
- 2- Positive and negative impacts of the NG
- 3- The rules and regulations of EEAA
- 4- The role of stakeholders and community participation

Each session ended with an open discussion lasting for a couple of hours.

Table 8-4: Key comments and concerns raised during the Final Public Consultations

Subject	Questions and comments	Responses
Damaging	Will the implementing agencies	All necessary procedures should be
underground	avoid damaging the underground	carried out to avoid damaging
utilities and	utilities/facilities and	underground utilities/facilities and
infrastructure	infrastructure?	infrastructure. In case any facilities
during digging		are damaged, they will be restored
Collaboration	Many governmental entities	It is crucial to collaborate with these
with	(Local Governmental Units,	entities in order to obtain
governmental	Information centers, Road	information, maps and permissions
entities and	Authority, Water resource,	
information	Mayorsetc.) are willing to	
centers	cooperate with the project to	
	facilitate work. Will this be	
	possible?	
Role of	It is recommended to cooperate	Civil Society members play a major
community	with members of civil society in	role in carrying out awareness raising
based	order to increase awareness	activities as well as securing the
organization		financial aid to poor people
and tribe leaders		
Role of the	EGAS should consult and	Their approvals and permissions are
Army	contribute with the army in the	key to implementing project activities
D 1 1 1	frontier governorates	7 . 1107 1
Reduction the	It is recommended to:	It is difficult to adopt these
installation cost	1. Take the LPG cylinder as an	recommendations
	advance payment for the NG.	
	Thereafter, the poor pay by	
	installment	
	2. Cooperate with the Ministry	
	of Social Solidarity to reduce	
	the installation cost for poor	
	3. Mobilize the local community	
	and the NGOs to provide	
People living	support to poor At least 5% of jobs provided by	This recommendation will be taken
with disabilities	EGAS should be filled by people	into consideration
with disabilities	with disabilities	into consideration
Appropriate	Matrouh, Alexandria and Ismailia	This recommendation will be taken
time for	are touristic areas. Thus EGAS	into consideration
construction	should avoid working there	into consideration
Construction	during summer time	
	daming sammer time	

Subject	Questions and comments	Responses
Restoration of streets	All attendees voiced their concern about damaging the streets without restoring them after the completion of installation activities due to the bad performance of the Local Governmental Unit (corruption)	Two alternatives of street rehabilitation were investigated: - Restoration will be fully undertaken by NG companies (Town Gas – Egypt Gas)or - NG companies will pay local governmental units to carry out restoration works
Some devices cannot be operated by the NG	We use a baking stove. This will not be operated by the NG. What should we do?	The baking stove can't be connected to the NG for safety purposes
Awareness activities	Awareness activities should cover the following: Contact person in the site (foreman) GRM personnel Hotline for damage and maintenance Website and SMS	This recommendation will be taken into consideration
Job opportunities	The jobs provided by this project should be made available to the local community	It is more economically viable to provide jobs to the local community
Remote areas and suburbs	NG should be installed to remote areas and the suburbs	They will be concerned in later stage
Capacity building	EGAS should raise the capacity of community members in order to enable them to work in the project	This will be investigated and implemented whenever possible
Paying by installment	Does the proposed system for paying by installment contain any interest?	The bank should have their interest rate
Criteria to select certain areas to install the NG	What are the criteria to select the project areas	There are numerous selection criteria based on economic aspects and technical consideration
Safety measures	What are the safety measures followed by the NG companies	We apply the maximum standards of safety (British standards)

Second Public Consultation Disclosure Activities

The importance of the project for the government and the community was reflected in remarkable media coverage. Media covered events and interviewed participants:

- 1- Newspapers: El Youm 7, El Masry El Youm, El Watan
- 2- News websites: El Ahram, El Borsa website, El Shrouk, Aswat Mesria, El Mashad, Misr El Youm

- 3- Aswan governorate website, ONA news
- 4- Tibah and Canal National TV channels



8-1-6 Closing note

The key message from the nationwide consultation events carried out for this project is that Public and government acceptance is simply overwhelming. Aside from limited concerns regarding arrangements for NG installment payments and street restoration, the main public and governmental requirement was the speedy implementation of the project and expansion to additional areas.

In addition to documenting and analyzing the outcomes of the various consultation events, this framework study is meant to provide guidelines for consultation activities during the site-specific ESIAs to be prepared upon final project detailing in the each of the 11 governorates.

Site specific consultation efforts should include all concerned stakeholders – be they persons/households affected by the project activities, civil society organizations representing the interest of the community, or regulatory and governmental bodies who will play a role in facilitating or regulating the implementation of site-specific project activities.

Consultation activities are expected to differ according to the targeted governorate and stakeholder groups in relation to the foreseen impacts affecting them. The consultant will decide on the most appropriate consultation tool to reach out to the different stakeholders.

While WB safeguards and regulations state that a minimum of two large-scale, well-publicized public consultation sessions are a must for projects classified as category 'A' projects like the one at hand¹³, additional consultation efforts (for example through focus group discussions, in-depth meetings, and interviews) are needed to reach the most vulnerable and difficult to reach community members. Additionally, in order to obtain larger scale and more quantifiable information, the consultant should assess conducting surveys in the different sites.

The following table suggests stakeholders to take into consideration while conducting site-specific consultation efforts in relation to the different foreseen impacts and project activities. It is worth mentioning that the scope of consultation should adopt community tailored venues, materials and consultation. Conducting consultation activities using Seminars and public hearing will be useful. However, conducting public meetings in the exact project areas in local councils, the mosques and churches, and the public gathering is of much more importance.

¹³ Clause 14 of OP 4.01 states that: "For Category A projects, the borrower consults these groups at least twice: (a) shortly after environmental screening and before the terms of reference for the EA are finalized; and (b) once a draft EA report is prepared. In addition, the borrower consults with such groups throughout project implementation as necessary to address EA-related issues that affect them."

8.2 stakeholder Engagement and Public Consultation for phase II of the project



Figure 8-3: Public announcement for the consultation session for phase II of the project on 24/09/2016

The first public consultation meeting of Phase II was announced in Al Ahram Newspaper on September 24th, 2016

The meeting was held in October 10th, 2016, with the participation of around 170 representatives of different stakeholders, the meeting reflected the interactive engagement of the participants

Participants Profile

In addition to the public announcement, invitation letters were sent to the key stakeholders to the project in the nine governorates. The stakeholder groups which were invited included:

- Environmental and social NGOs in the nine governorates;
- Different Departments in the project governorates
- Environmental Affairs offices of the Governrates
- Social Affairs
- Public Relations

- Egyptian Environmental Affairs Agency (EEAA)
- Regional branch offices of EEAA
- Directorates of the relevant Ministries
- General Authority for Roads and Land Transport
- Ministry of Irrigation
- Ministry of Social Solidarity
- Ministry of Petroleum and the project implementing Local Distribution Companies;
- Electricity Production Companies in the project Governorates
- Media

The following is a breakdown of the public consultation participants by affiliation to an organization or a sector. List of Participants is shown in Annex 7

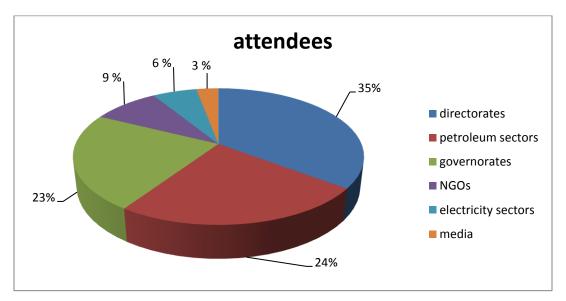


Figure 8-4: Public consultation of phase II participants represented by affiliation

The consultation session started with a detailed presentation by EGAS team to describe the origin of the project and its objectives. The following topics were presented:

- Introduction about natural gas in Egypt
- The proposed new project (objectives, project financing, executing companies)
- Project implementation phases
- Criteria for connecting natural gas
- Criteria of selection of Pressure Reduction stations locations and pipeline routes
- Environmental Impact assessment for the project

- Social Impact assessment for the project
- Anticipated environmental and social impacts, mitigation measures and monitoring plans
- Project's positive impacts
- Resettlement Action Plan (RAP) for the project
- Compensation Framework

After presentation of the above topics, the discussions were opened for the participants to express their views and their concerns at this early stage.

8-5 Areas of concerns and issues raised by the public consultation participants in phase II consultation

Question	Answer	Reference in the study
project level	(PRS, High pressure and netwo	ork)
1. What is the possibility of reducing the duration of the project in touristic cities such as Luxor and what are the safety precaution measures during construction?	it is not only the decision of the Ministry of Petroleum to reduce the duration of the implementation but it is a shared responsibility with other ministries, where the priority is to finalise the connection works in a very short time so the the LDCs can move to other areas. LDCs follow a methodology, connecting more than 100 new areas. LDCs follow safety concept "Safety First" and when there are any violations to safety measures construction activities are stopped immediately.	Safety and environmental mitigation measures are more elaborated in chapter 7
2. What is the possibility of expanding project range in order to cover other cities that have high population densities like ESNA and ARMANT and the possibility of decreasing the fees of	concerning the reduction of connection fees it is the decision of the Cabinet of Ministries, bearing in mind that those fees are held the same for more than 10 years besides there is a facility of paying in installments	

connecting factories?		
3. Is there coordination between governmental organization during connecting different facilities like clean water, sewage and natural gas and about the reason why natural gas is the last facility to be connected?	according to the nature of sewerage systems installation where the pipes are inclined that requires excavation on deeper depths than the Natural gas pipelines, thus Natural gas is the last utility to be installed for safety reasons. Construction works begin after obtaining necessary permits from different governmental entities	
4. Can roads and bridges withstand the heavy utilities used in the project?	To avoid roads disruption horizontal Directional drilling technique is used at a depth of not less than 30 meters	Different drilling techniques can be used according to the nature of the roads, this is referred to in chapter 2 and chapter 6.
Why the expansion did not include (El Zohor neighborhood) which has high population density? And the possibility of connections in new urban communities: In special cases, EGAS decide to extend the gas network to the new urban communities and areas all over the governorates where the social housing units are existing. This decision taken according to bear the ministry of housing to the cost of the gas network to feed this areas.	The occupancy percentage should exceed 50% to connect any area to natural gas and whever the 50% is contracted connection works tak Household occupancy in new urban communities: In special cases, EGAS decide to extend the gas network to the new urban communities and areas all over the governorates where the social housing units are existing. This decision taken where the Ministry of Housing bears the cost of the gas network.	
5. What is the schedule of connecting districts of Asyut governorate? And there is a complaint from	Gas was connected to Markazes of Fath and Abanoub and Assuit city and connection works are in	

Wadi El Nile company's clients that there was a delay in the service for 6 month to a year. 6. Is the project financed by the state or by the people	progress for the rest of Markazes according to the connection plan It is the state that finances the network and supports citizen	
7. Is there a plan for constructing natural gas refilling stations	There is a plan for construction of Compressed Natural Gas fueling companies affiliated from the Ministry of Petroleum which are either public or private companies	
	HP Route and PRS	
1. What are the compensation strategies and the role of NGOs during project implementation?	there is temporary compensation for the temporary use of land for the High pressure route with appropriate compensation in view of the allocated budget for that purpose while for the case of securing land for the construction of Pressure reducing stations it is either allocated by the Governorate as State Owned Land or private land that is purchased through Willing Buyer Willing Seller approach, land purchasing procedures are implemented by Land Purchase Committee formulated specifically for that purpose. The role of NGOs is very important, with coordination with the LDCs can help in providing awareness to the safe use of Natural Gas to the natural gas users	Compensation procedures are detailed in the updated RPF document found on EGAS website while the procedure for securing lands is found in annex 2 of this document

2. What are procedures of handling and disposal of empty Mercaptan containers (which is a hazardous waste resulting from project activities)?	disposal takes place by incineration in the steel factories	Waste management is detailed in chapter 7 of this document	
3. Does reduction station have security guards to secure it?	there are security guards at the pressure reducing stations and there are no records of explosions at the station		
Н	P pipeline and network		
1. What are the followed procedures in emergency cases and maintenance after operation?	Emergency procedures are taken for the high pressure pipelines following a very fast actions of mximum of 10 minutes	More details can be found in chapter 7 (management and monitoring during operation phase)	
2. What is the possibility of employing workers from the governments in which construction is occurring, and the policy of protection of workers by personal protective equipment?	gas connection require highly skilled labors, whereas, excavation and restoration works utilize local labors from the Project governorate	Please see chapter 5 (socioeconomic impacts during construction phase)	
3. What is the mechanism of disposal of excavation wastes to insure no traffic obstruction occurs?	Excavation takes place at the edges of the road in the trench and is restored and in case excavation is require to cross the road inside the city there is standard for restoration for that purpose that differs from the other applied standard	More details are found in chapter 7(management and monitoring during construction phase)	
LP Network			
1. What are measures taken to restore affected structures/Streets to pre-	Restoration takes place in coordination with the local governmental units where the LDCs pay the restoration cost	More details are found in chapter 7 (management and monitoring during	

project conditions?	in advance during the phase of obtaining permits of construction works	construction phase)
2. In case of fracturing sewage lines, are they fixed temporarily or permanently during construction?	are fixed temporarly and then permantly fixed upon	

EGAS responded to all the above concerns and questions during the presentation and informed the participants that most of the answers fully taken into consideration in more details during the preparation of the site/route specific ESIAs/RAPs

8-2 Proposed Stakeholders for Site Specific ESIAs/ESMPs Consultations

Table 8-6: Proposed stakeholders for site-specific consultations

#	ACTIVITY	IMPACT	STAKEHOLDER/S
1.	Construction of Pressure Reduction Stations (PRSs)	Affecting the livelihoods of farmers as a result of using	Agricultural Associations and land owners
2	Installation of Gas Transmission Connection (High Pressure Pipelines)	cultivated landsTemporary or permanent Land Appropriation	Workers employed in agriculturePrivate land ownersRelocation candidates
3	Installation of Gas Distribution Network	 Impact on businesses Impacts on traffic	 Business & shop owners Residents Drivers (Microbus, Taxi, TucTuc)

#	ACTIVITY	IMPACT	STAKEHOLDER/S
4	Installation of Household Connections and modalities of payment particularly for poor	 Threat to Safety of users and houses (due to limited level of awareness and misconceptions) Visual intrusion Financial burden on consumers (of installments due to accumulation of fees /installments collection resulting in financial burden on consumers Impact on the informal LPG distributors Possibility of gas leakage Concerned community members who do not meet the criteria for installing NG connections ('no gas areas') 	 Civil society organizations and NGOs Community leaders Residents LPG salespeople Companies housing employees Representatives from Community Health workers at the Ministry of Health الرائدات الريفيات) Ministry of Social Solidarity-community social workers Local media Community Service Centers
5	Stakeholders relevant for all stages of implementation/ Project activities	Miscellaneous	 EGAS Supreme Council of Antiquities Municipalities Relevant utilities authorities (water/sanitation, electricity) Governorate representatives Potential local construction employees and young people
6	Resettlement Action plans	Potential impacts on the livelihood of farmers due to damaging their crops	 The project affected persons EGAS and the subsidiary companies LDCs Governmental entities (agriculture associations and directorate NGOs

Hearing/sconsultations were held in adequately situated and equipped venues affiliated to NGOs, Media centers, Governorate, and hotels. In Sohag, Qena, and Aswan microbuses e rented to move people from the remote areas to the public consultation venues.

Documentation of the public consultation session for phase II using photographs.

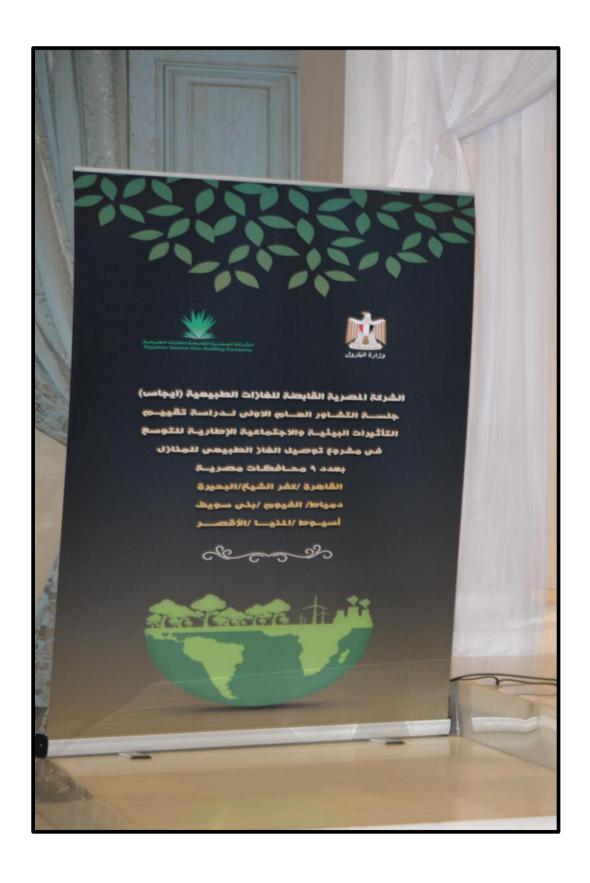


Photo 11: Announcement of the Public Consultation session



Photo 12: Registration of participants



Photo 3: EGAS & MoP representatives welcoming the participents



Photo 4: participants during the consultation



Photo 5: paricipents filling Questionaires

Annex 1: Contributors to the ESIA Framework

Phase I of the project

	Team Member	Role
1.	Dr. Tarek Genena	Senior ESIA expert and team leader
2.	Ms. Zainab Hafez	Senior SIA expert and project coordinator
3.	Dr Amr Sobhy	Senior EIA expert
4.	Eng. Fakhry AbdulKhalik	Senior Environmental inspection and legal expert
5.	Ms. Shaimaa Mostafa	SIA specialist
6.	Ms. Dalia Ashour	SIA specialist
7.	Eng. Maysra Shams	EIA specialist
8.	Eng. Nadine Suleiman	EIA specialist and multimedia expert
9.	Eng. Ahmed Kandil	Senior stakeholder engagement expert
10.	Mr. Ahmed Mostafa	Administrative coordinator
11.	Mr. Sameh Mahrous	Senior administrative coordinator

Acknowledgements

The EcoConServ consultant teams would like to express their deep gratitude to the scores of support staff, drivers, NGOs, collaborators and organizations who logistically supported the completion of this project under tight time limitations.

EcoConServ also acknowledges the invaluable knowledge and support provided by the technical, environmental, and social teams of EGAS, Egypt Gas, and Town Gas who accompanied the consultant teams all over the 11 governorates under demanding travel schedules.

Contributors to the ESIA Framework update

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Annex 2: Procedure of Securing land for construction of Pressure Reducing Stations

Procedure of securing Land for construction of Pressure Reducing Stations

Introduction:

Pressure Reducing Station (PRS) is a component of the Natural Gas Connections project that will provide Natural Gas to residential Units. PRSs are designed for pressure reduction, metering and gas odorizing for the safe use of residential users. PRSs connect the distribution networks to the gas transmission networks. It is planned that the 1.5 million Customers Gas Connections project will comprise 24 new PRSs

Scope of Application:

This procedure applies for land acquisition for the construction of Pressure Reducing Stations (PRSs) whether through Willing - Buyer – Willing –Seller process or the acquisition of State Owned Land. OP 4.12 for Involuntary Resettlement will not be triggered

The exact route of Gas Transmission pipelines will be defined at later stages after the identification of the PRS location. The temporary use of land for the Gas Transmission pipelines does not follow this procedure but may require the preparation of a resettlement action plan (RAP) or an abbreviated Resettlement Action Plan (ARAP) in case the pipelines pass through private land.

Responsibilities:

EGAS and the Local Distribution Companies (LDCs) will be responsible for the implementation of this procedure

- Land Selection Technical committee: responsible for the selection of Lands for PRS
 construction and its associated High pressure (HP) pipelines routes within the Gas II
 Connections Project. It evaluates different land alternatives with respect of the
 technical, environmental and social aspects as identified in the Land Selection Form
- Inspection and Purchase Committee: responsible for inspecting all land alternatives for PRS construction that was selected by the Land Selection Technical committee and negotiating the price of each land.

Documentation:

Documents supporting the application of this procedure include the following:

- 1. Land Selection Form
- 2. Minutes of land selection visit
- 3. Social Back to Office Report
- 4. Decree number (81/2014) for the formulation of the Land Inspection and Purchase Committee
- 5. Minutes of Land Inspection and purchasing Visit
- 6. Estimated cost for PRS construction

- 7. Preliminary Agreement
- 8. Purchase Contract

Procedure:

- 1. The LDC / **EGAS** sends a letter to the Governorate that will be serviced by the Project requesting the allocation of State Owned Land for the purpose of construction of the PRS for the Gas Connections Project
- 2. The LDC does not approach any land owners till it is confirmed that the Governorate will not allocate any State Owned Land, this to avoid excessive expectations from land owners which may lead to social implications that can negatively impact the execution of the project
- 3. In the meantime and until receiving the Governorate response, the LDC carries out an informal survey to identify a number of land alternatives suitable for the PRS construction so that in case no State Owned Land is available, the owners are approached to set dates for their land inspection
- 4. In either case, whether the land is allocated by the Governorate (State Owned) or it is privately owned, a committee is formulated for PRS land selection to confirm that the selected land alternatives meet the socio-technical criteria identified in the Land Selection Form

The Land Selection Technical committee includes the following members:

- o **From EGAS:** Technical member (Projects Departments) and Social Development Officer (Environment Department)
- o From the LDC: Representative from the same departments as EGAS
- A representative from Ganope Holding Company: in case the sub project lies within its concession area in Upper Egypt
- 5. <u>In case of state owned lands</u>: The land selection committee visits the land to confirm that it meets the socio-technical criteria identified in the land selection form. If it meets the criteria, EGAS/LDC sends a letter to the Governorate to proceed with the ownership in the name of EGAS.
- 6. If the land does not meet the criteria, then EGAS/LDC requests the Governorate to allocate another land, if not feasible then the LDC starts surveying for privately owned lands.
- 7. <u>In case of privately owned lands:</u> The land selection committee start visiting all land alternatives to ensure that they are technically and socially acceptable for PRS construction, in some cases, the Prevailing land price might be determined during the land selection visit and is considered as an indicator for price negotiations with land owners at following stages.

At this stage the Grievance Redress Mechanism is introduced to serve the smooth and amicable implementation for the project activities. The locally based GRM is to ensure that complaints / inquiries are passing through appropriately announced channels and are handled properly and timely. Meetings and consultations with land owners or stakeholders may be conducted as well, during which a briefing of the project

is introduced highlighting its benefits on the Community and appropriate control measures will be taken in case Environmental or Social adverse impacts are determined.

- 8. **Minutes of the land selection visit** is prepared on site and signed by the committee members. The Minutes, provides a description of land alternatives and the extent of compliance of each alternative with the socio technical criteria identified in the land selection form, based upon which prioritization of selected lands is made.
- 9. **A Social back to office report** is prepared by EGAS Social Development Officer, elaborating the land alternatives with respect to the social requirements in terms of compliance with the World Bank Standards. The report is prepared with supporting documents and photos
- 10. The LDC collects information to estimate the prevailing market price in the area of the selected land alternatives.
- 11. The LDC approaches the land owners to provide their proposed land price. The land price may include the compensation for the crops, the value of crop compensation is determined in cooperation with the Agriculture Association and according to the project implementation schedule (start date and End date). Compensation arrangements proceed two weeks before the mobilization of construction equipment, as per the following:
 - i. If the crop is not harvested before starting construction the land owner/user may be allowed time for harvesting dependent on the projects schedule.
 - ii. If the project schedule cannot be delayed then compensation for the existing crops
 - iii. If construction works has to start during the interface period between two crops then compensation is paid for both crops
- 12. Land owners provide their proposed land price with the relevant documents that verifies their ownership of the land, if available. Documents include:
 - i. Certificate from the Agriculture Association to prove the ownership of the land Registration Bond (if available)
 - ii. Latest tax payment receipt

In case of the unavailability of the above mentioned documents, Land Owners are granted time for documents provision.

13. The LDC sends the Land Owners proposed prices with supporting documents to EGAS Land Inspection and Purchasing Committee for price negotiation with the Land Owners. The Land Inspection and Purchasing Committee is formulated and issued by a decree number (81/2014) by EGAS Chairman and is headed

by a General Manager from the Finance Department at EGAS, the committee includes members from the following departments:

- i. Governmental Relations Department
- ii. Legal Department
- iii. Gas Connections Project Department

EGAS Social Development Officer participates in the Committee Works and a representative from Ganope Holding Company participates as well in Governorates of Ganope Concession Area. Similar representation from the LDC participates in the committee works

- 14. The Land Inspection and Purchasing Committee visit all selected land alternatives and negotiate and consult with the land owners to reach the best price for each land. At this stage land owners should provide their ownership documents.
- 15. **Minutes of land inspection and purchasing visit** is prepared and signed by the participating parties
- 16. The LDC conducts a **Cost Estimation for the PRS construction,** considering the land price and construction cost of the PRS and its associated HP pipeline based upon which the best economic and technically accepted land location is decided. The Cost Estimation is then sent to EGAS
- 17. A **Preliminary Agreement Contract** is issued by the Legal Department. The agreement is signed by the authorized legal officer from EGAS and the Land Owner. The contract includes information on the location of the land, area and the agreed price
- 18. The Preliminary Agreement Contract is raised for the approval of EGAS Board of Directors. Once approved a **Final Purchase Contract** is issued and the LDCs issue a cheque to the Land Owner, the value of which is reimbursed from EGAS
- 19. In case the Land Owner does not have a Registration Bond the **Final Purchase Agreement** is dually signed and the Right of Signature of the Land Owner is verified in court.
 - It is ensured in the terms of the contract that the Land owner is responsible for compensating any tenant present on his land (whether formal or informal tenant(s)), in addition, the Land owner is committed to provide EGAS with evidence for such compensation,
- 20. In case there are informal occupants of the State Owned Land, appropriate assistance will be provided by EGAS
- 21. The LDC then proceeds in obtaining the required permits / approvals prior the commencement of any construction works.

Permits / Approvals include the following:

Permits provided through EGAS include the following:

- Permit of the Minister of Agriculture if the land is Agricultural Land

- Permit of Security Authorities if the land is Desert Land

Approvals/Permits provided through the LDC include the following:

- Approval of Civil Defense
- Approval of the Antiquities Authority(if needed)
- Permit of the Ministry of Irrigation and Water Resources(if needed)
- Environmental Approval

Site Selection Inspection Form for securing land of PRS

Governorate: Markaz:

Station capacity: Implementing company:

Date: / / 20 Hour:

N.B. This form should be filled out for each piece of alternative available land to be inspected. It should be accompanied with supporting photos.

Serial	ed. It should be accompanied with supporting photos. Item	Condition	Remarks
no.			
	LAND DATA:		
	Land area and dimensions		
	Land boundaries		
1	- Northern boundary		
	- Southern boundary		
	- Eastern boundary		
	- Western boundary		
2	Distance between land and National Gas Grid (off take		
2	point)		
	Gas pipeline route between off take point and land		
	- water barriers exist		
2	- obstacles exist		
3	- agricultural lands exist		
	- wind direction relative to land		
	Distance between land and nearest residential area and		
4	direction of land relative to residential block		
_	Distance between land and nearest school area;		
5	direction of land relative to school area		
6	Distance between land and nearest hospital		
7	Distance between land and police station		
8	Distance between land and nearest water supply point		
8	in the city		
9	Distance between land and railways		
10	Distance between land and electricity supply point		
11	Distance between land and nearest sewage point		
	Distance between land and nearest human gathering		
12	point (social club- worship place – condolence rooms-		
	etc.)		
13	Distance between land and nearest paved road		
14	Distance between land and nearest unpaved road		
15	Distance between land and flash flood path (if any)		
16	Distance between land and cemetery (if any)		
17	Land level relative to road		
18	Width of road leading to station		

	<u></u>	l -
	Distance between land and electricity lines not less	
	than:	
	- 25 m from ultra-voltage towers	
10	- 13 m from high voltage towers	
19	- 5 m from medium voltage towers	
	- 2 m from low voltage cables	
	in accordance with Law No. 63 of 1974 regarding	
	electricity facilities and Law No. 204 of 1991 on	
	amendments to some provisions of law No. 63 of 1974	
20	Land status (Does it fall within areas under the	
	Antiquities Authority	
21	Land status as regards natural preserves and sensitive	
	ecosystems	
	Nature of land	
	- Agricultural	
22	- Desert	
	- Residential	
	- Other uses	
23	Land Ownership	
23	- State Owned	
	- Private Ownership	
	Major activities in the area	
	- Agriculture	
24	- Industrial activities	
	- Commercial activities	
	- Other	
	Users of Land	
	1. Owner of land	
25	(sole owner- multiple owners- legal heirs –	
	minors)	
	2. Tenants	
	3. Squatters	
	In Case of Agricultural Land	
	- Title to land and possession of agricultural land	
	should be provided.	
26	- Kind of crop(s) planted in the land	
26	- Photos showing kind and condition of crop(s)	
	- Impact of land where the station will be set up on	
	irrigation	
	- Impact of land where the station will be set up on	
	tile drainage	
27	Holding meetings with possessors of land:	
	- Owners willingness to sell and negotiate prices	
	- Preliminary prices proposed (prevailing price- market	
	price – assessoretc.)	
	- Impact on agricultural crops	
20	During conducting the inspection works the following	
29	should be ensured:	
		L

	- Awareness of the project and its objectives and its benefit to the local community - Ensure the commitment to mitigate the negative impacts of the project if identified and provision of the necessary procedures according to the laws and the regulations - Ensure the availability of Grievance Redress and receiving complaints Mechanism (provision of contact and reporting means)	
30	Documents that should be prepared in later stages: - Antiquity approval in case the land is related to the Antiquity Authority - Documents and Maps from the authority of state property	
31	Names of those present 1. 2. 3. 4. 5.	

Reviewed by: Name: Signature:

Annex 3: Proposed procedures for chance finds

Cultural property include monuments, structures, works of art, or sites of significance points of view, and are defined as sites and structures having archaeological, historical, architectural, or religious significance, and natural sites with cultural values. This includes cemeteries, graveyards and graves.

Antiquities Law 117/1983: Article 24 states that everyone who finds by chance the part or parts of a fixed monument in its place must promptly inform the nearest administrative authority within forty-eight hours.

Prior to the construction phase, the approval shall be obtained from the antiquities department and surveying department

Chance Find Procedures

- 1. Stop the construction activities in the area of the chance find;
- 2. Delineate the discovered site or area;
- 3. Secure the site to prevent any damage or loss of removable objects. In cases of removable antiquities or sensitive remains, a night guard shall be present until the responsible local authorities and Ministry take over;
- 4. Notify the site manager and HSE supervisor who in turn will notify the responsible local authorities and the Antiquities Authority immediately (within 24 hours or less);
- 5. Responsible local authorities and the Antiquities Authority would be in charge of protecting and preserving the site before deciding on subsequent appropriate procedures;
- 6. Decisions on how to handle the finding shall be taken by the responsible authorities from the Antiquities Authority;
- 7. Construction work could resume only after permission is given from the responsible local authorities and the Antiquities Authority concerning safeguard of the heritage.

These procedures must be referred to as standard provisions in construction contracts, where applicable. During project supervision, the site manager and HSE supervisor shall monitor the above regulations relating to the treatment of any chance find encountered are observed.

Relevant findings will be recorded in Monitoring Reports and Implementation Completion Reports (ICRs) submitted to the World Bank.

Annex 4: Proposed TORs for site-specific ESIAs

The proposed Terms of Reference for the 11 site-specific ESIAs (below) were based on modifications of the TORs provided by EGAS (and approved by the WB) for preparing the current ESIAF. The proposed TORs repeatedly refer to this ESIAF document as an important guideline for implementing the specific ESIA consultancies.

ENVIRONMENTAL AND SOCIAL IMPACT ASSESSMENT NATURAL GAS CONNECTIONS PROJECT IN (NAME OF GOVERNORATE) GOVERNORATE

Contents ________Error! Bookmark not defined. 1. INTRODUCTION ______Error! Bookmark not defined. 2. DESCRIPTION OF THE Project _Error! Bookmark not defined. 3. Requirements for the ESIA ______Error! Bookmark not defined. 4. SCOPE OF WORK AND SPECIFIC TASKSError! Bookmark not defined. 5. ESIA REPORT ______Error! Bookmark not defined. 6. Consultation and Disclosure _____Error! Bookmark not defined. 7. Qualifications and Experience of the ESIA TeamError! Bookmark not defined. 8. Facilities to be provided by Client __Error! Bookmark not defined. 9. ACTIVITIES, AND TIME SCHEDULEError! Bookmark not defined. 10. DELIVERABLES

INTRODUCTION

- In line with Egypt's energy diversification strategy, the Ministry of Petroleum is promoting the utilization of gas in all sectors with the implementation of major gas projects covering discovery, delivery and recovery searching for common interests among diverse participants and weaving these interests into a realistic broadly supported gas strategy.
- The Government of Egypt recognizes the importance of the residential household natural gas connection program to improve the delivery of natural gas to the households with affordable prices, high safety measures and to replace the costly and troublesome LPG cylinders. In this regards, the Government of Egypt has an ambitious goal of providing access to 17 million households to the natural gas distribution networks in the coming few years.
- EGAS, a state owned enterprise which works in the different activities of natural gas business is mandated to achieve the Government goals in connecting the residential households to the natural gas grid. EGAS aims to maximize household penetration of natural gas networks and has extensive plans for increasing the number of household connections by 800,000 annually during 2013/2014 and beyond.

This Gas Connection Project is an integral part of the Government's on-going program to connect households and other users to the natural gas network. The Project has identified 96 districts and villages in phase I of the project in addition to 128 new districts in phase II in (Giza, Alexandria Ismailia, Matrouh, Sohag, Gharbia, Menufia, Daqahlia, Qalubia, Qena, Aswan, Cairo, Luxor, Beheira, Beni sweif, Menia, Assiout, Kafr El Sheikh, Damietta and Al Fayoum governorates) with a target of connecting (2.2 million) customers (households).

Locations of pressure reduction stations, buildings meeting connection criteria, exact paths of high-pressure pipelines, gas connections and distribution networks have been determined. This selection is mainly based on property and appliance (P&A) surveys which involve the following components:

- Obtaining the latest aerial maps of the project areas from the Egyptian Survey Authority
- Identifying Global Positioning System (GPS) coordinates of the sites
- Locating each road and building and inserting them on the corresponding map
- GPS team developing a land survey map to be used by the P&A survey team to generate a unique customer reference number (C.R.N) based on building, block, and sector
- Associating the final (C.R.N) with the customer name, address, appliances, and data.
- Creating an isometric drawing for each building, location of service, and riser routes. Drawings are reviewed by the surveyors and delivered to the *Installations department*
- Entering data into a central database and G.I.S system for review by a design team
- Finalizing pipe sizing, type, regulator capacity & locations, routing, and number of appliances to be converted by the Design team

An Environmental and Social Impact Assessment Framework for the natural gas connections in the 20 governorates of the project has been prepared at an earlier stage. In addition to assessing environmental and social impacts of the 20-governorate project using the level of detail available at the time, the framework study also sets a "roadmap" for key issues to be addressed in the various components of the site-specific ESIA upon finalization of project detailing. The ESIAF is to be utilized as a guiding document in preparation of this study.

This ToRs outlines the scope of the Environmental and Social Impact Assessment (ESIA) and the Environmental and Social Management Plan (ESMP) to be prepared for the entire project components and activities in a specified governorate highlighted in further sections of this TOR. Also, it requires the preparation of the necessary documents and regulatory approvals required by the World Bank as well as the Egyptian Environmental Affairs Agency (EEAA) and other relevant national authorities.

1. DESCRIPTION OF THE PROJECT

1.1 Objectives

The purpose of this Project is to connect (number of households anticipated by the P&A survey) households in (number of districts identified by the P&A survey) Districts, in (target governorate) Governorates to the natural gas grid instead of using LPG cylinders. EGAS is utilizing a loan provided by the International Bank for Reconstruction and Development (IBRD)/The World Bank (WB)/Agence Française de Développement (AFD) to execute this project. The strategic objectives of the project are:

- Reducing the financial and physical burden from the citizens who are suffering to get the LPG cylinders with high cost and extensive efforts;
- Reducing the cost of subsidy paid to LPG cylinders and utilizing the savings in other development projects therefore giving a significant boost to the development process of the Egyptian economy;
- Significantly improve the safety measures in households by substituting the LPG cylinders with the safe and reliable natural gas connections;
- Improving the public health and environmental conditions through the utilization of natural gas as considered a relatively clean fuel.

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2. General Requirements for preparation of necessaery safeguards documents

Along the guidelines outlined in the ESIA Framework Study, the specific objectives of this assignment study are to:

- Establish and describe the baseline of existing environmental and social conditions in the specific Project area based on baseline components recommended in the baseline chapter of the ESIA Framework study, number of customers to be connected to Natural Gas, publicly available information, official secondary data and information source and supporting qualitative field surveys and interviews with key informants;
- Identify the site specific potential environment and social impacts resulting from the Project during construction and operation;
- Assess the significance of impacts and propose mitigation measures that will eliminate or reduce the negative impacts to the public and the environment;
- Enhance the positive environmental and social impacts of the Project
- Provide the basis for consultation and communication with the regulatory authorities, funding institution(s), the public and other stakeholders, as appropriate.
- Develop an environmental and social management plan for the mitigation of the potentially negative impacts and for monitoring compliance with the relevant environmental laws and regulations.

The safeguards documents shall address the guidelines set out in the ESIAF and conform to the requirements of The World Bank Environmental and Social Safeguards Operational Policies and Procedures as well as the Egyptian laws and/or regulations on environmental reviews and impact assessment, and any other pertinent environmental requirements, as they relate to this project.

2.1 National requirements

According to the Egyptian Environment Affairs Agency (EEAA), natural gas connection to households and its associated infrastructure are classified as Category "C" which requires the preparation of a comprehensive environmental impact assessment (EIA). The EIA shall be submitted to the competent authority, EGAS and forwarded to EEAA for review and approval. Public hearing is required for all Category "C" projects.

2.2 The World Bank requirements

According to the World Bank Operational Policy OP 4.01 on Environmental Assessment, the project is classified as Category "A" which is equivalent to the EEAA Category "C" projects. This requires the preparation of comprehensive environmental and social impact assessment accompanied by a thorough consultative process.

During preparation of the ESIAF, situational analysis and discussions between WB experts, EGAS, and the E&S consultant have agreed that in addition to the WB Operational Policy OP4.01, the following WB policies are also triggered. These policies will be investigated for each specific site according to the site specifics and the impacts of the planned activities on physical, biological, and socioeconomic environment of the target governorate.

2.3 Identification of the appropriate safeguards document

The ESIAF has identified the appropriate safeguards documents which need to be prepared. In principle, a site specific ESIA should be prepared for each Pressure Reduction Station and linked high pressure pipeline. Whereas an ESMP should be prepared for Low Pressure Networks in each governorate separately.

In addition, for cases where involuntary land acquisition is required, Resettlement Action Plan (RAP) or an Abbreviated Resettlement Action Plan (ARAP) shall be prepared according to the RPF requirements and conditions,

3. SCOPE OF WORK AND SPECIFIC TASKS

The Consultant is required to carry out the environmental and social impact assessment of the project, and prepare the ESIA/ESMP Report, in accordance with the World Bank Operational policies and the EIA guidelines of the EEAA as indicated above. The consultants would be guided by the following scope and are expected to fulfill the following tasks, as a minimum, to achieve the objectives of the assessment:

3.1 Scoping

At the beginning of the assignment, scoping central consultation session, was conducted for the Project Governorates. The scoping was aimed to explain the scope of the ESIA/ESMP and RAP/ARAP¹⁴, the project description and the similarities and differences between the present project and other similar projects implemented in Egypt in particular the ongoing natural gas connection which EGAS is implementing in 11 governorates. The scoping central consultation session also aims at identifying, early on in the process, any environmental/social/safety aspects that may not have been included in the scope of work which the stakeholders raise. This process will provide a basis for reviewing the issues that should be considered in the ESIA/ESMP. It is expected that the issues may include advance announcement of construction in the different areas, traffic, air and noise disturbances. The changes in the project in terms of the project environmental mitigation plan and how this plan will be implemented will be discussed.

The public consultation meeting will be arranged by the Consultant with facilitation from EGAS and the implementing companies in coordination with the concerned relevant national and local authorities.

Tools and stakeholders to be engaged:

Efforts should be made to maximize diversity of the groups of stakeholders engaged in the consultation process. Stakeholders on the District (Markaz) and Governorate levels should be engaged. Moreover, samples of stakeholders of the Markaz/Cities where the project will be implemented should be represented in the consultations.

More importantly, organizers of the scoping events (whether group sessions or individual meetings) should ensure Project Affected Persons and organizations/assemblies which represent them or their interests are thoroughly represented and consulted.

The consultation process for the preparation of the study should be adaptable to the cultural specificities. Where applicable, the consultation meetings should be properly and publicly advertised to ensure wide participation. In the meantime, other tools, apart from plenary sessions (e.g. focus groups, semi structured interviews...etc.), could be employed.

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¹⁴ Separate ToRs are provided for the Resettlement Action Plan

For more details about the scoping consultations, which is an integral part of both the ESIAF and RPF studies, please refer to section 6 of the TORs.

3.2 Data Collection

4.2.1 PRS ESIA

For each PRS, specific environmental and social primary data relevant to the site and the anticipated construction and operation activities, should be gathered. The collected data should be concise and focused on issues which may require special attention during construction or operation of the PRS. Appropriate mitigation and monitoring measures should be in line with the flagged environmental/social parameters determined during the data collection stage.

4.2.2 Governorate Low Pressure network ESMP

Coinciding with the scoping for the environmental and social impact assessment, data will be gathered on the characteristics of each Governorate, district (Markaz) and town/village to be connected. Because of the extensive geographical extent of the project, the consultant is advised to utilize, to the extent possible, existing data and information and include only the relevant data that would serve the purpose of the project. Special attention should be paid to data collection from areas approved for gas connections by the Property and Appliance survey which is carried out by EGAS/Implementing Companies. In addition, data must be collected from areas adjacent to the final routes of the low pressure pipelines. While secondary data at the district level is acceptable, specific primary data relevant to each city, village or low pressure network site should be collected. Locations which have special characteristics or issues should be highlighted in order to propose necessary special mitigation and monitoring measures. For socioeconomic baseline data, primary data collection should be utilized during the site-specific ESIAs/ESMPs and the RAP. It is suggested to employ qualitative tools that would help in supporting/verifying the primary data sources (e.g. group discussion and in-depth interviews. Those tools will help in collecting and verifying data related to the socioeconomic characteristics of the Governorate/district, type of issues and challenges related to the current fuel, perception of the community towards the project, , compensation mechanism for the affected individuals, and mitigation methods for the negative impacts and in developing community engagement activities.

4. ESIA/ESMP REPORT

An Environmental and Social Impact Assessment/Management Plan report will be developed in a manner complying with the World Bank, national legislations as well as other applicable international regulations. The report should be concise and limited to significant environmental and social issues.

The ESIA/ESMP should focus on the key environmental, social as well as safety issues and codes of practice to be adhered to during the construction and operation of the project. The level of analysis of individual issues in the ESIA/ESMP should reflect the level of significance of the potential. The information in the ESIA/ESIA should be accurate and presented clearly and concisely. The general and specific descriptions provided herein should not be interpreted as excluding from consideration any matters that are currently unforeseen, may arise during the Project design, execution or the community consultation process and associated documentation. The ESIA/ESMP shall be conducted using international best practices, Egyptian requirements and the World Bank performance standards.

The report will, at minimum, cover the following topics:

- Project description;
- Regulatory review: legislations, standards and requirements relevant to the Project;
- Environmental and Social baseline review
- Identification and assessment of environmental and social impacts,
- Analysis of Alternatives and Mitigation Measures
- Environmental and Social Management Plan
- Consultation with the Public: process, disclosure and outcomes.

Note: For Governorate ESMPs, since low pressure networks are quite similar in nature, impacts and mitigation measures, generic approaches, measures and monitoring requirements can be prepared for all locations within one Governorate. However, any site specific issues or characteristics flagged in the baseline chapter should be highlighted and treated in a different and specific manner that demonstrate the specificity of that city or site. Mitigation measures for dealing with this type of specific impacts should be clearly stipulated in the ESIA and ESMP

A draft report will be issued for review and comment after which a final report will be issued.

4.1 **ESIA/ESMP** Introduction

This section will state the purpose of the study, identify the development project to be assessed and explain the executing arrangements for the environmental assessment. It may include background information which provides a brief description of the major components of the proposed project, a statement of the need for it and the objectives it is intended to meet, the implementing agency, a brief history of the project (including alternatives considered), its current status and timetable, and the identities of any associated projects. Summary of the general scope of the environmental assessment may be included.

4.2 Description of the Proposed Project

This section will provide a brief description of the relevant parts of the project, using maps (at appropriate scale) where necessary, and including the following information: areas to be connected, description of dwellings to be connected and their suitability, size of infrastructure involved, capacity, etc.; pre-construction activities; construction activities; schedule; staffing and support; facilities and services; operation and maintenance activities. Information included in this task will be provided by EGAS and implementing companies. This section should illustrate the land requirements by the various project components.

As outlined in the ESIA Framework report, the following components should be included in the Project description of the ESIA/ESMP, as applicable:

- number of anticipated households to be connected
- Routes/alignments of new HP lines and related installations (such as electric protection against corrosion),
- Locations and specifications of Pressure Reduction Station(s),
- Land requirements and temporary intrusions on private land
- Specifications and types of materials used
- Description of the activities of the construction phase
- Work plan for excavations and restoration (re-pavement)
- Typical daily work schedules during the construction phase

4.3 Legislative and Regulatory Considerations

This section will describe the pertinent regulations and existing codes of practice and standards governing environmental quality, health and safety, protection of sensitive areas, protection of endangered species, siting, land use control, etc., at international, national, regional and local levels. This section should also present the safeguard policies of the Bank that will be triggered as part of the project.

The consultant should review and familiarize with the World Bank's ten safeguard polices and comment on the ones which are/should be triggered by this project. The consultant should

identify the impacts and provide mitigating measures for each applicable safeguard policy¹⁵. During the preparation phase for this Project, three Operational Policies have been triggered: OP 4.01 on Environmental Assessment, which is triggered, OPs 4.11 for Physical Cultural Resources and 4.12 on Involuntary Resettlement.

The Legal framework chapter in the ESIA is meant to shed light on the most relevant environmental and social legislations and regulations which the project should adhere to and take mitigation actions to comply with. These should be revisited and updated in this ESIA/ESMP according to the detailed features of the Project.

Only relevant focused and specific legal requirements should be reported in this chapter. For instance limits for air/noise pollution levels which are relevant to the specific site baseline conditions and anticipated activities and the relevant laws that regulate land acquisition (where applicable).

4.4 Description of the Environment

This section should make cross reference to the ESIAF baseline chapter. However, the Consultant shall assemble and evaluate data on the site specific environmental and social characteristics of the project area. It will include information on any changes anticipated before the project commences.

Demography

- Socio-economic baseline (include both present and projected where appropriate): Basic information such as community structure. In addition to presenting Governorate-level information, this section should be focusing, to the extent possible, on the localities/districts (Markaz) where the project will be implemented. This section should be looking at the groups that could be negatively affected from the project (e.g. land owners in cases of land permanent or temporary expropriation). This section should also look at the anticipated project impacts on the various vulnerable groups including the elder and others of special needs.
- The baseline section should be also looking at the land that will be needed for the project, the ownership and the uses of these plots of lands and the approach that the project will be following to acquire land (e.g. willing buyer willing seller, land temporary expropriation). For each of the followed approaches, the report will need to present evidence on how the approach has been verified (e.g. the checklist for the application of the willing buyer willing seller, as shown in the box below, which should come up with evidence that the land owner (s)/user(s) has not been forced to give the land the project, was given a chance to negotiate the price of the land purchase ...etc.).

¹⁵ Details on the triggering of the safeguard polices are available in World Bank's Guidebooks.

Checklist to Ensure Willing Buyer – Willing Seller Transaction:

- 1. If the owner of the land refuses to sell, will the government search for another plot of land? Yes/No
- 2. Is the owner free of government or social pressure to refuse to sell? Yes/No
- 3. Is the owner made aware of his/her refusal to sell? Yes/No
- 4. Will the owner continue to live in current place of residence (will not relocate)? Yes/No
- 5. Is the land free of any renters, users, squatters or encroachers? Yes/No
- 6. Is the land free of any competing claims of ownership? Yes/No
- 7. Can the owner negotiate for price? Yes/No
- 8. Is the owner made aware that he/she can negotiate for price? Yes/No
- 9. Does the owner have access to a project level grievance mechanism? Yes/No
- 10. Is the owner made aware of such grievance mechanism? Yes/No
- 11. Is there documentation reflecting the understandings above, signed by the owner? Yes/No

It should be noted that if the answers to any of these questions is no, then it is likely not a willing buyer willing seller transaction, and/or the acquisition triggers OP 4.12 and an ARAP/RAP should be prepared.

Physical Environment

Subsequent to gathering of data, the environmental issues will be assessed in terms of the environmental risks and benefits associated with the project. The consultant will provide an overview of the anticipated safeguards issues, both environmental and social, for the entire gas connections, distribution networks, Pressure Reduction Stations (PRS) and high pressure gas transmission lines.

Both the ESIA and the ESMP shall address the issue of alternatives by summarizing and referencing the alternatives in a manner consistent with national and international guidance. The analysis will include, but not limited to: site alternatives, route alternatives, construction methods...etc.

Specific focus of the study shall include, but not limited to, the following aspects:

- Traffic disturbance: There may be temporary disruption of access by traffic to and from concerned streets. There may also be temporary increases in traffic due to delivery of materials and slow down of traffic in work areas.
 - Use criteria to formulate mitigation measures envisaged for traffic disturbances.

- Air and noise disturbance: There may be dust from topsoil removal, trench excavation and backfilling from the construction and from storage of excavated soil. There may also be noise from construction (e.g., vehicles and equipment, materials loading and offloading, pipe cutting and welding, pipe stringing, etc.) which may cause nuisance where near to homes and businesses.
 - Identify sources for air and noise emissions;
 - Identify sensitive receptors to air and noise pollution
 - Conduct representative baseline measurements at/nearby sensitive receptors
 - Develop mitigation measures for eliminating/reducing air and noise emissions from different sources and minimize impacts on sensitive receptors
- Solid and hazardous wastes: this may be generated due to the excavation of soils, pipe cutting, use of construction material, worker and engineer offices...etc. Types of wastes should be classified into hazardous and non-hazardous and avoid any littering to the surroundings. Also, solid wastes should be properly stored and disposed of.
 - Identify the types of wastes generated on site during construction
 - Prepare a management plan for hazardous and non-hazardous wastes to ensure proper handling, storage and final safe disposal
 - Identify specific sites for safe waste disposal
- Structural integrity of existing buildings: There may be some impacts on existing buildings from construction activities. Egyptian regulations have specific criteria on the premises to be connected such as material of the premise for safety reasons.
 - Document local requirements and restrictions in terms of construction near and/on public buildings
- Cultural heritage: Potential impacts on historic or cultural heritages sites, especially in
 Upper Egypt districts, must be assessed prior to final selection of households to be
 connected. Considering the rich historical background of some districts, procedures to deal
 with chance finds will be developed-(World Bank's Safeguard Policies and Operational
 Procedures OP/BP 4.11 on Physical Cultural Resources will apply).
- Occupational Health & Safety measures during construction: worker health safety
 issues may arise due to the different civil and mechanical works that will take place. Risks of
 injuries and other serious accidents may occur if health & safety measures are not followed
 and practiced.
 - Provide adequate induction training for all workers on site

- Ensure that all health and safety measures are strictly followed by all personnel on site
- Provide the construction site and the workers with necessary health and safety equipment
- Maintain records for accidents/incidents
- Analyze accidents/incidents and implement action plans to prevent/reduce accidents
- In addition to the abovementioned baseline data, the following table presents the baseline components of high relevance to the project and a non-exhaustive listing of suggestions on the best sources of relevant data.

Component	Proposed data sources		Governorates potentially sensitive to component
Traffic	Interviews with dwellers in the project areas	-	All 20 governorates
Air quality	 Field measurements close to sensitive receptors directly prior to commencement of project activities 	-	All 20 governorates
Noise	 Field measurements at source and at sensitive receptors directly prior to commencement of project activities 	-	All 20 governorates
Physicalstructures	 Field surveys and mapping building-by-building Consulting structural specialists in areas with clear signs of vulnerability reports and maps related to conditions of structures 	-	All 20 governorates
Culturally-valuable sites and antiquities	 Coordination with the central and regional offices of the Supreme Council of Antiquities Consultations with locals and project areas residents Field surveys and mapping 	-	E.g. Aswan, Qena, Sohag, Giza, Ismailia, Matrouh, Alexandria
Solid, liquid, and hazardous waste disposal sites	 Field investigation Acquisition of maps and data from local government units and relevant offices Data/maps from the Egyptian Environmental Affairs Agency (EEAA) Data and maps from relevant authorities Interviews with locals and residents Interviews with certified waste management companies and local service providers Interviews with informal waste handlers / scavengers Interviews with operators of hazardous waste treatment facilities 		All 20 governorates

Component	Proposed data sources	Governorates
		potentially sensitive
		to component
Protected Areas and sensitive ecological systems	- EEAA Protected Areas sector - Environmental profile of the governorate	- Probably none of the 20 governorates but due care should be given to possible upsets to ecological systems other than official Protected Areas during installation of the
		HP pipelines as they are usually located outside populated areas
Cultural and	- Field investigations	- All 20 governorates
social, traits	 Interviews with locals and project area residents Interviews with government officials and relevant stakeholders 	
Restoration and	- District local authorities	- All 20 governorates
Re-pavement	Data collection from the Directorate of Roads and	
arrangements	Bridges	

It should be noted that some of the data above may be unavailable or incomplete despite having been implemented fully by a government and/or private entity. In such cases, the implementing company must generate the data using the necessary means (field investigations, measurements, stakeholder engagement, etc.).

4.5 Analysis of Alternatives

This section will describe the main alternatives which can prevent or reduce the environmental and/or social negative impacts. Alternatives which should be examined may include, but not limited to, site alternatives (in case of PRSs), routing alternatives and construction methods.

4.6 Analysis of Impacts

This section will distinguish between significant positive and negative impacts, direct and indirect impacts, and immediate and long-term impacts. It will identify impacts which are unavoidable or irreversible. Wherever possible, it will describe impacts quantitatively.

The analysis of impacts should be studied during the different project phases (e.g. construction and operation). Attention should be given to the environmental, social& safety impacts of the project during operation for example risks of gas leakage from pipelines and noise generated from PRS operation. For this and all other significant impacts, appropriate mitigation measures should be developed and included in the mitigation and monitoring plans.

In examining the social impacts of the project, the analysis should be sensitive to communities' diversities. Impacts are affecting various groups differently and this should be reflected in the analysis. Special attention should be given to the vulnerable groups including poor households and those who could be negatively affected from the project such as the land owners or users whose land could be affected from the Project. In certain cases, RAPs/ARAPs should be prepared to deal with land related impacts.

The safety risks associated with the operation of PRSs should be assessed for the workers and the public at large using Quantitative Risk Assessment (QRA). A separate ToR for QRA has been developed and a responsibility of the Occupational Health and Safety Department at EGAS.

Environmental and Social Management Plan

This section provides details on the management initiatives and on the measures to be implemented during both the construction and operational phases of the project. The purpose of the ESMP is to: (i) outline the procedures for the environmental and safety assessment of the connectivity process and the codes of practices to be applied; (ii) ensure an appropriate level of consultation and disclosure takes place; and (iii) to ensure systems and resources are in place for the successful monitoring of the management program.

Special attention will be given to the implementation and monitoring of the activities related to Involuntary Resettlement Policy in accordance with the requirements of the World Bank OP 4.12. Outcomes from the RPF study should be cross referenced in the ESMP, particularly in the cases where RAPs will be prepared.

A grievance redress mechanism (GRM) should be designed and made operational prior to the construction activities. The mechanism should be building on the system that EGAS and the LDCs are using and look at ways for strengthening it as needed. The GRM should be simple, accessible and responsive to local complaints. EGAS should be securing human resources at both Head Quarters and local level (Local Distribution Companies) to allow for efficient functioning GRM system. The mechanism will be used for handling any environmental, social or resettlement project related concerns.

The ESMP will have three main components:

(i) Environmental guidelines and procedures

These guidelines and procedures will be used for the application of the proposed mitigation measures during the construction and operation phases in the various districts and areas of implementation.

- World Bank guidelines present the key aspects of the mitigation plan.
- (ii) Monitoring program:

This section will prepare a detailed plan to monitor the implementation of mitigating measures and continuously monitor the impacts of the project during construction and operation. Costs of the monitoring facilities and mitigation measures will be estimated.

 Monitoring should aim toward achieving the optimal operation performance as consistently as possible. This will require adhering to safety measures and minimizing impact during construction.

(iii) Institutional arrangements

This section will review the authority and capability of institutions at local, regional, and national levels and recommend steps to strengthen or expand them so that the management and monitoring plans in the environmental and social assessment can be implemented. The costs and sources of funds for the proposed measures and any training requirements for capacity building in the field of environmental and social safeguards should be specified. This part of the ESMP/ESIA will focus on:

- Institutional responsibilities for environmental and social management of the gas connections project.
- Institutional responsibilities for environmental and social monitoring of the mitigation measures for the gas connections project.
- Responsibilities for occupational health and safety during construction and operation

4.7 Inter-Agency Coordination and Public/NGO Participation:

This section will describe the process that will result in coordinating the environmental assessment with other government agencies, consulting, obtaining the views of local NGO's and affected groups, and keeping records of meetings and other activities, communications, and comments and their disposition. The process of consultation will follow the requirements of the World Bank OP/BP 4.01, as described in Section 6 of this TOR.

5. Consultation and Disclosure

The project is category A project according to the Bank environmental screening. As stipulated in OP/BP 4.01 on Environmental Assessment, Category A projects, the borrower consult with project-affected groups and local nongovernmental organizations (NGOs) about the project's environmental aspects and takes their views into account. This should be done at least twice: (a) at the scoping phase at the Governorate level; and (b) once a draft ESIA report is prepared. In addition, the borrower consults with such groups throughout project implementation as necessary to address ESIA-related issues that affect them.

It is also essential that proper announcement for the consultation session(s) should take place at least one week in advance of the event. Relevant materials that will be used during the consultation session (s) should be made available to all participants in Arabic ahead of the meeting.

Site specific consultation should include all concerned stakeholders — be they persons/households affected by the project activities, civil society organizations representing the interest of the community, or regulatory and governmental bodies who will play a role in facilitating or regulating the implementation of project activities.

While the Bank safeguards policies requirements and State regulations stipulated a minimum of two large-scale, well-publicized public consultation sessions for projects classified as category 'A' projects¹⁶, additional complementary consultation activities (for example through focus group discussions, in-depth meetings, and interviews) to get better understanding for the baseline and verify the findings. In the meantime, EGAS should be utilizing all the conducted consultation during the ESIAF/RPF preparation and deal with all the various consultation activities as a series that serve the overall goal of the consultation.

It is recommended to classify the stakeholders under the following groups (to be revised during preparation of the site-specific ESIAs):

- Direct beneficiaries including local communities,
- Project Affected Persons (PAPs)
- Local Governmental entities
- Other governmental entities
- Media
- NGOs working on environmental and social related aspects
- Universities and Educational institutes
- Natural Gas companies

The following table suggests some examples of the stakeholders to be taken into consideration while conducting site-specific consultation in relation to the different foreseen impacts and project activities.

#	ACTIVITY	IMPACT	STAKEHOLDER/S
7	Construction of Pressure Reduction Stations (PRSs)	Affecting the livelihoods of farmers as a result of using	Agricultural land ownersWorkers employed in agriculture

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¹⁶ Clause 14 of OP 4.01 states that: "For all Category A and B projects proposed for IBRD or IDA financing, during the EA process, the borrower consults project-affected groups and local nongovernmental organizations (NGOs) about the project's environmental aspects and takes their views into account. The borrower initiates such consultations as early as possible. For Category A projects, the borrower consults these groups at least twice: (a) shortly after environmental screening and before the terms of reference for the EA are finalized; and (b) once a draft EA report is prepared. In addition, the borrower consults with such groups throughout project implementation as necessary to address EA-related issues that affect them."

#	ACTIVITY	IMPACT	STAKEHOLDER/S
8.	Installation of Gas Transmission Connection (High Pressure Pipelines)	cultivated landsTemporary or permanent land expropriation	Urban land owners
9.	Installation of Gas Distribution Network	Impact on businessesImpacts on traffic	Business & shop ownersResidentsDrivers of public transport
10	Installation of Household Connections	 Threat to Safety of users and houses Visual intrusion Financial burden on consumers Impact on the informal LPG distributors Possibility of gas leakage Concerned community members who do not meet the criteria for installing NG connections ('no gas areas') 	 Civil society organizations and NGOs Community leaders Residents
11	Stakeholders relevant for all stages of implementation/ Project activities	Miscellaneous	 EGAS Supreme Council of Antiquities Municipalities Relevant infrastructure services authorities (water/sanitation, electricity) Governorate and LGU representatives Contractors Potential local construction employees and young people

5.1 Consultation¹⁷

The following presents the consultation activities expected to be delivered as part of the process of preparing the ESIA.¹⁸

A-1) Scoping phase (first public consultation)

As part of updating the ESIAF/RPF, EGAS conducted a central consultation event in Cairo with representation from all the concerned Governorates. This consultation, which has been documented in the updated ESIAF. Further consultation activities will be conducted during the preparation phase of the ESIA/ESMP as per the following table:

¹⁷ Consultation activities for the preparation of the ESIA could be combined with the consultations of the RPF

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¹⁸ This process is also required during the preparation of the RPF study.

Agtivity (igg)	As not the ToPs of the Consultant different gongulation, including interviews
Activity (ies)	As per the ToRs of the Consultant, different consultation, including interviews
	and focus group discussions, should be carried out on the Governorate and
	Markaz level by the Consultant as stipulated in the ToR.
Timing	During the preparation of the ESIA/ESMP
Objectives	Strengthen the level of local stakeholders' participation in planning for the
	project by allowing a space for discussing the details of the project, the
	potential environmental and social impacts of the project during the
	construction and operation and get stakeholders views on the type of
	appropriate mitigation measures.
Participants	Governmental organizations on the Governorate and Markaz level
	Local NGOs
	 Local communities and affected persons (if known)
	Other relevant stakeholders
Venue	The selection of the venue of the conducting these activities is flexible and left
	to the Consultant and EGAS. The selected place should be of neutral nature to
	allow stakeholders to participate freely. Meetings and groups' discussions could
	be conducted in wide range of local venues, including but not limited to,
	Community Development Associations (CDAs), local hall or youth centers.
Requirements	Not needed
for	
advertisements	

A-2) Presenting the draft Governorate ESIA/ESMP (second public consultation)

Activity (ies)	All project areas should be included and covered to ensure the draft findings of the studies are consulted upon on the Governorate level. The Consultant is encouraged to propose innovative, time and cost efficient approach to plan for and implement highly engaging consultation without jeopardizing the quality and outcomes of the activities.							
Timing	Once the Draft ESIA/ESMP is ready							
Objectives	Present the draft ESIA/ESMP findings and get the feedbacks and views of stakeholders and integrate them in the final studies.							
Participants	All the requirements of the WB and EEAA in terms of the representation of stakeholders to participate in the event should be considered. Main categories to be present in the events are: • Governmental organizations on the Governorate and Markaz level • Local communities and affected persons (if known) • Local NGOs • Media • Private sector • Contractors • Academia, consultants and research centers • Other relevant stakeholders							

Venue	Conference hall(s), to be determined by the Consultant in consultation with
	EGAS on case by case basis.
Requirements	Advertisement (s) to be published as "Public invitation" The advertisement (s)
for	should be made on local newspaper or widely prevailing national newspapers
advertisements	announcing the date and venue of the event. The announcement should take
	place at least one week in advance of the event. In the meantime, EGAS
	should be directing invitation to relevant stakeholders as needed.
Materials for	Relevant materials should be made available to all participants, in Arabic, ahead
distribution	of the meeting.

Documentation requirement for the consultation activities

For all the activities explained above, EGAS needs to ensure sufficient documentation to be used to support the produced safeguards documents at each of the stages. This includes, but is not limited to, photographs, videos, meetings transcripts, newspapers announcements registration sheets, etc.

5.2 Disclosure

After the ESIA is consulted upon, concerns and comments from the consultations are addressed, the ESIA/ESMP obtain the approval of the Bank. After the Bank approval, the following documents should be disclosed in country and in the Bank info shop:

- ESIA/ESMP (Full version English Language)
- ESIA/ESMP (Full version Arabic Language)
- ESIA/ESMP (Executive Summary English Language)
- ESIA/ESMP (Executive Summary Arabic Language)

6. Qualifications and Experience of the ESIA Team

The assignment will be carried out by a specialized consulting firm. The team of selected experts should, at least, cover the following areas of expertise and knowledge:

- Environmental Assessment
- Solid waste / hazardous waste management
- Archaeological, Historic and Cultural Heritage.
- Occupational Health, Environment and Safety issues and Labor standards
- Socio-economic development.
- Involuntary Resettlement
- Traffic assessment

7. Facilities to be provided by Client

The consultant shall be provided with project document, studies already conducted for the project including the ESIAF and RPF. The client may also facilitate meeting with stakeholders for the consultant to give legitimacy and support from the key stakeholders.

8. ACTIVITIES, AND TIME SCHEDULE of ESIA/ESMP

It is foreseen that a DRAFT PRS ESIA should be prepared in a period not to exceed 3 weeks from receiving EGAS motivation to commence the ESIA preparation for a specific PRS. Upon receiving comments from EGAS/World Bank, the Final report shall be submitted within a period not to exceed 1 week from receiving the comments.

For Governorate ESMP, it is foreseen that the DRAFT report shall be prepared in a period that shall not exceed 6 Weeks for each Governorate ESMP. Upon receiving comments from EGAS/World Bank, the Final report shall be submitted within a period not to exceed 1 week from receiving the comments.

Notes:

- EGAS may notify the Consultant to prepare more than one ESIA/ESMP simultaneously.
- The Draft Final ESIA/ESMP should include a concise Executive Summary and should have all annexes and bibliography and the dissemination/disclosure plan.
- Only Final versions of hard copies shall be submitted in Color format if needed
- Digital copy of all pictures taken during the preparation of this report will be submitted separately in an organized manner with appropriate tagging

Only FINAL ESIA/ESMP reports shall be submitted in both English and Arabic formats.

Annex 5: Websites for GAS LDCs

- 1- www.natgas.com.eg
- 2- www.cairogas.com
- 3- www.regasegypt.com
- 4- www.egyptgas.com.eg
- 5- www.sinaigas.com
- 6- www.towngas.com.eg
- 7- www.fayumgas.com
- 8- www.taqa.com.eg

Annex 6: LDCs Required Resources

	ORGANISATION			measurements			Training needs					W.B REQUIREMENT				
	No. of HSE staff	HSE organization chart	SDO		ternal urements Gas emissions	Thii Noise	rd party Gas emissions	W.B safeguard	ESMP	Treatment of odorant containers	Safety aspects of PRS	Defensive driving	Monthly report	GRM	Focal point	Hot line
Egypt Gas (LUXOR)	٧	٧	x	٧	٧	x	х	V	٧	٧	٧	V	٧	ý	٧	129
ReGas MATROUH/SOHAG/QENA	٧	٧	X	٧	٧	х	X	X	х	X	x	٧	٧	٧	٧	129
Sinai Gas ISMAILIA	٧	V	х	٧	х	x	٧	х	x	٧	٧	V	٧	٧	٧	х
Cairo Gas	٧	V	?	X	x	٧	٧	X	X	X	x	x	X	X	?	??

Updated ESIAF

TAQA Group	٧	√	х	٧	٧	٧	٧	x	X	٧	٧	٧	x	٧	٧	129
Fayum Gas (Fayum)	٧	x	х	X	X	٧	٧	X	X	X	x	٧	x	available	٧	X
Natgas (Beheira)	x	x	х	٧	x	٧	٧	x	X	٧	٧	٧	٧	٧	٧	19990
Town Gas (Cairo)	٧	٧	x	٧	٧	٧	٧	٧	٧	٧	٧	V	٧	٧	٧	129

Annex 7

List of Participants of Phase II Public Consultation Meeting held on October 10th, 2016

التليفون	المركز	المحافظة	جهة العمل	الاسم	م
.19.811.8	سمالوط	المنيا	رئيس الاتحاد النوعي للجمعيات العاملة في البيئة	خيري فؤاد محمد	•
٠١٠٦٣٦٠٢١٨١	المنيا	المنيا	مدير شئون البيئة المنيا	محمد سعد حسن	۲
.1.91.0	المنيا	المنيا	العضو الاعلامي بشئون البيئة	جمال ابراهيم عبد الحكيم	٣
.1107779.	القاهرة	القاهرة	مدير مديرية التضامن الاجتماعي	فرج ابر اهیم سلیمان	٤
.1.75777771	الفيوم	الفيوم	وكيل الادارة العامة لري غرب الفيوم	صلاح ربيع عبد الفتاح	0
.1770270771	بني سويف	بني سويف	مدير ادارة الصيانة بالطرق	محمد صلاح فاروق	٦
•1•9••77£Д7	حلوان	القاهرة	أمين عام جمعية قافلة الخير	هاني على حمدي	٧
.1.700005877	اسيوط	أسيوط	جامعة أسيوط ــ مدير عام	سميرة أحمد مخلوف	٨
.177977770	المنيا	المنيا	مديرية الزراعة	عاطف عزت فريد	٩
.11227	القاهرة	القاهرة	تاون جاس	حاتم عفيفي فرج	١.
.110747.890		القاهرة	غاز مصر	أمنية على محمد	11
.11404440	الماظة	القاهرة	غاز مصر	هشام محي الدين محمود	١٢
.105977	الماظة	البحيرة	التضامن الاجتماعي بالبحيرة	محمد عبده الرحماني	۱۳
۰۱۰٦٦٢٢٦٠٠٥	القاهرة	القاهرة	تاون جاس	محمد السيد يحيى	١٤
.17.8441.7	القاهرة	القاهرة	جمعية قافلة الخير	حنان محمد عبد الفتاح	10
.1777709919	القاهرة	القاهرة	الشركة الوطنية للغاز	زكي يوسف زكي	١٦
.115/515.7.			وزارة البترول	محمد أحمد ابو الشوش	١٧
.17777777			مجموعة طاقة للغاز	طارق الهواري	١٨
.1770117517	القاهرة	بني سويف	ديوان عام بني سويف	محمود سلمي حسن	١٩
٠١٠٠٢١٦١٠٨٨	الواسطى	بني سويف	قطاع كهرباء بني سويف	عبدالله مجاور عبد الله	۲.

التليفون	المركز	المحافظة	جهة العمل	الاسم	م
.1.7807999٣	القاهرة	القاهرة	شركة الصرف الصحي بالقاهرة	يسري كامل	۲١
.10 £ £ ٨٧٦٧	أسيوط	أسيوط	جهاز شئون البيئة فرع أسيوط	محمد طنطاوي	77
٠١٠.٥٥٠٥٣٨٤	سمالوط	المنيا	صرف شمال المنيا	علي عبد العظيم أبو زيد	۲۳
.10540799	المنيا	المنيا	إدارة ري شرق المنيا	محمد قاسم عباس	7 £
.1.977.9722	المنيا	المنيا	شركة مياه شرب والصرف الصحي	سيد صلاح عبد البر	70
.1	سمالوط	المنيا	أثار المنيا	حسن محمود عبد الغني	* 7
.1.9780777	المنيا	المنيا	استاذ البيئة بجامعة المنيا	ناصر بركات	* *
.107/7770		القاهرة	حماية البيئة – ايجاس	رانيا فتحي عبدالله	۲۸
.1		القاهرة	غاز مصر	هشام عبد الغني	79
		القاهرة	World bank	كاتي ويصا	۳.
			World bank	ايهاب محمد شعلان	٣١
.) ۲ ۸ . ٤ ٤ ٦ ٨ ٨ ٨	القنطرة شرق ـ غرب	الاسماعيلية	سيناء للغاز	محمد محمود عبد العال	٣٢
.1.187444.4	دمنهور	البحيرة	مركز معلومات شبكات المرافق	أحمد محمد فتحي	44
.177£11717.	الاقصر	الاقصر	مديرية الشئون الإجتماعية	عاطف جاب الله بشاره	٣٤
.1.7.7.77719	الاقصر	الاقصر	وزارة الأثار	مؤمن سعد محمد	٣٥
.1	حي شرق اسيوط	اسيوط	الكهرباء	عبد العظيم عبد الرؤف	٣٦
.1.1597.5.7	حي شرق اسيوط	اسيوط	صرف أسيوط	سيد العدلي عبد الحفيظ	36
.1975771.	منفلوط	اسيوط	مدير عام مديرية الطرق	عنتر سيد محمد	٣٨
.177٣1٨٨	القاهرة	مجموعة طاقة	مدير عام الشئون الفنية	طه محمود طه	٣٩
.) ۲٣٦٦ .	السيوف	اسيوط	وكيل وزارة الزراعة- أسيوط	ابراهيم عبد العال سرور	٤.

التليفون	المركز	المحافظة	جهة العمل	الاسم	م
.1.779,47771	الاقصر	الاقصىر	استاذ جامعي بالفنون الجميلة	أحمد حمدي عبد الحارس	٤١
.1.75905997		القاهرة	رئيس قسم الشبكات	خالد صبري عرابي	٤٢
.117,497.	القاهرة	القاهرة	مدير عام شركة غاز مصر	عمر محمود الحناوي	٤٣
.111100.970	القاهرة	القاهرة	وكيل مديرية الزراعة بالقاهرة	سعاد حسن عبد القادر	٤٤
.1.99970٣	اسيوط	اسيوط	مدير ادارة الاعلام بمحافظة أسيوط	طارق عبد الجليل ابراهيم	źo
.17774411	دمنهور	البحيرة	محافظة البحيرة	أحمد صبري احمد	٤٦
.10.20772	دمنهور	البحيرة	ادارة الشئون الفنية – محافظة البحيرة	احمد مصطفى البشبيشي	٤٧
.177700.970	دمنهور	البحيرة	مديرية الطرق والنقل- محافظة البحيرة	محمد صلاح محمد	٤٨
.1119.5500.	م . نصر	القاهرة	E G S	محمد عادل مصطفى	٤٩
.11717175	الأقصر	الاقصر	مديرية الزراعة - محافظة الأقصر	أحمد عبد الصمد حسان	٥,
.1	الاقصر	الأقصر	جمعية زاد الخيرية – محافظة الأقصر	أحمد محمد أبو بكر	01
٤٨٢٣٠٠٠٢١٠	القاهرة	القاهرة	شركة طاقة للغاز	أحمد سمير عبد الحليم	٥٢
.117	الأقصر	الاقصر	محافظة الأقصر – شئون البيئة	رمضان صديق أحمد	٥٣
.1117700797	الأقصر	الاقصر	طرق ونقل - محافظة الأقصر	یحیی محمد علی یوسف	0 £
.1٨٥٨٧٨٨		القاهرة	جاسكو	مصطفى نبيل مصطفى	٥٥
.1.77.7919.		القاهرة	كهرباء جنوب حلوان	مي موسى محمد الجنايني	٥٦
.177719	المنيا	المنيا	مدير مركز المعلومات	شهاب الدین اسماعیل محمد	٥٧

التليفون	المركز	المحافظة	جهة العمل	الاسم	م
.1772.22272	المنيا	المنيا	مديرية التضامن الاجتماعي بالمنيا	شنودة شحاته عياد	٥٨
.1777.0977.	رئيس قسم الموارد المائية	البحيرة	الادارة العامة لري البحيرة	ایان عطیة عبید عبدالله	09
.177	مدير عمليات الادارة	البحيرة	جامعة دمنهور	محارب مفرح رسلان	٦.
.1		القاهرة	ايجاس	محمد عصام عاشور	٦١
.17.11 £9 £	مندوب المحافظة	البحيرة	ديوان عام محافظة البحيرة	ماجد علي بطيشه	7.4
.11177777		القاهرة	جاسكو	شريف إخلاص كامل	74
.1.77077.19	محرر صحفي	الأقصر	المكتب الاعلامي بمحافظة الاقصر	عمر شوقي هاشم	٦٤
•1•7£111749	مدير عام	اسيوط	آثار اسيوط	احمد محمد عوض على	70
.1٢٦٦٨٤٥٦	مهندس	كفر الشيخ	QHSE senior Engineer	محمد عبد السلام الشناوي	77
.17771/1777	مدير عام مساعد	القاهرة	جاسكو	أحمد جلال خيري	۲>
.11. £1177£7	مدير عام	الاقصر	ادارة حماية النيل بالاقصر	بدوي سيد محمد	٦٨
.177777799.	مدير ادارة	القاهرة	مدير ادارة – ايجاس	یحیی محمد نصار	7 9
٠١٠٠٢١٦١٠٣٠	مدير عام	المنيا	كهرباء المنيا	على حسين عبد السميع	٧.
.1181099.		القاهرة	ايجاس	عمرو عبد المنصف يسري	٧١
.108.1877		القاهرة	ايجاس	يسرا عادل	٧٧
.1770000.5		أسيوط	شركة مياه الشرب والصرف بأسيوط	محمد عاطف أحمد	٧٣

التليفون	المركز	المحافظة	جهة العمل	الاسم	م
۰۱۰۰۰٤۰۷۲۳		القاهرة	ايجاس	ايمان محمود أحمد	٧٤
٠١٠٠٤٧٢١١٩١		أسيوط	مدير الشئون الاجتماعية بأسيوط	ماجد صدقي يوسف	۷٥
• 1 7 7 7 7 7 7 7 7 7		القاهرة	مدير عام البيئة (ايجاس)	رشا قنديل	٧٦
.110029		القاهرة	مدير عام البيئة (ايجاس)	نرمین کرم الله	٧٧
٠١٠٠٨٠٠٢١٤		الأقصر	مدير قطاع الصعيد	مصطفى محمود	٧٨
.1775077570		القاهرة	مدير عام تنفيذي حماية البيئة (جاسكو)	عزة الطرابيلي	٧٩
.1		أسيوط	مدير عام الصيادلة	سحر عبد المولى ربيع	۸٠
		القاهرة	جاسكو	نهى الهواري	۸۳
.1.98779877		الفيوم	ادارة التخطيط العمراني	عادل وفائي جرجس	٨٤
۸۳۲۲۴۲۳۸		الفيوم	مكتب تفتيش آثار الفيوم	عادل سعد فوزي	٨٥
.1.97917907		دمياط	مدير ادارة الصيانة قطاع كهرباء دمياط	علي حسن أبو رمضان	٨٦
.1159758		البحيرة	شركة البحيرة لتوزيع الكهرباء	صبحي أحمد ز غلول	۸٧
.1.7\\£\\\		دمياط	مديرية الطرق والنقل	ايمان محمود	۸۸
.1		البحيرة	مدير ادارة الجودة شركة مياه البحيرة	احمد مصطفى القزاز	٨٩
.1119.17.0		كفر الشيخ	ممثل الجهات الأهلية	أحمد السيد الخولي	٩.
.1.17177777		كفر الشيخ	ممثل التضامن الاجتماعي	سليمان سليمان قادوم	91
٨٠٤٥٥٢٢٢.١٠		كفر الشيخ	قطاع كهرباء كفر الشيخ	ابراهيم عبد المجيد يوسف	9 4
.11107977		كفر الشيخ	مركز معلومات ــ ديوان عام كفر الشيخ	عصام أحمد إبراهيم الشافعي	٩٣
.177177.751		القاهرة	ايجاس	معتز أحمد	9 £

التليفون	المركز	المحافظة	جهة العمل	الاسم	م
.1.7٣.7.007		القاهرة	جاسكو	کریم مجدي حسین	90
.1100771.		اسيوط	ديوان عام محافظة أسيوط	سامح عبد العليم محمود	97
.117507797.		القاهرة	مدير الطرق والنقل ــ محافظة القاهرة	محمد حسين عبد اللطيف	٩٧
.1117.75776		الأقصر	رئيس قسم الدعم الفني والمشروعات	اسامه فتحي حسن خليل	٩٨
.107.72		الفيوم	الفيوم للغاز	محمد مصطفی عبد الحمید محمد	99
.1.7٣7٧9999		القاهرة	جاسكو	محمد عبد البر معوض	١
.17٨٥٣٣٣٩			رئيس مركز معلومات شبكات القاهرة	سهير عبد العزيز أحمد	1.1
٨٢٤١١٠١٢٠١			شركة البحيرة لتوزيع الكهرباء	أحمد محمد الصياد	1.7
.199977		القاهرة	جاسكو	عمرو فاروق عبد الحميد	1.7
.11008.77		القاهرة	ايجاس	نادية خطاب	1.5
.1177.99.		القاهرة	ايجاس	سامح سيد عبد الرازق	1.0
.1110122777		القاهرة	ايجاس	شاهنده الشبراوي	١٠٦
.1778.10189		الأقصر	التخطيط العمراني	فاطمة خليل	١٠٧
.1 £ £ 1 ٣ 0 ٢ £		الأقصر	مركز معلومات شبكات الاقصر	زينب محمد الضوى	١٠٨
.1.71847770		القاهرة	جاسكو	محمد عاطف على حسن	1.9
.107.727	مدير ادارة	القاهرة	غاز مصر	محمد محمود بكير	11.
.1777777777	مديرية القاهرة	القاهرة	مركز المعلومات	شاهندة محمد الهادي	111
.1.77770	مدير عام	القاهرة	غاز القاهرة	ايمن أبو حكيم	١١٢
• • • • • • • • • • • • • • • • • • • •	مدير ادارة	القاهرة	غاز القاهرة	طارق اسماعيل صدقي	۱۱۳
Y Y V \ \ \ \ \ \ \	وكيل وزارة	القاهرة	وزارة البترول	اسامة نور الدين	١١٤

التليفون	المركز	المحافظة	جهة العمل	الاسم	م
.1779707.	مدير ادارة	القاهرة	وزارة البترول	نسرين محمد صلاح	110
.1.71072220	مدير ادارة	بني سويف	مديرية زراعة بني سويف	فريد ابراهيم صبري	117
٠١٠٦٣٣٢٩٤٩٨	بني سويف	بني سويف	الديوان العام ادارة الاوقاف	علاء عيد عبد العزيز	117
.) 7 ۲ 7 7 7	بني سويف	بني سويف	رئيس جمعية شباب الخير ببني سويف	محمد سيد عبد القادر	114
.1055777	بني سويف	بني سويف	ديوان عام محافظة بني سويف	شيماء كرم أمين	119
.17589789	بني سويف	بني سويف	مديرية التضامن الاجتماعي	فيفي جرجس	17.
.10101710	بني سويف	بني سويف	مفتش <i>ر ي</i>	جيهان جرجس عزمي	171
.1.77	مدير عام	القاهرة	شمال القاهرة لتوزيع الكهرباء	سعد سويدان	177
.17709٧.٤	مدير عام	القاهرة	مدير ادارة شئون البيئة بمحافظة القاهرة	صلاح الدين جريش	١٢٣
.10750111		القاهرة	ايجاس	اسامة كمال الدين محمد	١٢٤
.1.90.20.77		الفيوم	مدير عام حماية الاراضي بالفيوم	محمد حافظ محمد	170
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