

# Annex 8: STAKEHOLDER ENGAGEMENT AND PUBLIC CONSULTATION (GOVERNORATE OF DAKAHLIYA - 2017)



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## **Brief Description**

The public consultation for this ESMP aims to presenting the project to the community, official bodies, representatives of civil society and related parties, communicating and consulting with them to introduce the NG project, its objectives, its effects, components and stages, and to identify the perspectives of different parties. Environmental and social aspects, as well as the following:

- Availability of information during the lifetime of the project through the on-site customer service office, providing adequate and clear information
- Community following up where the citizen is pursuing various activities and inform the community development officer about any irregularities in order to take appropriate corrective action
- Encourage community, advocacy and advocacy to deliver natural gas and stimulate the community to support the poor.
- Designing a grievance handling mechanism that is easy to use and includes clear and accurate levels and responsibilities in terms of timing, as well as commitment to publish them at the local level.
- Communicate with local communities, including people affected by the project, to raise awareness of the project and implement the schedule.

### Legal Framework

Public hearing activities for the natural gas delivery project for some areas in Monofeya Governorate (scope identification, interviews, focus group discussions, public hearings / consultations) were carried out with the various stakeholders and members of the host communities of the proposed project in accordance with the following laws and standards:



- WB policies and directives related to disclosure and public consultation, namely:
  - Directive and Procedure on Access to Information
  - Operational Policy OP 4.01 Environmental Assessment.
  - The Bank's procedures for reporting projects
- Egyptian regulations related to public hearing : Under the Egyptian Environment Law No. 4/1994 and its amendments No. 9/2009, amended by Ministerial Decisions 1095/2011 and 710/2012, Resolution No. 964/2015, a number of institutional bodies (representing EEAA and its regional branches, Governmental organizations concerned, the governorate where the project is located, local councils, affected groups, institutions and population) should be represented in the consultative process prior to approval of the proposed projects requiring environmental impact assessment and other parties such as

NGOs and universities.

### Public Consultation Methodology

As part of the implementation of the ESMP study, a team of Petrosafe implemented multiple levels of survey tools for the collection of various data as well as conducting field visits to the target sites in Dakahliya Governorate (Aga, Bilqas, Nabaroh, Mit Elkorama & Gogar and Mansoura sectors 42-45) in Feb 2017. The study team was able to collect sufficient information on the potential impacts of the project through consultation with governmental and nongovernmental bodies, the local community, households, some vulnerable groups. During the visits, meetings were held with local unit officials, NGOs, health units, mayors and community leaders as well as Egypt Gas team. The consultation process was documented through photography as well as taking notes and reporting. Key social assessment methods used include observation, interviews, and surveys.

# Assessment of the Consultation

In the following the results of the public consultation in Dakahliya is described by outlining the comments and assessing their relevance for the ESMP.



### Public consultation presentations and open discussion

As part of the implementation of the ESMP project for some of the targeted areas in Dakahliya Governorate, a community consultation session was held to present the project and the results of the study to interested and decision-makers. The process of community consultation is a key part of the process of evaluating the positive and negative impacts of the project and All phases of the project. The meeting was announced in a newspaper - on 5th April 2017

## Session Management and Documentation:

- The main objective of the community consultation session is to present the NG
  project plan for the target areas in Dakahliya Governorate. Explain the results of the
  ESMP study to the project and discuss it with government officials, key stakeholders,
  potential clients, civil society representatives and citizens.
- 2. A file containing a copy of the summary of the ESMP study for the project was prepared and distributed to the attendees at the beginning of the meeting.
- 3. The meeting was prepared and managed by Petrosafe in coordination with the Egyptian Natural Gas Holding Company (EGAS) and Egypt Gas Company
- 4. The attendance was documented by signing a statement at the entrance to the hall (attached)
- 5. All the proceedings of the session were filmed with photographs and videos to document the discussions
- 6. All discussions and observations were recorded and presented in the report



# <u>Agenda</u>

The community consultation session started at 11:00 am in Marshal Eljazera Hotel, Mansoura city and ended at 1:00 pm

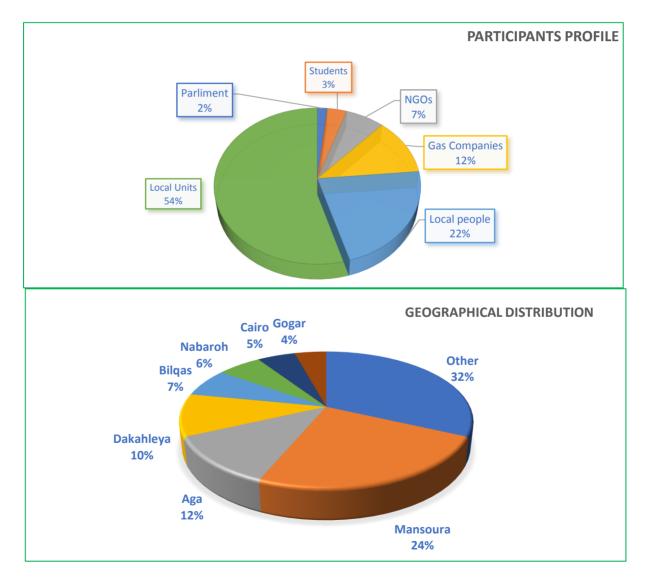
Speech	Summary
<b>Eng. Mohamed Ghazaly</b> Director of Safety & Environmental Department, Petrosafe	Welcoming the attendees and overview of the event agenda
<b>Eng. Mostafa Farouk</b> Dakahliya Area General Manager Egypt Gas company	Welcoming the honorable attendance and an introduction to the project of natural gas for 11 governorates
<b>Dakahliya Governor Speech</b> <b>Delivered By Eng. Adel Shalabi</b> Manager of Infrastructure Department	Project delivery of gas to Dakahliya governorate will served the citizen, provide a new source of energy and reduces the cost of the current cost of LPG. Dakahliya Governorate has overcome all obstacles in order to accelerate the implementation of the project in cooperation with EGAS, specifically during the selection processes or change the paths of gas lines as well as any other requirements Welcoming of the honorable audience
<b>Eng. Ayman abed El Hafez</b> Assistant CEO Petrosafe	Thanking the Governor of Dakahliya D. Ahmed Sharawy then introduction about Petrosafe company and areas of work and services which support oil and gas sector in Egypt
<b>Eng. Ahmed Farag</b> EGAS world bank Project Manager	Presentation about the company and the project of connecting 1.5 customers in 11 governorates. The organizational structure of the Ministry of Petroleum& Mineral Resources. Mo re than 7 million customers for gas companies. Implementation through five companies around Country
Eng. Waleed Abed Al Naby Eng. Mohamed Ibrahim EGAS	Presentation about the Gas line route and the implementation stages of the project in the governorate of Dakahliya (power point presentation)
Dr. Mahmoud Sarhan Petrosafe Social consultant	Presentation about the social impact study for the NG project in Dakahliya
Dr. Khaled Al Sahy Petrosafe Environmental Department Manager	Presentation of the EIA study for the natural gas project in Dakahliya then thanked the attendees, summarized the results and concluded the meeting



# **Participants Profile**

Various social groups have attended the consultation meeting including; parliamentarians, citizens, farmers, students, businessmen, government officials and journalists.

- Total of 119 persons attended the consultation event; 13% of which are females
- 77% were residents affiliated local governmental units within the Markaz that will host the project.
- Participants include 2 parliament members, one journalist, 4 students, and 65 governmental employees and local people.
- 14 people working in EGAS and Egypt Gas attended the session. They provide detailed and clear information about the NG and its associated activities.





# Phase One: Community Consultation (On-site) February 2017

Discussions during the period of community consultation in the targeted areas (Aga, Bilqas, Nabaroh, Mit Elkorama & Gogar and Mansoura)

No	The Question	The Answers
1	Fear of citizens being exposed to fraud by impersonating a representative of the Egypt Gas Company and collecting money as a value for contracting	It was agreed with local unit managers to provide premises within the local units to issue contracts and to provide awareness and information about the project
2	About the possibility of reduction or installment of the contracting cost which is relatively high for some citizens	There is a contract with the National Bank of Egypt to pay the contracting cost which is about 2160 pounds for up to 7 years, and on the long term natural gas is considered an economic energy source, since the cylinder gas current price is expected to increase. As it should be taken into account that risk of accidents resulting from natural gas installation is lower than the transportation, storage and installation of the gas cylinders
3	About project execution and implementation procedures	Egypt Gas will specify timeline to the implementation of the whole project including the street pipe line network and the internal home networks. Also Egypt Gas will provide the project information through the publications for the local community
4	How to get enough information about the project.	A recommendation was given to Egypt Gas to place a large Banner in the project location that show the project plan and place the company information and emergency numbers on all the company cars



ESMP: NG Connection for Dakahliya (Aga, Bilqas, Nabaroh, Mansoura, Mit Elkorama and Gogar)



No	The Question	The Answers
5	About the possibility of connecting the illegal buildings with the Natural Gas, which do not have a license or outside the urban area	The main reference for Egypt Gas Company approval to consider the residential unit legally and technically qualified to install Natural Gas is the existence of an official electricity bill for the residential unit. For unlicensed units that have performed electricity work, an electricity bill must be submitted from the company with a copy of the rental or ownership contract
6	-	The policy of Egypt Gas Company during the construction phase is that there is no drilling work after the end of the working day, thus significantly reducing the problems of traffic liquidity. Concerning the "return to the origin" issue, it is the responsibility of the local units, sometimes occurs a delay in paving because of the existence of a paving plan in the local units for the street as a whole, not only where the drilling was carried out.
7	About the situation of residential units and buildings not technically qualified for Natural gas installation	There are no exceptions or complacency with respect to the technical requirements that have been set in this regard, that is for lives preservation, buildings safety, and the security of the society as a whole.
8	About the situation in the case of connecting an uninhabited residential unit	In case of the owner desire to connect an uninhabited residential unit, it is required to provide the equipment's (stove / heater) before completing the connection.
8	About the project provides job opportunities for the local community	The community benefits from the presence of the company staff during the project period by activating the trade, rent in the region. For non-trained daily labor, the project or subcontractors may employ temporary employment as needed, but are considered temporary short term employment

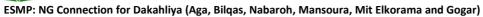


# <u>Phase Two: Community Consultation Session in Dakahliya governorate (April 23rd 2017)</u>

The open discussion with the participants is summarized in form of a table, which presents the comments and the respective answers to that comment from the side of the Egypt Gas and EGAS Company and the consultants.

No.	Question	Answers
1	<ul> <li>Mr. Bassam Fulayfel Member of Parliament for Talkha Department</li> <li>Giving thanks to the project stakeholders</li> <li>Dakahliya has overlapping villages, that required many field visits to communicate with the simple farmer to encourage them to replace the LPG with natural gas.</li> <li>The second point is while the project implementation the cost about 2200 EGP, and then once the company leave the area the price of the cost become more than 5,000 EGP, this is too much for the normal citizen so if that amount can be reduced to serve the people.</li> </ul>	<ul> <li>Reply by Eng. Ahmed Farag EGAS Company</li> <li>First: Before the implementation of the project, a feasibility study was carried out with social and economic aspects, and population density is taken into consideration</li> <li>It is unreasonable for the company to invest millions of pounds to serve tens of citizens while it can serve thousands or hundreds of citizens. the same investment cost.</li> <li>Second: because of the sensitivity of the Gas Project that we are dealing with we avoid to work within any area does not have the complete infrastructure facility before delivery of gas.</li> <li>Third: the implementation phase of the project will continue before and during delivery, but after delivery its turns to customer service, and you must know that there is material support submitted by the government, and the contribution of the Holding Company for gas during the implementation of the project and these financial contributions are no longer available after the implementation face, the raise the cost of delivering the gas. Also, due to the delay of some citizens in the payment cause the project to stop in some villages and moving to other villages,</li> </ul>







No.	Question	Answers
		<ul> <li>where there is a minimum number of customers until the start of implementation.</li> <li>Fourth: the cost of transportation is different from one location to another depending on the length of pipes, cost ranging between 6800 and 7000 EGP for the customer, the Holding Company for Natural Gas contributes EGP 1000 pounds, and the government pay the rest of the cost.</li> <li>Fifth: about funding, some banks contribute, other banks refuse due to the lack of collateral required by the bank, it is expected to enter Nasser Social Bank in financing without interest.</li> </ul>
2	MR. Abdo Mohammadayn EEAA, Impact Assessment Department Manager Thank the company and the project and emphasized the need to adhere to the recommendations of the environmental impact assessment study	Response from the Eng. Mostafa Farouk General manager of Dakahliya area – "Egypt Gas" We give the confirmation on the commitment of Egypt Gas to consider the social and environment assessment recommendations.
3	A citizen from Belqas Thank the project company, the Governor and the attendance Question: who made the selection of villages that included in the project implementation the governorate or the Council?	<ul> <li>Reply from Eng. Ahmed Farag, EGAS</li> <li>Thanks for coming and participating in the meeting. The company has three criteria for site selection for the project implementation</li> <li>1. The social aspect: priority limited income and poor areas, and high populated areas.</li> <li>2. Technical aspects: determined on the basis of the proximity of the location of the network,</li> </ul>

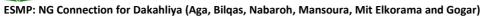




ESMP: NG Connection for Dakahliya (Aga, Bilqas, Nabaroh, Mansoura, Mit Elkorama and Gogar)

No.	Question	Answers
4	<ul> <li>Mr. Mohamed from Bilqas</li> <li>Thanks the company to organize the meeting with an emphasis on cooperation between the government and local community in the implementation of the project where we made great efforts and we managed to postpone the paving of the Belqas streets for more than one year to implement the project</li> <li>Second , the delivery fee is it fixed or not, is it Cash or in installments?</li> </ul>	<ul> <li>and its conformity to the standards of the company.</li> <li>3. Economic aspect: economic feasibility, delivery of the areas that provide the high reduce of LPG as a result of the transformation of natural gas.</li> <li><b>Replay from</b> the <b>Eng. Mostafa Farouk</b></li> <li><b>General manager</b> of <b>Dakahleya</b> area – "Egypt Gas"</li> <li>Coordination is being made to restore "streets to its original status" in coordination with the local authorities where the company will pay the cost to the roads department to make the task of return the road to its original status. The cost for the housing unit include two devises if the client wants more he will pay the additional cost. Installment cost is available through the National Bank. Thanks to the representatives of the governorate and waiting for more cooperation in the coming stages.</li> </ul>
	<ul> <li>Mr. Elhamy Agena Member of Parliament</li> <li>I'm so annoyed from the Gas company because the project start date has delayed and this put me in a very embarrassing situation in front of the citizens who elected me in villages of Basanterah and Maasarah since I said to them many times that the gas project will start soon and this had never happened. Installation costs are reasonable due to support from the Government. It is important now to</li> </ul>	Reply from Eng. Ahmed Farag, EGAS Thanks to Mr. Elhamy Agena for raising such an important point. The delay of this implementation due to the need to finalize the social and environmental studied and public consultation process before starting the implementation. In addition, the negotiation with land owners to acquire pieces of lands for the PRS stations consumed a lot of time. Department of Roads has also raised price for roads restoration from EGP 80 to 350 which was one of the challenges too.







No.	Question	Answers
	proceed in the project to Aga, Bilqas and Nabaroh.	
	<b>Dr Hisham Raby, EEAA</b> It is important to coordinate with relevant authorities throughout the project time especially with regard to restoration of streets	Reply from Eng. Ahmed Farag, EGASEng. Khaled El Sahy, PetrosafeThis point has been discussed earlier during the discussion. According to WB policies, EGAS must coordinate and consulate with local authorities.

# Photos of event participants, consultation meeting, Mansoura April 23rd 2017









#### Main results for discussions

- Attention to the project and great community welcoming because of the urgent need for the project
- Emphasize the high degree of safety of natural gas and remove any fears of its use
- Community acceptance of the expected costs of implementation due to the high cost of the LPG cylinders
- Need for transparency in all details of the project
- Demand to engage the local community in planning and implementation
- Attention to the delivery of natural gas to the villages which located on the current route of implementation and not included in the current implementation plan
- Importance of "return the streets to its origin" after the completion of the project
- The necessity of having installments for the contracting fees
- Attention to the impact on business and the small shops
- Proper disposal of drilling outputs and various project residues
- Taking care of facilities and infrastructure and don't cause any damages

### Summary of Consultation Outcomes

The majority of consulted groups expressed their willingness to install the NG to their areas. Aside from the overwhelming acceptance, few concerns were raised during the consultation process. Traffic congestion and street rehabilitation were the main concerns raised. NG Safety measures were raised as a main concern. Sharing of information in full cooperation with the community stakeholders and NGOs was strongly recommended by most of the consulted groups.

Site specific consultation efforts included all concerned stakeholders – be they persons/households affected by the project activities, civil society organizations representing the interest of the community, or regulatory and governmental bodies who will play a role in facilitating or regulating the implementation of site-specific project activities.



While WB safeguards and regulations state that a minimum of two large-scale, well- publicized public consultation sessions are a must for projects classified as category "A" projects like the one at hand, additional consultation activities (for example through focus group discussions, in-depth meetings, and interviews) were implemented to reach the most vulnerable and hard to reach community members. Additionally, in order to obtain larger scale and more quantifiable information, the consultant has conducted surveys in the different project sites.

### **SSESIA Disclosure**

The site specific ESIA after being approved by the World Bank and EEAA, the final report will be disclosed on the WB website, EGAS and Egypt Gas websites. An executive summary in Arabic will be disclosed in EGAS and Egypt Gas websites. A copy of Dakahliya Site specific reports will be disclosed in EEAA and in the Governorate level



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التوقيع	رقم التليفون	البريد الإلكتروني	المنطقة	الجهة	الوظيفة	الاســـــم	قم
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أسماء السادة الحاضرين	
جلسة التشاور المجتمعي الخاصة بدراسة تقييم الأثر البيني لمشروع توصيل الغاز للمنازل بمحافظة الدقهلية يوم الأحد الموافق ٢٠١٧/٠٤/٢٣	

التوقيع	رقم التليقون	البريد الإلكتروني	المنطقة	الجهة	الوظيفة	الاســـــــــــــــــــــــــــــــــــ	رقم
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# وزارة البترول والثروة المعنية الشركة المصرية القابضة للغازات الطبيعية "إيجاس"



أسماء السادة الحاضرين	
جلسة التشاور المجتمعي الخاصة بدراسة تقييم الأثر البيني لمشروع توصيل الغاز للمنازل بمحافظة الدقهلية يوم الأحد الموافق ٢٠١٧/٠٤/٢٣	
يوم الأحد الموافق ٢٠١٧/٠٤	

التوقيع	رقم التليفون	البريد الإلكتروني	المنطقة	الجهة	الوظيفة	الاسم	رقم
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